

NATIONAL CAPITAL COMMISSION
COMMISSION DE LA CAPITALE NATIONALE

Renewal of the NCC's Sustainable Development Strategy

PUBLIC & STAKEHOLDER CONSULTATION REPORT
SPRING 2018

Canada

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I - Project description

A. Background

The NCC's first environmental strategy "Building a Greener Capital" came up for renewal in March 2018. A first set of internal consultations was held in early 2017 to collect ideas for the new strategy's goals. In June 2017, a first set of external consultations was held with the same objective. The report is available [here](#).

At the same time, a bill was tabled in Parliament that proposed amendments to the *Federal Sustainable Development Act (FSDA)*, which would extend responsibility for implementing the Federal Sustainable Development Strategy (FSDS) and enable a whole-of-government approach to environmental sustainability.

Although it is not proposed that the NCC be required to report on progress toward the FSDS, it will do so on a voluntary basis in order to align and comply with federal priorities and goals. Thus, the NCC's new environmental strategy will be a Sustainable Development Strategy (SDS) that is in step with FSDS goals, targets and milestones, while remaining true to the ideas collected during the consultation process.

B. Plan objectives

Launch a Sustainable Development Strategy for the NCC in September 2018.

II. Public consultation process

A. Overview

As part of Phase 1 of the project, a first round of in-person public consultations was held in June 2017 with stakeholders and members of the general public. Drawing upon the input received during this phase and the overarching goals of the FSDS, the NCC developed a set of concrete actions geared toward fostering greater environmental sustainability in its operations.

In Phase 2 of the project, the NCC held both in-person public consultations with stakeholders and an online consultation with members of the general public to solicit feedback on the content of the new strategy. This report presents the results of the second consultation phase.

Objectives

The objectives of the second round of public consultations were as follows:

- Provide stakeholders and members of the general public with an opportunity to identify those items that are most important to them from among the 34 actions outlined in the Sustainable Development Strategy, and prioritize them accordingly.
- Provide stakeholders and members of the general public with an opportunity to evaluate and comment on the content of the overall strategy.

a. Date and time

In-person consultation with stakeholders:

- May 1, 2018

Online survey:

- June 21 to July 12, 2018

b. Format

The public consultation consisted of an in-person stakeholder workshop and an online public survey.

B. Consultation procedure and tools

a. Stakeholder workshop

At the start of the workshop, NCC staff presented an overview of the draft 2018–2023 Sustainable Development Strategy, and responded to questions from the audience. Stakeholders were then invited to participate in a prioritization exercise that prompted them to identify those areas in which the NCC should focus its efforts. Each participant was provided with a budget of \$100 in play money, and was asked to distribute these funds among the 34 actions outlined in the strategy.

After the prioritization activity, stakeholders engaged in a discussion during which staff solicited additional ideas and comments about the strategy's content. A follow-up survey was also sent to all participants; it aimed to identify new or existing partnership opportunities that could help the NCC implement the Sustainable Development Strategy. Participants were also asked to provide any additional feedback that they may have had at that time.

b. Online public survey

The online survey was divided into two sections. In the first section, respondents were invited to participate in a multi-step prioritization exercise. For each of the 10 overarching goals in the strategy, respondents were asked to select up to two actions that were the most important to them. Respondents were then presented with a list of all of the actions they had selected in the 10 previous questions, and were asked to select up to three that were the most important to them.

In the second section, respondents were invited to read the Sustainable Development Strategy and rate their satisfaction with its content on a five-point Likert scale (very dissatisfied; dissatisfied; neutral; satisfied; very satisfied). Respondents were also prompted to provide any additional feedback in an open-text box.

C. Invitation and promotion

An email invitation was sent using Public Affairs distribution lists, which include the following stakeholders:

- Interest groups, user groups and environmental groups
- Residents' associations
- Individuals

Messages were also posted on the NCC's social media accounts (Facebook and Twitter), soliciting the participation of all interested members of the public. A paid digital advertising campaign was also launched on Facebook, Google, and both the *LeDroit* and *Ottawa Citizen* websites.

D. Participants

a. Stakeholders

Twenty-three individuals who represented federal departments, municipalities and non-government organizations participated in the in-person stakeholder consultation.

b. Survey respondents

A total of 622 people provided responses to the full online survey.

III. Stakeholder and public consultation highlights

- The three actions that received the largest share of budget allocation from stakeholders were the following:
 1. Promote the development of a regional sustainable transportation strategy. (7%)
 2. Control the spread of invasive plant species with regional stakeholders. (6%)
 3. New development, re-development, re-urbanization, linear development and stormwater management retrofits on federal lands will provide volume control for storm water runoff. (6%)
- Sixty-two percent of survey respondents were either satisfied or very satisfied with the content of the Sustainable Development Strategy, while 9% were either dissatisfied or very dissatisfied.
- The three actions that were identified by the largest share of survey respondents from the public consultation as being most important were the following:
 1. Promote sustainable transportation and mobility in the National Capital Region. (34%)
 2. Prioritize and restore degraded shorelines along watercourses and lakes on NCC lands to improve ecosystem function. (24%)
 3. Create a pollinator habitat landscape program. (20%)

IV. Analysis of results and main comments received

A. Stakeholder workshop

Prioritization activity

The fictitious funds were distributed quite evenly by stakeholders across the 34 actions, with only one not receiving any budget allocation. The actions that received the largest share of funds were the following:

1. Promote the development of a regional sustainable transportation strategy. (7%)
2. Control the spread of invasive plant species with regional stakeholders. (6%)
3. New development, re-development, re-urbanization, linear development and stormwater management retrofits on federal lands will provide volume control for stormwater runoff. (6%)
4. Adopt a standard regarding building design and landscaping to reduce bird collisions on federal lands. (5%)
5. Identify and protect ecological corridors on lands near, adjacent to and on NCC lands. (4%)
6. Increase food production on existing NCC farmlands. (4%)
7. Develop new partnerships with local organizations to deliver programs and initiatives that engage and educate citizens about nature and biodiversity conservation on NCC lands. (4%)
8. Evaluate the risk of climate change impacts on NCC assets, programs and services through a research study, and launch a climate change adaptation and resiliency plan. (4%)

For a complete overview of the budget distribution, see Figure 1.

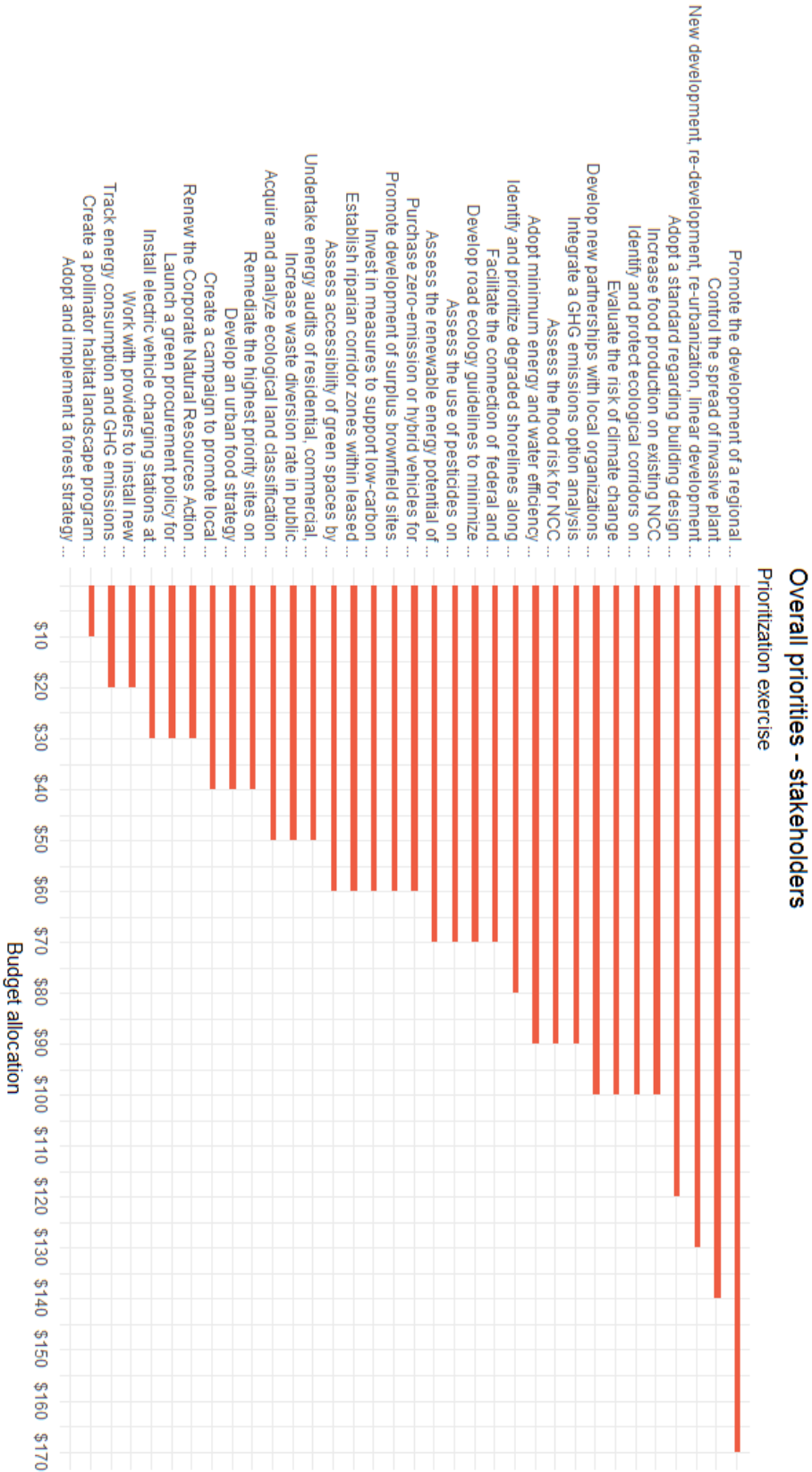


Figure 1

Discussion

Below is a summary of the key suggestions provided by stakeholders during the post-activity discussion.

- Improve the link between the six guiding principles and 10 actions.
- Indicate the amount of funds, time and additional resources required for each action, as well as the potential revenues or savings in future prioritization exercises (e.g. public online consultation).
- Strengthen and prioritize partnerships:
 - Establish more partnerships with governmental agencies, the cities, non-profits, community groups and residents.
 - Specify current partners of the SDS and the actions that have or need partnerships.
 - Identify common research projects with partners and stakeholders.
 - Access different funds and leverage resources through partnerships with non-profit and non-governmental organizations.
- Engage and gather input from youth, especially when developing programs and initiatives that engage and educate citizens about nature and biodiversity conservation.
- Monitor tree canopy cover in urban areas to improve urban tree protection, and use canopy cover as an indicator for the forest strategy.
- Consider the protection of wetlands in the stormwater management action, and consult with nearby homeowners when restoring damaged wetlands.
- For the actions that consist of assessments, stakeholders encourage the NCC to go further than the assessments by committing to the implementation of some actions to continuously improve results
 - For instance, after assessing the use of pesticides on NCC lands, reduce or eliminate the use of these pesticides.
- Incorporate heritage protection in the low-carbon government action.
- Ensure frequent and open communication about the strategy and establish strong governance practices.

Follow-up survey

Stakeholders identified the following partnership opportunities that could help the NCC implement the Sustainable Development Strategy and build a greener National Capital Region:

- Partnerships with local organizations to deliver conservation programs and initiatives
- District energy connections
- Shoreline restoration
- Climate change adaptation
- Forest strategy

Stakeholders also indicated that they would like to be kept informed about the progress of the strategy. They indicated the following formats and frequencies for receiving this information:

- An email once per quarter
- Brief, small stakeholder meetings every 6 to 12 months
- A 5- to 10-minute update each quarter at a public meeting (NCC Board or otherwise)
- Meetings or presentations once a year, potentially following major milestones

B. Online public survey

Prioritization exercise

The prioritization exercise allowed respondents to indicate which of the 34 actions were most important to them. While the most frequently selected actions within the 10 separate goals garnered majority support (see Table 1 and Appendix I), preferences were more evenly distributed across all 10 groups (see Figure 2).

Table 1: Most frequently selected actions by goal

Effective action on climate change	<ul style="list-style-type: none"> Promote sustainable transportation and mobility in the National Capital Region. (80%)
Low-carbon government	<ul style="list-style-type: none"> Adopt minimum energy- and water-efficiency standards for renovations and construction on NCC land, including for heritage buildings. (46%)
Modern and resilient infrastructure	<ul style="list-style-type: none"> Adopt stormwater management guidelines to reduce impacts on water quality and quantity. (78%)
Clean energy	<ul style="list-style-type: none"> Assess the renewable energy potential of NCC land and buildings to increase the proportion of off-grid renewable energy systems. (67%)
Pristine lakes and rivers	<ul style="list-style-type: none"> Prioritize and restore degraded shorelines along watercourses and lakes on NCC lands to improve ecosystem function. (80%)
Sustainably managed lands and forests	<ul style="list-style-type: none"> Promote the connectivity of ecosystems and natural habitats in the National Capital Region. (57%)
Healthy wildlife populations	<ul style="list-style-type: none"> Create a pollinator habitat landscape program. (57%)
Sustainable food	<ul style="list-style-type: none"> Diversify farmlands covered by monoculture farming operations, and increase food production on existing Greenbelt farmlands. (70%)
Connecting Canadians with nature	<ul style="list-style-type: none"> Develop new partnerships with local organizations to deliver programs and initiatives that engage and educate citizens about nature and biodiversity conservation on NCC lands. (68%)
Safe and healthy communities	<ul style="list-style-type: none"> Assess alternatives to the use of chemical pesticides on NCC lands with a view to revising existing policies and practices. (63%)

When asked to identify the three most important actions from among those that mattered most to them, respondents most frequently selected the following:

1. Promote sustainable transportation and mobility in the National Capital Region. (34%)
2. Prioritize and restore degraded shorelines along watercourses and lakes on NCC lands to improve ecosystem function. (24%)
3. Create a pollinator habitat landscape program. (20%)

Only 2% of respondents indicated that the issues most important to them were not addressed in the Sustainable Development Strategy.

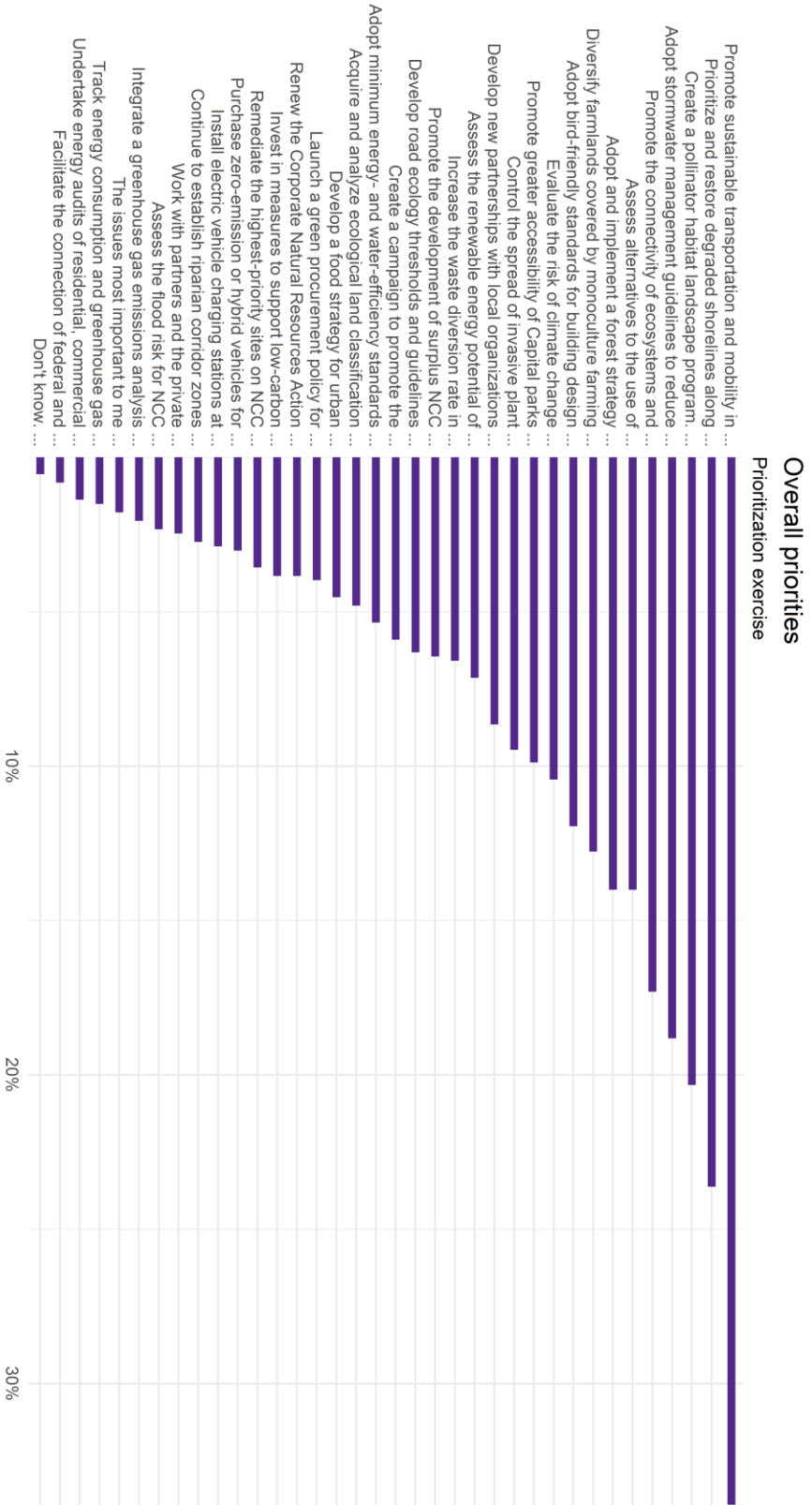
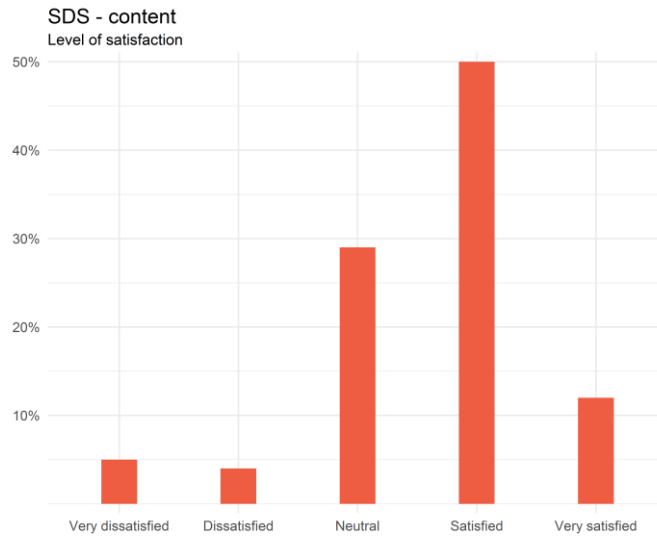


Figure 2

Satisfaction

Among those who responded to the survey, 17% had already read the Sustainable Development Strategy; 43% had not read it prior to starting the survey, but did so before proceeding; and 40% indicated that they did not wish to read the strategy. Among those who read the strategy, a majority (62%) were either satisfied or very satisfied with its content, while 9% were dissatisfied or very dissatisfied (see Figure 3).

Figure 3



Comments

Feedback provided by respondents was varied and, in certain cases, extremely detailed. The section below summarizes the comments regarding the most frequently occurring themes in the feedback. Less common, but nevertheless actionable items are addressed in the next section, entitled “Integration of results.”

Outreach and partnerships

A number of respondents recommended that greater emphasis be placed on partnerships and collaboration with a range of local organizations, primarily with municipalities, federal departments and communities adjacent to NCC lands. Respondents noted that many issues included in the strategy could be more productively tackled by integrating the NCC’s approach with that of local partners who share similar aims. Respondents also expressed a desire to see more public engagement and education around the issues covered by the SDS.

Development and conservation

Several respondents expressed their opposition to development on NCC lands, and stressed the importance of protecting areas such as Mud Lake, Gatineau Park and the Greenbelt from commercial activity and unsustainable use.

Engagement with Indigenous peoples

Some respondents indicated that they would like to see more engagement with local Indigenous peoples regarding the actions outlined in the strategy.

Waste reduction

A number of respondents suggested that the NCC take more direct action to reduce waste overall (in particular the use of plastic, Styrofoam and other non-biodegradable materials) and to encourage recycling and composting on its properties.

Local food and agriculture

Several respondents highlighted their support for initiatives geared toward the growth and promotion of farming operations on NCC lands, and included concrete measures to further this goal. Others indicated that they would like to see the use of chemical pesticides banned on NCC properties.

Light pollution

Some respondents expressed an interest in seeing the issue of light pollution addressed in the strategy.

Technical content

A number of respondents felt that the language used in the strategy made it difficult for the average reader to understand its contents. Respondents remarked on the use of highly technical terms such as “riparian” or acronyms such as “PSPC.” Some respondents also suggested that the strategy be written more compellingly, with a view to framing actions and principles in a more relatable manner for non-technical audiences.

Examples of comments received

Topic	Sample comment
Outreach and partnerships	Would like to see linkages to local governments (city in particular), as a number of these initiatives could likely be better addressed collaboratively, as the city and NCC land are intimately connected.
	I do think that educating the public is a big part of making this work. I really think that it needs to be a bigger part of the strategy.
	Public outreach or information programs on the effects of animal agriculture and/or factory farming.
Development and conservation	Protection of conservation areas such as Mud Lake. We must not confuse improved public access to green spaces with protection of high-risk areas. The public should be diverted from increased traffic through sensitive areas.
	I didn't see any clear message that the NCC intends to extend the road

	<p>closures on the parkway and in Gatineau Park so pedestrian and cyclists can enjoy the park all day and multiple days per week. In addition, reducing the days and times that cars have access to the park is an easy way to reduce the risk to wildlife on the roads and exposure to pollution (e.g. noise, exhaust); especially during key breeding and migration times in the spring and fall.</p>
Engagement with Indigenous peoples	<p>Amazing that there is a land acknowledgement re: Indigenous lands. However, more specificity around collaboration with Indigenous peoples is needed.</p> <p>There is no involvement with Indigenous organizations to plan and implement the strategy. After all, the NCC is located on unceded Algonquin territory.</p>
Waste reduction	<p>Reduction of plastic pollution should be added to the action items, for example banning of single-use plastic on NCC/federal lands.</p> <p>Waste diversion: need more information on how the NCC proposes to reduce waste. Suggestions: education about issues with single-use plastics; elimination of plastic straws, cutlery, etc. at NCC facilities.</p>
Local food and agriculture	<p>Would like to see additional consideration of food forests and other sustainable, resilient food systems (e.g. permaculture) that can serve the local community and increase access to local foods and provide food security.</p> <p>Support for community and allotment gardens on NCC land. Support for organic agriculture and small- and medium-scale organic farming on Greenbelt lands.</p>
Technical content	<p>I think you could have explained your strategic objectives in more accessible language so that I could really consider the options and contribute more meaningful answers. I don't think the average person would be able to prioritize this list without more context and explanation.</p> <p>Some of the wording was not clear. Words that you use at the NCC may not be clear to the public. For those taking the survey, they may either guess or select "I don't know." Neither of those choices helps you.</p>
Pesticides	<p>A ban on all pesticides and herbicides in agricultural production and moderate usage of (or a ban on) antibiotics in cattle feed.</p>
Light pollution	<p>The implied definition of "pollution" only pertains to the chemical pollution of land, water and air. The non-chemical pollution (sound and light) is not addressed in this draft.</p> <p>Environmental practices refer primarily to reducing energy use (buildings and transportation). However, focusing only on energy is causing significant impact on other aspects of the environment. Reducing energy used for outdoor lighting is resulting in re-lamping with "white-light LEDs," which has a profound impact on wildlife and human health. The more progressive approach is to reduce the outdoor lighting (shielding, reduced brightness, and adopting "zero-blue" light and dimming in late evening). These measures save significantly more energy than just converting from current lights to LEDs.</p>

V. Integration of results

Based on the feedback received from respondents as part of the online public survey, we have made the following amendments to the Sustainable Development Strategy.

1. Review the language.

In order to make the report more accessible, we have edited the strategy with a view to limiting the use of technical terms and enhancing the overall clarity of the document. We have also added a detailed glossary to define those technical terms whose use is necessary in the document.

2. Highlight partnerships for regional sustainability.

In order to better communicate opportunities for collaboration that the SDS team intends to explore, a new section has been added on page 9 of the strategy. It outlines these opportunities and identifies the actions whose implementation the NCC intends to spearhead in partnership with other organizations. A commitment has also been added under the leadership principle to “convene an annual regional sustainability workshop.”

3. Implement a ban on single-use plastic.

Based on the feedback regarding the reduction of plastic pollution and the promotion of zero-waste lifestyles, we have added an additional indicator to action 2.8, “Reduce the amount of waste sent to landfill from public areas and NCC operations,” that references waste diversion in NCC offices. With the addition of this indicator, the team feels that the collection of five indicators under this action will be a more effective approach than banning plastics on NCC lands.

4. Add details regarding action on light pollution.

Given that light pollution will be addressed in the bird-friendly design standards, we have added an explicit mention of this in the strategy under action 7.1, “Adopt bird-friendly standards for building design, including landscaping and lighting, for federal buildings and lands.”

5. Consult Indigenous peoples.

In response to comments regarding consultation and partnership with Indigenous communities, we affirm a commitment to actively seeking opportunities to engage Indigenous communities during the implementation of the actions in this strategy.

6. Add information about natural capital.

We have added information about natural capital and the ecosystem services provided by NCC lands on page 3, under the “About the NCC” section, to clarify the role of the NCC in managing sustainability in the Capital Region.

7. Set a deadline for implementation of climate change adaptation strategies.

In order to ensure that implementation of the strategies identified in the climate change adaptation plan begins within the time frame of the Sustainable Development Strategy, we have added an indicator, “Percentage of projects that integrate climate change adaptation (100% by 2023),” under action 1.3, “Evaluate the risk of climate change impacts on NCC assets, programs and services, and develop a climate change adaptation and resiliency plan.”

8. Pesticides

In response to the comments regarding the need to eliminate the use of pesticides on NCC lands, we have referenced the existing ban on the cosmetic use of pesticides on NCC lands under goal 10.

9. Clarify the relationship to the United Nations Sustainable Development Goals.

In order to clarify how the strategy’s actions and indicators relate to the UN Sustainable Development Goals (SDG) outcomes and targets, we have revised the SDG section on page 5.

10. Clarify the NCC’s role in sustainable transportation.

In order to clarify the NCC’s role in sustainable transportation, we have provided additional details on this subject on page 13.

VI. Next steps

The comments received during the online public consultation were reviewed and incorporated into the final version of the Sustainable Development Strategy, which will be presented to the Board of Directors on September 18, 2018.

VII. Appendix 1: Online survey

Welcome!

The National Capital Commission (NCC) is developing its 2018–2023 Sustainable Development Strategy, and we would like your input. Based on extensive consultation with NCC staff, regional stakeholders and the general public, we have identified 34 actions under 10 overarching goals to be completed by 2023. These actions will push us to innovate and improve the way we do business, as we work to continue building a greener Capital Region. Your input will help us to focus our efforts among these actions.

In the following sections, you will have the opportunity to indicate, for each of the Sustainable Development Strategy’s 10 overarching goals, up to two actions that are the most important to you. At the end of this exercise, you will be presented with a list that contains all of the actions you selected, and you will be asked to identify three actions that are the most important to you overall.

Effective action on climate change

Please select a maximum of two actions that are the most important to you, from among the options below.

1. Promote sustainable transportation and mobility in the National Capital Region.
2. Promote the development of surplus NCC brownfield sites and sites adjacent to transit nodes, consistent with NCC plans.
5. Evaluate the risk of climate change impacts on NCC assets, programs and services, and develop a climate change adaptation and resiliency plan.
6. Install electric vehicle charging stations at NCC parking lots.
7. None of the actions above are important to me.
8. Don’t know.

Low-carbon government

Please select a maximum of two actions that are the most important to you, from among the options below.

1. Undertake energy audits of residential, commercial and official residences buildings.
2. Integrate a greenhouse gas emissions analysis into renovation and construction projects considering best practices guidelines for heritage buildings and sites.

3. Track energy consumption and greenhouse gas emissions of NCC buildings and lands, including new leased facilities and renewed leases.
4. Adopt minimum energy- and water-efficiency standards for renovations and construction on NCC land, including for heritage buildings.
5. Purchase zero-emission or hybrid vehicles for the fleet.
6. Launch a green procurement policy for services and goods.
7. Invest in measures to support low-carbon forms of transportation to reduce emissions from employee commuting and business travel.
8. Increase the waste diversion rate in public areas and NCC operations.
9. None of the actions above are important to me.
11. Don't know.

Modern and resilient infrastructure

Please select one action that is the most important to you, from among the options below.

1. Adopt stormwater management guidelines to reduce impacts on water quality and quantity.
2. Assess the flood risk for NCC operations and assets located in the 100-year and 350-year flood plains.
4. None of the actions above are important to me.
5. Don't know.

Clean energy

Please select one action that is the most important to you, from among the options below.

1. Assess the renewable energy potential of NCC land and buildings to increase the proportion of off-grid renewable energy systems.
2. Facilitate the connection of federal and NCC-owned buildings to the Public Services and Procurement Canada (PSPC) district energy system.
3. None of the actions above are important to me.
4. Don't know.

Pristine lakes and rivers

Please select one action that is the most important to you, from among the options below.

1. Prioritize and restore degraded shorelines along watercourses and lakes on NCC lands to improve ecosystem function.
2. Continue to establish riparian corridor zones within leased properties.
3. None of the actions above are important to me
4. Don't know.

Sustainably managed lands and forests

Please select a maximum of two actions that are the most important to you, from among the options below.

1. Adopt and implement a forest strategy that considers natural and cultural heritage values, and focuses on urban tree protection.
2. Control the spread of invasive plant species, in collaboration with regional stakeholders.
3. Promote the connectivity of ecosystems and natural habitats in the National Capital Region.
4. Renew the Corporate Natural Resources Action Plan, which includes the improvement of biodiversity health on NCC lands.
5. None of the actions above are important to me.
6. Don't know.

Healthy wildlife populations

Please select a maximum of two actions that are the most important to you, from among the options below.

1. Adopt bird-friendly standards for building design and landscaping for federal buildings and lands, to reduce negative impacts on birds.
2. Acquire and analyze ecological land classification data to identify and protect habitat of potential species at risk.
3. Create a pollinator habitat landscape program.
4. Develop road ecology thresholds and guidelines to minimize wildlife mortality on roadways.
5. None of the actions above are important to me.

6. Don't know.

Sustainable food

Please select a maximum of two actions that are the most important to you, from among the options below.

1. Create a campaign to promote the consumption of local food produced on NCC lands.
2. Develop a food strategy for urban lands to complement the Sustainable Agriculture and Food Strategy.
3. Diversify farmlands covered by monoculture farming operations, and increase food production on existing Greenbelt farmlands.
4. None of the actions above are important to me.
5. Don't know.

Connecting Canadians with nature

Please select a maximum of two actions that are the most important to you, from among the options below.

1. Develop new partnerships with local organizations to deliver programs and initiatives that engage and educate citizens about nature and biodiversity conservation on NCC lands.
2. Promote greater accessibility of Capital parks and green spaces by public transit.
3. Work with partners and the private sector to install new bike share locations in NCC urban green spaces.
4. None of the actions above are important to me.
5. Don't know.

Safe and healthy communities

Please select one action that is the most important to you, from among the options below.

1. Remediate the highest-priority sites on NCC lands, under the Federal Contaminated Sites Action Plan.
2. Assess alternatives to the use of chemical pesticides on NCC lands with a view to revising existing policies and practices.
3. None of the actions above are important to me.

4. Don't know.

Your priorities

Listed below are your answers from question 1 to 10. Among these, which three are the most important to you overall?

1. Promote sustainable transportation and mobility in the National Capital Region.
2. Promote the development of surplus NCC brownfield sites and sites adjacent to transit nodes, consistent with NCC plans.
3. Evaluate the risk of climate change impacts on NCC assets, programs and services, and develop a climate change adaptation and resiliency plan.
4. Install electric vehicle charging stations at NCC parking lots.
5. Undertake energy audits of residential, commercial and official residences buildings.
6. Integrate a greenhouse gas emissions analysis into renovation and construction projects considering best practices guidelines for heritage buildings and sites.
7. Track energy consumption and greenhouse gas emissions of NCC buildings and lands, including new leased facilities and renewed leases.
8. Adopt minimum energy- and water-efficiency standards for renovations and construction on NCC land, including for heritage buildings.
9. Purchase zero-emission or hybrid vehicles for the fleet.
10. Launch a green procurement policy for services and goods.
11. Invest in measures to support low-carbon forms of transportation to reduce emissions from employee commuting and business travel.
12. Increase the waste diversion rate in public areas and NCC operations.
13. Adopt stormwater management guidelines to reduce impacts on water quality and quantity.
14. Assess the flood risk for NCC operations and assets located in the 100-year and 350-year flood plains.
15. Assess the renewable energy potential of NCC land and buildings to increase the proportion of off-grid renewable energy systems.
16. Facilitate the connection of federal and NCC-owned buildings to the Public Services and Procurement Canada (PSPC) district energy system.
17. Prioritize and restore degraded shorelines along watercourses and lakes on NCC lands to improve ecosystem function.
18. Continue to establish riparian corridor zones within leased properties.
19. Adopt and implement a forest strategy that considers natural and cultural heritage values, and focuses on urban tree protection.
20. Control the spread of invasive plant species, in collaboration with regional stakeholders.

21. Promote the connectivity of ecosystems and natural habitats in the National Capital Region.
22. Renew the Corporate Natural Resources Action Plan, which includes the improvement of biodiversity health on NCC lands.
23. Adopt bird-friendly standards for building design and landscaping for federal buildings and lands, to reduce negative impacts on birds.
24. Acquire and analyze ecological land classification data to identify and protect habitat of potential species at risk.
25. Create a pollinator habitat landscape program.
26. Develop road ecology thresholds and guidelines to minimize wildlife mortality on roadways.
27. Create a campaign to promote the consumption of local food produced on NCC lands.
28. Develop a food strategy for urban lands to complement the Sustainable Agriculture and Food Strategy.
29. Diversify farmlands covered by monoculture farming operations, and increase food production on existing Greenbelt farmlands.
30. Develop new partnerships with local organizations to deliver programs and initiatives that engage and educate citizens about nature and biodiversity conservation on NCC lands.
31. Promote greater accessibility of Capital parks and green spaces by public transit.
32. Work with partners and the private sector to install new bike share locations in NCC urban green spaces.
33. Remediate the highest-priority sites on NCC lands, under the Federal Contaminated Sites Action Plan.
34. Assess alternatives to the use of chemical pesticides on NCC lands with a view to revising existing policies and practices.
35. The issues most important to me are not addressed in the strategy.
36. Don't know.

Thank you for taking the time to share your priorities with us. In the final section of the survey, we will ask you to provide general feedback on the Sustainable Development Strategy as a whole.

Have you read the draft copy of the 2018–2023 Sustainable Development Strategy on the NCC's website?

1. Yes, I have read it.
2. No, but I would like to read it now. (link to follow on next page)
3. No, and I do not wish to read it at this time.

How satisfied are you with the 34 actions identified in the 2018–2023 Sustainable Development Strategy?

1. Very satisfied
2. Satisfied
3. Neutral
4. Dissatisfied
5. Very dissatisfied

In your view, is anything missing or unclear in the 34 actions identified in the 2018–2023 Sustainable Development Strategy? Please provide your answer in the box below.

You can access the draft copy of the Sustainable Development Strategy by clicking [here](#). The document will open in a new tab. Once you have read it, please return to complete the survey.

How satisfied are you with the content of the 2018–2023 Sustainable Development Strategy?

1. Very satisfied
2. Satisfied
3. Neutral
4. Dissatisfied
5. Very dissatisfied

In your view, is anything missing or unclear in the 2018–2023 Sustainable Development Strategy? Please provide your answer in the box below.