

# Annual Report to Parliament

ACCESS TO INFORMATION ACT

APRIL 1, 2022 TO MARCH 31, 2023



## **TABLE OF CONTENTS**

| INTRODUCTION  | 1 |
|---|---|
| ORGANIZATIONAL STRUCTURE                                      | 1 |
| STATISTICS  | 2 |
| Requests Processed Under the Access to Information Act        | 2 |
| Exemptions Invoked  | 5 |
| Exclusions Invoked  | 5 |
| Outstanding Requests from Previous Reporting Periods          | 6 |
| Operational Costs to Administer the Access to Information Act | 6 |
| Posting of Closed Requests                                    | 6 |
| Impact of the COVID-19 Pandemic                               | 6 |
| PROACTIVE PUBLICATION UNDER PART 2 OF THE ATIA                | 6 |
| INITIATIVES AND PROJECTS TO IMPROVE ACCESS TO INFORMATION     | 7 |
| INSTITUTIONAL POLICIES AND PROCEDURES                         | 7 |
| DELEGATION OF AUTHORITY                                       | 8 |
| EDUCATION AND TRAINING  | 8 |
| COMPLAINTS AND INVESTIGATIONS                                 | 8 |
| MONITORING COMPLIANCE   | 9 |

**APPENDIX A:** Statistical Reports on the *Access to Information Act* 

APPENDIX B: Delegation Order with Respect to the Access to Information Act

#### INTRODUCTION

The Access to Information Act gives Canadian citizens, as well as people and corporations present in Canada the right to have access to federal government records that are not of a personal nature. The Access to Information Act complements but does not replace other procedures for obtaining government information. It is not intended to limit in any way the access to government information that is normally available to the public upon request. This annual report to Parliament was prepared and shall be tabled in accordance with section 94 of the Access to Information Act.

The National Capital Commission (NCC) is a Crown corporation that was created by Parliament in 1959 as the steward of federal lands and buildings in Canada's Capital Region. The corporation is responsible for planning, as well as taking part in the development, conservation and improvement of Canada's Capital Region. The NCC is governed by a national board of directors. The NCC reports to Parliament through the minister of Public Services and Procurement.

The *National Capital Act* defines the NCC's mandate. The NCC fulfills its mandate through the following areas of activity:

- setting the long-term planning direction for federal lands in Canada's Capital Region;
- regulating the use and development of federal lands in Canada's Capital Region;
- managing, conserving and protecting NCC assets (including Gatineau Park, the Greenbelt, urban parks, real property, and other assets such as bridges, pathways and parkways); and
- maintaining heritage sites in Canada's Capital Region, such as the official residences and commemorative sites.

#### ORGANIZATIONAL STRUCTURE

During the reporting period, the Access to Information and Privacy (ATIP) Office was part of the Public, Legal and Corporate Affairs (PLCA) Branch of the NCC. It was responsible for the administration of the *Access to Information Act* and the *Privacy Act* for the corporation. The chief of ATIP acted as the institutional coordinator and was assisted by three ATIP analysts and one part-time consultant.

The ATIP Office ensured that the NCC met its legislated obligations in replying to requests with support from a network of ATIP branch representatives in each of the corporation's program areas.

Regarding the proactive requirements found in Part 2 of the *Access to Information Act*, the Corporate Services Branch was responsible for coordinating and validating the publication of the Travel and Hospitality expenses, whereas the publication of reports tabled to Parliament was coordinated by the PLCA Branch.

The NCC was not party to any service agreements pursuant to section 96 of the *Access to Information Act*.

#### **STATISTICS**

The following statistics describe the administration of the *Access to Information Act* within the NCC for the period of April 1, 2022, to March 31, 2023, as found in the attached Appendix A.

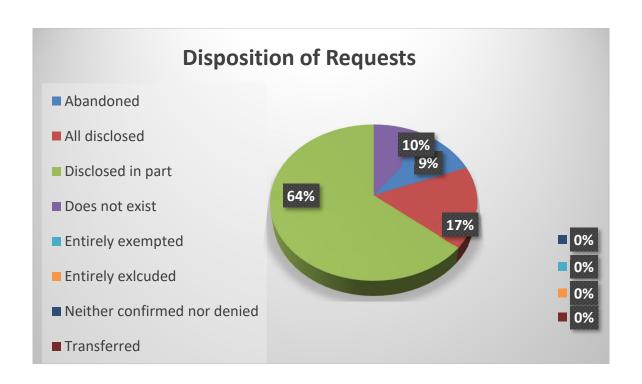
#### Requests Processed Under the Access to Information Act

During the period, 74 *Access to Information Act* requests were received. This is less than were received in 2021-2022. Including the 34 requests carried over from the previous reporting periods, the ATIP Office worked on processing 108 requests in total and completed 79 in 2022-2023.

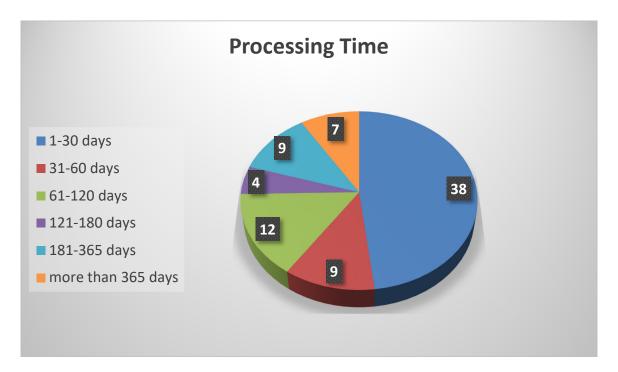
The number of pages reviewed for the purpose of responding to access requests decreased from 32,909 pages in 2021–2022to 27,373 pages in 2022-2023. These figures represent only those formal *Access to Information Act* requests completed, and do not account for the number of pages reviewed for currently active files.

The statistics show that most of the 74 requests received during the period originated from organizations (26), followed by the general public (20), the media (18) and the business community (2). Eight requesters did not identify themselves.

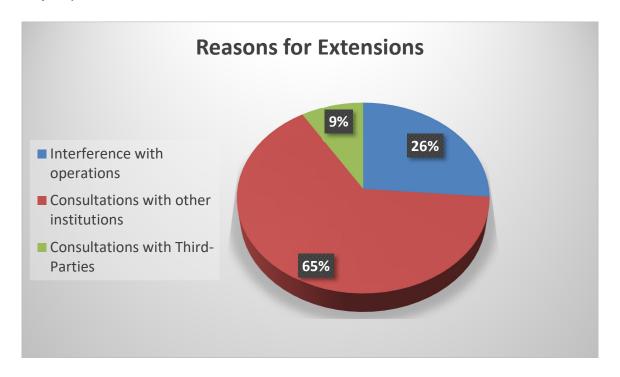
The following pie-chart shows the disposition of the 79 requests that were completed during the year.



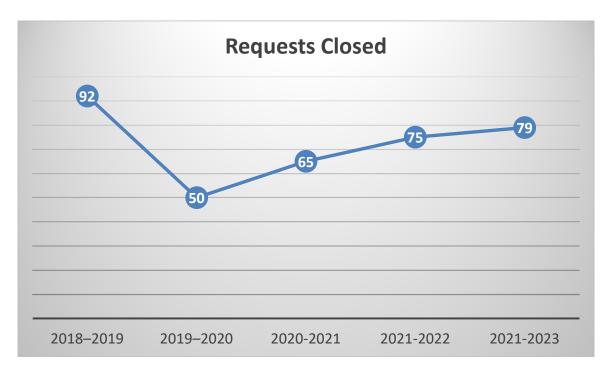
The NCC responded to 76 percent of the completed requests within the legislated time frame and was able to provide records electronically in all cases. The NCC was unable to meet the statutory deadline for nineteen requests processed in 2022-2023.



Extensions were invoked several times. Most of these exceeded 30 days. The vast majority were to enable consultations with other institutions.



Since the 2018-2019 fiscal year, the NCC has received 367 *Access to Information Act* requests. The following charts show the work completed during this period.





The NCC also received 11 requests for consultation from other government institutions, a decrease from the 19 of the previous reporting period. All consultations had been completed at the end of 2022-2023, including 2 that were outstanding from the previous fiscal year. For the 13 consultation requests closed, 935 pages required review, which is a significant increase from the 542 pages reviewed in the previous reporting period. All consultations, but one, were responded on time, with nine of these completed within 15 days after being received.

#### **Exemptions Invoked**

For the NCC, the majority of the exemptions invoked fell under subsection 19(1), Personal information; section 16, Law enforcement, investigations and Security; section 20, Third Party Information; section 23, Solicitor-client privilege and section 21, Operations of Government—Advice. Other exemptions applied included section 18, Economic interests of Canada and subsection 13(1), Information that was obtained in confidence.

#### **Exclusions Invoked**

No exclusions were invoked during the reporting period.

#### **Outstanding Requests from Previous Reporting Periods**

At the end of the current fiscal year there were 29 outstanding requests. Thirteen of these requests were late. Two were from 2019-2020, 9 from 2020-2021, 1 from 2021-2022 and 1 from 2022-2023. These 13 requests were all past the legislated deadline at the end of the current reporting period.

#### Operational Costs to Administer the Access to Information Act

A total of 3.3 full-time equivalents were used to administer the *Access to Information Act* within the NCC. Salaries and administration costs amounted to \$363,618. Operational costs for this fiscal year amounted to \$33,272. Application fees totalling \$335 were collected during this reporting period. No other fees were collected. Fees were waived 7 times, and no refunds were made during the reporting period.

#### **Posting of Closed Requests**

Following Treasury Board guidelines, the NCC maintained a list of completed *Access to Information Act* requests on the <u>Open Government</u> website. The public could view this list and then contact the ATIP Office to obtain copies of the previously released records. In 2022-2023, the ATIP Office received 383 requests for records previously released. This number is a very important increase in comparison to the previous reporting period. No requests were carried over from previous fiscal years and all the requests received were completed, resulting in the release of 148,943 pages of records.

#### Impact of the COVID-19 Pandemic

The ATIP operations were not affected by any COVID-19-related measures during the reporting period.

#### PROACTIVE PUBLICATION UNDER PART 2 OF THE ATIA

For the purposes of Part 2 of the ATIA, the National Capital Commission is an institution.

The NCC has put procedures in place to ensure that the proactive disclosures it must published are available to the public within the required timeframes.

<u>Travel and Hospitality expense reports</u> are generated for each division. Once received, the divisions validate and fill a proactive disclosure form. These are returned to the accounting staff by the 15<sup>th</sup> day of the month for a final review before the Director of

Finance and the Chief Financial Officer approve them. The reports are then provided to the Creative and Digital Services (CSD) division to publish on the NCC website within the expected deadline. Once the information is uploaded, the accounting staff are notified so they can confirm the website content is complete.

The <u>NCC annual report</u> and the <u>ATIP annual report</u>, tabled to Parliament, follow a similar procedure. Once a report has been tabled, the responsible division forwards it to the CSD division to publish on the NCC website. An employee of the division validates that the report has been properly posted as soon as the CSD division confirms the documents have been uploaded to the website.

The NCC does not have an automated system to publish proactively disclosed information.

During the 2022-2023 year, the NCC published 100 percent of its proactive publications on time.

#### INITIATIVES AND PROJECTS TO IMPROVE ACCESS TO INFORMATION

The NCC onboarded to the ATIP Online Request Service in January 2023. This service enables the public to submit requests and receive responses online. The uptake by requesters has been exponential and the ATIP office quickly adapted to this new platform.

The NCC also innovated by automating the re-release of previously processed Access to Information requests. Once the requester submits a request for a copy of previously disclosed records through the Open Government portal, a link is automatically provided to the requester to upload the records sought using a rule in the ATIP email box.

#### **INSTITUTIONAL POLICIES AND PROCEDURES**

The NCC has several Corporate Administrative Policies and Procedures (CAPPs). Specifically, the CAPP on Access to Information helps to ensure that the NCC fulfills its obligations under the *Access to Information Act*.

This policy provides guidance to employees with respect to the application of the *Access to Information Act*, and outlines the responsibilities of the Executive Management Committee, senior managers, branch representatives, managers and employees. This policy was last updated in 2019.

#### **DELEGATION OF AUTHORITY**

The chairperson of the NCC is designated as head of the institution by virtue of the "Access to Information Act Heads of Government Institution Delegation Order (SI/83-113, as amended)." The chairperson is responsible for administering the Access to Information Act.

The chairperson has delegated the authority under the *Access to Information Act* to key officials within the organization, in accordance with section 95 of the *Access to Information Act*.

The chief executive officer, the vice-president of the PLCA Branch and the chief of ATIP have complete delegated authority. The ATIP analysts have limited delegation for the application of specific exemptions.

A copy of the delegation order, signed May 2<sup>nd</sup>, 2022, is attached for reference (see Appendix B).

#### **EDUCATION AND TRAINING**

ATIP awareness/information sessions are offered, in both official languages, to NCC employees at large. The Canada School of Public Service Access to Information and Privacy online course was completed by 91 new permanent employees, representing a 90 percent completion rate.

#### COMPLAINTS AND INVESTIGATIONS

Five complaints were received in 2022-2023 and there were 2 outstanding complaints carried over from fiscal year 2021-2022.

The NCC cooperated with the Office of the Information Commissioner (OIC) throughout the year. Five complaints were closed before the end of this reporting period. One complaint alleged that not all the records held by the NCC had been provided. This wasn't substantiated by the Office of the Information Commissioner (OIC). Three of the other four complaints were related to delay and the fourth was related to the application of exemptions. These four complaints were discontinued by the OIC.

#### MONITORING COMPLIANCE

The ATIP staff and the ATIP coordinator regularly monitored the time taken to process active access to information requests and met weekly to review all active requests.

To limit inter-institutional consultation and reduce the processing times, the ATIP office:

- Performs a search for previously processed records in its processing system;
- Performs a search on internet to assess what information is already publicly available;
- Keeps track of certain types of information for which external institutions and the NCC have agreed should always be disclosed or should always be exempted.

The Information Technologies and Geomatic Services division works with NCC program areas to render datasets, and other information of interest, available on the Open Government portal.

There are generic paragraphs included in contracts and agreements to inform the parties that these documents could be disclosed if requested, as they are subject to the *Access to Information Act*.





## Statistical Report on the Access to Information Act

| Name of institution: | National Capital Commission |    |            |  |  |
|----------------------|-----------------------------|----|------------|--|--|
| Reporting period:    | 2022-04-01                  | to | 2023-03-31 |  |  |

#### Section 1: Requests Under the Access to Information Act

#### 1.1 Number of requests

|   |    | Number of Requests |
|---|----|--------------------|
| Received during reporting period                |    | 74                 |
| Outstanding from previous reporting periods     |    | 34                 |
| Outstanding from previous reporting period      | 23 |                    |
| Outstanding from more than one reporting period | 11 |                    |
| Total   |    | 108                |
| Closed during reporting period                  |    | 79                 |
| Carried over to next reporting period           |    | 29                 |
| Carried over within legislated timeline         | 16 |                    |
| Carried over beyond legislated timeline         | 13 |                    |

#### 1.2 Sources of requests

| Source                    | Number of Requests |
|---------------------------|--------------------|
| Media                     | 18                 |
| Academia                  | 0                  |
| Business (private sector) | 2                  |
| Organization              | 26                 |
| Public                    | 20                 |
| Decline to Identify       | 8                  |
| Total                     | 74                 |

#### 1.3 Channels of requests

| Source    | Number of Requests |
|-----------|--------------------|
| Online    | 18                 |
| E-mail    | 32                 |
| Mail      | 24                 |
| In person | 0                  |
| Phone     | 0                  |
| Fax       | 0                  |
| Total     | 74                 |

## Section 2: Informal Requests

## 2.1 Number of informal requests

|   |     | Number of Requests |
|---|-----|--------------------|
| Received during reporting period                |     | 383                |
| Outstanding from previous reporting periods     |     | 0                  |
| Outstanding from previous reporting period      | 0   |                    |
| Outstanding from more than one reporting period | 0   |                    |
| Total   |     | 383                |
| Closed during reporting period                  | 383 |                    |
| Carried over to next reporting period           | 0   |                    |

## 2.2 Channels of informal requests

| Source    | Number of Requests |
|-----------|--------------------|
| Online    | 378                |
| E-mail    | 5                  |
| Mail      | 0                  |
| In person | 0                  |
| Phone     | 0                  |
| Fax       | 0                  |
| Total     | 383                |

## 2.3 Completion time of informal requests

|                 | Completion Time  |                  |                   |                    |                    |                       |       |  |  |
|-----------------|------------------|------------------|-------------------|--------------------|--------------------|-----------------------|-------|--|--|
| 1 to 15<br>Days | 16 to 30<br>Days | 31 to 60<br>Days | 61 to 120<br>Days | 121 to 180<br>Days | 181 to 365<br>Days | More Than<br>365 Days | Total |  |  |
| 380             | 3                | 0                | 0                 | 0                  | 0                  | 0                     | 383   |  |  |

## 2.4 Pages released informally

| Less Than 100<br>Pages Released |                   |                    | -500<br>Released  | 501-1000<br>Pages Released |                   |                    | -5000<br>Released |                       | nan 5000<br>Released |
|---------------------------------|-------------------|--------------------|-------------------|----------------------------|-------------------|--------------------|-------------------|-----------------------|----------------------|
| Number of Requests              | Pages<br>Released | Number of Requests | Pages<br>Released | Number of Requests         | Pages<br>Released | Number of Requests | Pages<br>Released | Number of<br>Requests | Pages<br>Released    |
| 0                               | 0                 | 0                  | 0                 | 0                          | 0                 | 0                  | 0                 | 0                     | 0                    |

## 2.5 Pages re-released informally

| Less Than 100<br>Pages Re-released |                       | 100-500<br>Pages Re-released |                       | 501-1000<br>Pages Re-released |                       |                    | -5000<br>e-released   |                    | nan 5000<br>e-released |
|------------------------------------|-----------------------|------------------------------|-----------------------|-------------------------------|-----------------------|--------------------|-----------------------|--------------------|------------------------|
| Number of Requests                 | Pages Re-<br>released | Number of Requests           | Pages Re-<br>released | Number of<br>Requests         | Pages Re-<br>released | Number of Requests | Pages Re-<br>released | Number of Requests | Pages Re-<br>released  |
| 208                                | 5203                  | 73                           | 17799                 | 54                            | 38749                 | 48                 | 87192                 | 0                  | 0                      |

## Section 3: Applications to the Information Commissioner on Declining to Act on Requests

|  | Number of Requests |
|--|--------------------|
| Outstanding from previous reporting period                       | 0                  |
| Sent during reporting period                                     | 0                  |
| Total  | 0                  |
| Approved by the Information Commissioner during reporting period | 0                  |
| Declined by the Information Commissioner during reporting period | 0                  |
| Withdrawn during reporting period                                | 0                  |
| Carried over to next reporting period                            | 0                  |

## Section 4: Requests Closed During the Reporting Period

## 4.1 Disposition and completion time

|  | Completion Time |               |                  |                   |                    |                    |                       |       |
|--|-----------------|---------------|------------------|-------------------|--------------------|--------------------|-----------------------|-------|
| Disposition of Requests  | 1 to 15 Days    | 16 to 30 Days | 31 to 60<br>Days | 61 to 120<br>Days | 121 to 180<br>Days | 181 to 365<br>Days | More Than<br>365 Days | Total |
| All disclosed  | 1               | 10            | 2                | 0                 | 0                  | 0                  | 0                     | 13    |
| Disclosed in part  | 2               | 11            | 7                | 12                | 4                  | 9                  | 6                     | 51    |
| All exempted   | 0               | 0             | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| All excluded   | 0               | 0             | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| No records exist   | 5               | 3             | 0                | 0                 | 0                  | 0                  | 0                     | 8     |
| Request transferred  | 0               | 0             | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| Request abandoned  | 6               | 0             | 0                | 0                 | 0                  | 0                  | 1                     | 7     |
| Neither confirmed nor denied   | 0               | 0             | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| Declined to act with the approval of the<br>Information Commissioner | 0               | 0             | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| Total  | 14              | 24            | 9                | 12                | 4                  | 9                  | 7                     | 79    |

## 4.2 Exemptions

| Section       | Number of Requests | Section       | Number of Requests  | Section                | Number of Requests |           | Number of Requests |
|---------------|--------------------|---------------|---------------------|------------------------|--------------------|-----------|--------------------|
| 13(1)(a)      | 0                  | 16(2)         | 4                   | 18(a)                  | 0                  | 20,1      | 0                  |
| 13(1)(b)      | 0                  | 16(2)(a)      | 0                   | 18(b)                  | 4                  | 20,2      | 0                  |
| 13(1)(c)      | 0                  | 16(2)(b)      | 0                   | 18(c)                  | 0                  | 20,4      | 0                  |
| 13(1)(d)      | 3                  | 16(2)(c)      | 40                  | 18(d)                  | 10                 | 21(1)(a)  | 12                 |
| 13(1)(e)      | 0                  | 16(3)         | 0                   | 18.1(1)(a)             | 0                  | 21(1)(b)  | 17                 |
| 14            | 0                  | 16.1(1)(a)    | 0                   | 18.1(1)(b)             | 0                  | 21(1)(c)  | 3                  |
| 14(a)         | 0                  | 16.1(1)(b)    | 0                   | 18.1(1)(c)             | 0                  | 21(1)(d)  | 0                  |
| 14(b)         | 0                  | 16.1(1)(c)    | 0                   | 18.1(1)(d)             | 0                  | 22        | 0                  |
| 15(1)         | 0                  | 16.1(1)(d)    | 0                   | 19(1)                  | 40                 | 22.1(1)   | 0                  |
| 15(1) - I.A.* | 0                  | 16.2(1)       | 0                   | 20(1)(a)               | 0                  | 23        | 24                 |
| 15(1) - Def.* | 0                  | 16,3          | 0                   | 20(1)(b)               | 15                 | 23,1      | 0                  |
| 15(1) - S.A.* | 0                  | 16.4(1)(a)    | 0                   | 20(1)(b.1)             | 0                  | 24(1)     | 0                  |
| 16(1)(a)(i)   | 0                  | 16.4(1)(b)    | 0                   | 20(1)(c)               | 29                 | 26        | 0                  |
| 16(1)(a)(ii)  | 0                  | 16,5          | 0                   | 20(1)(d)               | 1                  |           | •                  |
| 16(1)(a)(iii) | 0                  | 16,6          | 0                   |                        | •                  | -         |                    |
| 16(1)(b)      | 0                  | 17            | 1                   | 1                      |                    |           |                    |
| 16(1)(c)      | 0                  |               |                     | -                      |                    |           |                    |
| 16(1)(d)      | 0                  | * I.A.: Inter | rnational Affairs D | ef.: Defence of Canada | S.A.: Subversive A | ctivities |                    |

#### 4.3 Exclusions

| Section | Number of Requests | Section  | Number of Requests | Section         | Number of Requests |
|---------|--------------------|----------|--------------------|-----------------|--------------------|
| 68(a)   | 0                  | 69(1)    | 0                  | 69(1)(g) re (a) | 0                  |
| 68(b)   | 0                  | 69(1)(a) | 0                  | 69(1)(g) re (b) | 0                  |
| 68(c)   | 0                  | 69(1)(b) | 0                  | 69(1)(g) re (c) | 0                  |
| 68.1    | 0                  | 69(1)(c) | 0                  | 69(1)(g) re (d) | 0                  |
| 68.2(a) | 0                  | 69(1)(d) | 0                  | 69(1)(g) re (e) | 0                  |
| 68.2(b) | 0                  | 69(1)(e) | 0                  | 69(1)(g) re (f) | 0                  |
|         |                    | 69(1)(f) | 0                  | 69.1(1)         | 0                  |

#### 4.4 Format of information released

| Paper | E-record | Data set | Video | Audio | Other |
|-------|----------|----------|-------|-------|-------|
| 0     | 64       | 0        | 2     | 0     | 0     |

## 4.5 Complexity

## 4.5.1 Relevant pages processed and disclosed for <u>paper</u> and <u>e-record</u> formats

| Number of Pages Processed | Number of Pages Disclosed | Number of Requests |
|---------------------------|---------------------------|--------------------|
| 27373                     | 22643                     | 71                 |

## 4.5.2 Relevant pages processed per request disposition for paper and e-record formats by size of requests

|  |                    | han 100<br>rocessed |                       | -500<br>rocessed   |                    | -1000<br>rocessed  |                    | -5000<br>rocessed  |                    | han 5000<br>rocessed |
|--|--------------------|---------------------|-----------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|----------------------|
| Disposition  | Number of Requests | Pages<br>Processed  | Number of<br>Requests | Pages<br>Processed | Number of Requests | Pages<br>Processed | Number of Requests | Pages<br>Processed | Number of Requests | Pages<br>Processed   |
| All disclosed  | 13                 | 80                  | 0                     | 0                  | 0                  | 0                  | 0                  | 0                  | 0                  | 0                    |
| Disclosed in part  | 26                 | 769                 | 11                    | 3463               | 4                  | 2440               | 10                 | 17480              | 0                  | 0                    |
| All exempted   | 0                  | 0                   | 0                     | 0                  | 0                  | 0                  | 0                  | 0                  | 0                  | 0                    |
| All excluded   | 0                  | 0                   | 0                     | 0                  | 0                  | 0                  | 0                  | 0                  | 0                  | 0                    |
| Request abandoned  | 6                  | 0                   | 0                     | 0                  | 0                  | 0                  | 1                  | 3141               |                    | 0                    |
| Neither confirmed nor denied   | 0                  | 0                   | 0                     | 0                  | 0                  | 0                  | 0                  | 0                  | 0                  | 0                    |
| Declined to act<br>with the approval of<br>the Information<br>Commissioner | 0                  | 0                   | 0                     | 0                  | 0                  | 0                  | 0                  | 0                  | 0                  | 0                    |
| Total  | 45                 | 849                 | 11                    | 3463               | 4                  | 2440               | 11                 | 20621              | 0                  | 0                    |

#### 4.5.3 Relevant minutes processed and disclosed for audio formats

| <b>Number of Minutes Processed</b> | <b>Number of Minutes Disclosed</b> | Number of Requests |
|------------------------------------|------------------------------------|--------------------|
| 0                                  | 0                                  | 0                  |

4.5.4 Relevant minutes processed per request disposition for audio formats by size of requests

|  | Less                  | Than 60 Minutes Processed | 60 - 120              | Minutes Processed | More than 120 Minutes Processed |                      |  |
|--|-----------------------|---------------------------|-----------------------|-------------------|---------------------------------|----------------------|--|
| Disposition  | Number of<br>Requests | Minutes Processed         | Number of<br>Requests | Minutes Processed | Number of Requests              | Minutes<br>Processed |  |
| All disclosed  | 0                     | 0                         | 0                     | 0                 | 0                               | 0                    |  |
| Disclosed in part  | 0                     | 0                         | 0                     | 0                 | 0                               | 0                    |  |
| All exempted   | 0                     | 0                         | 0                     | 0                 | 0                               | 0                    |  |
| All excluded   | 0                     | 0                         | 0                     | 0                 | 0                               | 0                    |  |
| Request abandoned  | 0                     | 0                         | 0                     | 0                 | 0                               | 0                    |  |
| Neither confirmed nor denied   | 0                     | 0                         | 0                     | 0                 | 0                               | 0                    |  |
| Declined to act<br>with the approval of<br>the Information<br>Commissioner | 0                     | 0                         | 0                     | 0                 | 0                               | 0                    |  |
| Total  | 0                     | 0                         | 0                     | 0                 | 0                               | 0                    |  |

## 4.5.5 Relevant minutes processed and disclosed for $\underline{\text{video}}$ formats

| <b>Number of Minutes Processed</b> | <b>Number of Minutes Disclosed</b> | Number of Requests |
|------------------------------------|------------------------------------|--------------------|
| 10                                 | 7                                  | 2                  |

## 4.5.6 Relevant minutes processed per request disposition for video formats by size of requests

|  | Less               | Than 60 Minutes<br>Processed | 60 - 120              | Minutes Processed | More than 120 Minutes<br>Processed |                      |  |
|--|--------------------|------------------------------|-----------------------|-------------------|------------------------------------|----------------------|--|
| Disposition  | Number of Requests | Minutes Processed            | Number of<br>Requests | Minutes Processed | Number of Requests                 | Minutes<br>Processed |  |
| All disclosed  | 0                  |                              | 0                     | 0                 | 0                                  | 0                    |  |
| Disclosed in part  | 2                  | 10                           | 0                     | 0                 | 0                                  | 0                    |  |
| All exempted   | 0                  | 0                            | 0                     | 0                 | 0                                  | 0                    |  |
| All excluded   | 0                  | 0                            | 0                     | 0                 | 0                                  | 0                    |  |
| Request abandoned  | 0                  | 0                            | 0                     | 0                 | 0                                  | 0                    |  |
| Neither confirmed nor denied   | 0                  | 0                            | 0                     | 0                 | 0                                  | 0                    |  |
| Declined to act<br>with the approval of<br>the Information<br>Commissioner | 0                  | 0                            | 0                     | 0                 | 0                                  | 0                    |  |
| Total  | 2                  | 10                           | 0                     | 0                 | 0                                  | 0                    |  |

## 4.5.7 Other complexities

| Disposition   | Consultation<br>Required | Legal Advice Sought | Other | Total |
|---|--------------------------|---------------------|-------|-------|
| All disclosed   | 2                        | 0                   | 0     | 2     |
| Disclosed in part   | 37                       | 0                   | 0     | 37    |
| All exempted  | 0                        | 0                   | 0     | 0     |
| All excluded  | 0                        | 0                   | 0     | 0     |
| Request abandoned   | 1                        | 0                   | 0     | 1     |
| Neither confirmed nor denied                                      | 0                        | 0                   | 0     | 0     |
| Declined to act with the approval of the Information Commissioner | 0                        | 0                   | 0     | 0     |
| Total   | 40                       | 0                   | 0     | 40    |

## 4.6 Closed requests

## 4.6.1 Requests closed within legislated timelines

| Number of requests closed within legislated timelines         | 60          |
|---|-------------|
| Percentage of requests closed within legislated timelines (%) | 75,94936709 |

#### 4.7 Deemed refusals

## 4.7.1 Reasons for not meeting legislated timelines

|   | Principal Reason                       |                       |                          |       |  |  |  |
|---|--|-----------------------|--------------------------|-------|--|--|--|
| Number of requests closed past the legislated timelines | Interference with operations/ Workload | External Consultation | Internal<br>Consultation | Other |  |  |  |
| 19  | 13                                     | 1                     | 3                        | 2     |  |  |  |

## 4.7.2 Requests closed beyond legislated timelines (including any extension taken)

| Number of days past legislated timelines | Number of requests past<br>legislated timeline where no<br>extension was taken | Number of requests past<br>legislated timeline where an<br>extension was taken | Total |
|--|--|--|-------|
| 1 to 15 days                             | 0  | 4  | 4     |
| 16 to 30 days                            | 1  | 2  | 3     |
| 31 to 60 days                            | 0  | 1  | 1     |
| 61 to 120 days                           | 0  | 2  | 2     |
| 121 to 180 days                          | 0  | 4  | 4     |
| 181 to 365 days                          | 0  | 4  | 4     |
| More than 365 days                       | 0  | 1  | 1     |
| Total                                    | 1  | 18   | 19    |

#### 4.8 Requests for translation

| Translation Requests | Accepted | Refused | Total |
|----------------------|----------|---------|-------|
| English to French    | 0        | 0       | 0     |
| French to English    | 0        | 0       | 0     |
| Total                | 0        | 0       | 0     |

## Section 5: Extensions

## 5.1 Reasons for extensions and disposition of requests

|   |  | •          | )(b)<br>ultation |                               |
|---|--|------------|------------------|-------------------------------|
| Disposition of Requests Where an<br>Extension Was Taken           | 9(1)(a) Interference With Operations/ Workload | Section 69 | Other            | 9(1)(c)<br>Third-Party Notice |
| All disclosed   | 0  | 0          | 1                | 0                             |
| Disclosed in part   | 14   | 0          | 35               | 4                             |
| All exempted  | 0  | 0          | 0                | 0                             |
| All excluded  | 0  | 0          | 0                | 0                             |
| Request abandoned   | 1  | 0          | 1                | 1                             |
| No records exist  | 0  | 0          | 0                | 0                             |
| Declined to act with the approval of the Information Commissioner | 0  | 0          | 0                | 0                             |
| Total   | 15   | 0          | 37               | 5                             |

## 5.2 Length of extensions

|                      | 9(1)(a)                                   | -          | )(b)<br>ıltation |                               |
|----------------------|---|------------|------------------|-------------------------------|
| Length of Extensions | Interference With<br>Operations/ Workload | Section 69 | Other            | 9(1)(c)<br>Third-Party Notice |
| 30 days or less      | 6   | 0          | 9                | 1                             |
| 31 to 60 days        | 1   | 0          | 14               | 4                             |
| 61 to 120 days       | 4   | 0          | 11               | 0                             |
| 121 to 180 days      | 2   | 0          | 2                | 0                             |
| 181 to 365 days      | 2   | 0          | 1                | 0                             |
| 365 days or more     | 0   | 0          | 0                | 0                             |
| Total                | 15  | 0          | 37               | 5                             |

## Section 6: Fees

|             | F                     | ee Collected |                       | ee Waived | Fee Refunded          |        |  |
|-------------|-----------------------|--------------|-----------------------|-----------|-----------------------|--------|--|
| Fee Type    | Number of<br>Requests | Amount       | Number of<br>Requests | Amount    | Number of<br>Requests | Amount |  |
| Application | 67                    | \$335,00     | 7                     | \$35,00   | 0                     | \$0,00 |  |
| Other fees  | 0                     | \$0,00       | 0                     | \$0,00    | 0                     | \$0,00 |  |
| Total       | 67                    | \$335,00     | 7                     | \$35,00   | 0                     | \$0,00 |  |

## Section 7: Consultations Received From Other Institutions and Organizations

#### 7.1 Consultations received from other Government of Canada institutions and other organizations

| Consultations                                  | Other Government of Canada Institutions | Number of Pages to<br>Review | Other Organizations | Number of Pages to<br>Review |
|--|---|------------------------------|---------------------|------------------------------|
| Received during the reporting period           | 9                                       | 799                          | 2                   | 113                          |
| Outstanding from the previous reporting period | 2                                       | 23                           | 0                   | 0                            |
| Total  | 11                                      | 822                          | 2                   | 113                          |
| Closed during the reporting period             | 11                                      | 822                          | 2                   | 113                          |
| Carried over within negotiated timelines       | 0                                       | 0                            | 0                   | 0                            |
| Carried over beyond negotiated timelines       | 0                                       | 0                            | 0                   | 0                            |

#### 7.2 Recommendations and completion time for consultations received from other Government of Canada institutions

|                           |                 | Number of Days Required to Complete Consultation Requests |                  |                   |                    |                    |                       |       |
|---------------------------|-----------------|---|------------------|-------------------|--------------------|--------------------|-----------------------|-------|
| Recommendation            | 1 to 15<br>Days | 16 to 30<br>Days  | 31 to 60<br>Days | 61 to 120<br>Days | 121 to<br>180 Days | 181 to 365<br>Days | More Than<br>365 Days | Total |
| Disclose entirely         | 6               | 1   | 0                | 0                 | 0                  | 0                  | 0                     | 7     |
| Disclose in part          | 1               | 1   | 1                | 1                 | 0                  | 0                  | 0                     | 4     |
| Exempt entirely           | 0               | 0   | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| Exclude entirely          | 0               | 0   | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| Consult other institution | 0               | 0   | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| Other                     | 0               | 0   | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| Total                     | 7               | 2   | 1                | 1                 | 0                  | 0                  | 0                     | 11    |

## 7.3 Recommendations and completion time for consultations received from other organizations outside the Government of Canada

|                           |                 | Number           | of Days Red      | quired to Co      | mplete Coi         | nsultation I       | Requests              |       |
|---------------------------|-----------------|------------------|------------------|-------------------|--------------------|--------------------|-----------------------|-------|
| Recommendation            | 1 to 15<br>Days | 16 to 30<br>Days | 31 to 60<br>Days | 61 to 120<br>Days | 121 to 180<br>Days | 181 to 365<br>Days | More Than<br>365 Days | Total |
| Disclose entirely         | 1               | 0                | 0                | 0                 | 0                  | 0                  | 0                     | 1     |
| Disclose in part          | 1               | 0                | 0                | 0                 | 0                  | 0                  | 0                     | 1     |
| Exempt entirely           | 0               | 0                | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| Exclude entirely          | 0               | 0                | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| Consult other institution | 0               | 0                | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| Other                     | 0               | 0                | 0                | 0                 | 0                  | 0                  | 0                     | 0     |
| Total                     | 2               | 0                | 0                | 0                 | 0                  | 0                  | 0                     | 2     |

## **Section 8: Completion Time of Consultations on Cabinet Confidences**

## 8.1 Requests with Legal Services

|                | Fewer Than 100<br>Pages Processed |                    |                       | 0 Pages<br>essed   |                       | -1000<br>rocessed  |                       | 1001-5000 More Than 5000<br>Pages Processed Pages Processe |                       |                    |  |
|----------------|-----------------------------------|--------------------|-----------------------|--------------------|-----------------------|--------------------|-----------------------|--|-----------------------|--------------------|--|
| Number of Days | Number of<br>Requests             | Pages<br>Disclosed | Number of<br>Requests | Pages<br>Disclosed | Number of<br>Requests | Pages<br>Disclosed | Number of<br>Requests | Pages<br>Disclosed   | Number of<br>Requests | Pages<br>Disclosed |  |
| 1 to 15        | 0                                 | 0                  | 0                     | 0                  | 0                     | 0                  | 0                     | 0  | 0                     | 0                  |  |
| 16 to 30       | 0                                 | 0                  | 0                     | 0                  | 0                     | 0                  | 0                     | 0  | 0                     | 0                  |  |
| 31 to 60       | 0                                 | 0                  | 0                     | 0                  | 0                     | 0                  | 0                     | 0  | 0                     | 0                  |  |
| 61 to 120      | 0                                 | 0                  | 0                     | 0                  | 0                     | 0                  | 0                     | 0  | 0                     | 0                  |  |
| 121 to 180     | 0                                 | 0                  | 0                     | 0                  | 0                     | 0                  | 0                     | 0  | 0                     | 0                  |  |
| 181 to 365     | 0                                 | 0                  | 0                     | 0                  | 0                     | 0                  | 0                     | 0  | 0                     | 0                  |  |
| More than 365  | 0                                 | 0                  | 0                     | 0                  | 0                     | 0                  | 0                     | 0  | 0                     | 0                  |  |
| Total          | 0                                 | 0                  | 0                     | 0                  | 0                     | 0                  | 0                     | 0  | 0                     | 0                  |  |

## 8.2 Requests with Privy Council Office

|                |                       | Than 100<br>rocessed |                       | 0 Pages<br>essed   |                       | -1000<br>rocessed  |                       | -5000<br>rocessed  | More Than 5000<br>Pages Processe |                    |  |
|----------------|-----------------------|----------------------|-----------------------|--------------------|-----------------------|--------------------|-----------------------|--------------------|----------------------------------|--------------------|--|
| Number of Days | Number of<br>Requests | Pages<br>Disclosed   | Number of<br>Requests | Pages<br>Disclosed | Number of<br>Requests | Pages<br>Disclosed | Number of<br>Requests | Pages<br>Disclosed | Number of<br>Requests            | Pages<br>Disclosed |  |
| 1 to 15        | 0                     | 0                    | 0                     | 0                  | 0                     | 0                  | 0                     | 0                  | 0                                | 0                  |  |
| 16 to 30       | 0                     | 0                    | 0                     | 0                  | 0                     | 0                  | 0                     | 0                  | 0                                | 0                  |  |
| 31 to 60       | 0                     | 0                    | 0                     | 0                  | 0                     | 0                  | 0                     | 0                  | 0                                | 0                  |  |
| 61 to 120      | 0                     | 0                    | 0                     | 0                  | 0                     | 0                  | 0                     | 0                  | 0                                | 0                  |  |
| 121 to 180     | 0                     | 0                    | 0                     | 0                  | 0                     | 0                  | 0                     | 0                  | 0                                | 0                  |  |
| 181 to 365     | 0                     | 0                    | 0                     | 0                  | 0                     | 0                  | 0                     | 0                  | 0                                | 0                  |  |
| More than 365  | 0                     | 0                    | 0                     | 0                  | 0                     | 0                  | 0                     | 0                  | 0                                | 0                  |  |
| Total          | 0                     | 0                    | 0                     | 0                  | 0                     | 0                  | 0                     | 0                  | 0                                | 0                  |  |

## Section 9: Investigations and Reports of finding

## 9.1 Investigations

|   | Section 32 Notice | Subsection 30(5) |                   |
|---|-------------------|------------------|-------------------|
|   | of intention to   | Ceased to        | Section 35 Formal |
|   | investigate       | investigate      | Representations   |
| Ī | 5                 | 3                | 0                 |

## 9.2 Investigations and Reports of finding

| Section 37(1) Initial Reports |                 | Section 37(2) Final Reports |          | orts            |                   |
|-------------------------------|-----------------|-----------------------------|----------|-----------------|-------------------|
|                               | Containing      |                             |          | Containing      |                   |
|                               | recommendations | Containing orders           |          | recommendations | Containing orders |
|                               | issued by the   | issued by the               |          | issued by the   | issued by the     |
|                               | Information     | Information                 |          | Information     | Information       |
| Received                      | Commissioner    | Commissioner                | Received | Commissioner    | Commissioner      |
| 0                             | 0               | 0                           | 1        | 0               | 0                 |

## Section 10: Court Action

#### 10.1 Court actions on complaints

| Section 41      |  |  |  |  |  |  |
|-----------------|--|--|--|--|--|--|
| Complainant (1) | Complainant (1) Institution (2) Third Party (3) Privacy Commissioner (4) Total |  |  |  |  |  |
| 0               | 0 0 0 0  |  |  |  |  |  |

## 10.2 Court actions on third party notifications under paragraph 28(1)(b)

| Section 44 - under paragraph |
|------------------------------|
| 28(1)(b)                     |
| 1                            |

## Section 11: Resources Related to the Access to Information Act

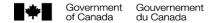
#### 11.1 Allocated Costs

| Expenditures                    |          | Amount    |
|---------------------------------|----------|-----------|
| Salaries                        |          | \$320 083 |
| Overtime                        |          | \$10 263  |
| Goods and Services              |          | \$33 272  |
| Professional services contracts | \$19 627 |           |
| • Other \$13 645                |          |           |
| Total                           |          | \$363 618 |

#### 11.2 Human Resources

| Resources                        | Person Years Dedicated to Access to Information Activities |
|----------------------------------|--|
| Full-time employees              | 3,296  |
| Part-time and casual employees   | 0,000  |
| Regional staff                   | 0,000  |
| Consultants and agency personnel | 0,111  |
| Students                         | 0,000  |
| Total                            | 3,407  |

 $\textbf{Note:} \ \textbf{Enter values to three decimal places}.$ 



## Supplemental Statistical Report on the Access to Information Act and the Privacy Act

| Name of institution: | National Capital Commission |    |            |  |  |
|----------------------|-----------------------------|----|------------|--|--|
| Reporting period:    | 2022-04-01                  | to | 2023-03-31 |  |  |

#### Section 1: Capacity to Receive Requests under the Access to Information Act and the Privacy Act

Enter the number of weeks your institution was able to receive ATIP requests through the different channels.

|  | Number of Weeks |
|--|-----------------|
| Able to receive requests by mail                             | 52              |
| Able to receive requests by email                            | 52              |
| Able to receive requests through the digital request service | 0               |

#### Section 2: Capacity to Process Records under the Access to Information Act and the Privacy Act

2.1 Enter the number of weeks your institution was able to process paper records in different classification levels.

|  | No Capacity | Partial Capacity | Full Capacity | Total |
|--|-------------|------------------|---------------|-------|
| Unclassified Paper<br>Records          | 0           | 0                | 52            | 52    |
| Protected B Paper<br>Records           | 0           | 0                | 52            | 52    |
| Secret and Top Secret<br>Paper Records | 0           | 0                | 52            | 52    |

2.2 Enter the number of weeks your institution was able to process electronic records in different classification levels.

|   | No Capacity | Partial Capacity | Full Capacity | Total |
|---|-------------|------------------|---------------|-------|
| Unclassified Electronic Records             | 0           | 0                | 52            | 52    |
| Protected B Electronic Records              | 0           | 0                | 52            | 52    |
| Secret and Top Secret<br>Electronic Records | 0           | 0                | 0             | 0     |

#### Section 3: Open Requests and Complaints Under the Access to Information Act

3.1 Enter the number of open requests that are outstanding from previous reporting periods.

| Fiscal Year Open<br>Requests Were Received | Open Requests<br>that are <i>Within</i><br>Legislated<br>Timelines as of<br>March 31, 2023 | Open Requests<br>that are <i>Beyond</i><br>Legislated<br>Timelines as of<br>March 31, 2023 | Total |
|--|--|--|-------|
| Received in 2022-2023                      | 16   | 1  | 17    |
| Received in 2021-2022                      | 0  | 1  | 1     |
| Received in 2020-2021                      | 0  | 9  | 9     |
| Received in 2019-2020                      | 0  | 2  | 2     |
| Received in 2018-2019                      | 0  | 0  | 0     |
| Received in 2017-2018                      | 0  | 0  | 0     |
| Received in 2016-2017                      | 0  | 0  | 0     |
| Received in 2015-2016                      | 0  | 0  | 0     |
| Received in 2014-2015                      | 0  | 0  | 0     |
| Received in 2013-2014 or earlier           | 0  | 0  | 0     |
| Total                                      | 16   | 13   | 29    |

3.2 Enter the number of open complaints with the Information Commissioner of Canada that are outstanding from previous reporting periods.

| Fiscal Year Open<br>Complaints Were<br>Received by Institution | Number of Open<br>Complaints |
|--|------------------------------|
| Received in 2022-2023  | 1                            |
| Received in 2021-2022  | 1                            |
| Received in 2020-2021  | 0                            |
| Received in 2019-2020  | 0                            |
| Received in 2018-2019  | 0                            |
| Received in 2017-2018  | 0                            |
| Received in 2016-2017  | 0                            |
| Received in 2015-2016  | 0                            |
| Received in 2014-2015  | 0                            |
| Received in 2013-2014 or earlier                               | 0                            |
| Total  | 2                            |

## Section 4: Open Requests and Complaints Under the Privacy Act

4.1 Enter the number of open requests that are outstanding from previous reporting periods.

| Fiscal Year Open<br>Requests Were<br>Received | Open Requests<br>that are Within<br>Legislated<br>Timelines as of<br>March 31, 2023 | Open Requests<br>that are <i>Beyond</i><br>Legislated<br>Timelines as of<br>March 31, 2023 | Total |
|---|---|--|-------|
| Received in 2022-2023                         | 1   | 0  | 1     |
| Received in 2021-2022                         | 0   | 0  | 0     |
| Received in 2020-2021                         | 0   | 0  | 0     |
| Received in 2019-2020                         | 0   | 0  | 0     |
| Received in 2018-2019                         | 0   | 0  | 0     |
| Received in 2017-2018                         | 0   | 0  | 0     |
| Received in 2016-2017                         | 0   | 0  | 0     |
| Received in 2015-2016                         | 0   | 0  | 0     |
| Received in 2014-2015                         | 0   | 0  | 0     |
| Received in 2013-2014 or earlier              | 0   | 0  | 0     |
| Total   | 1   | 0  | 1     |

4.2 Enter the number of open complaints with the Privacy Commissioner of Canada that are outstanding from previous reporting periods.

| Fiscal Year Open<br>Complaints Were<br>Received by Institution | Number of Open<br>Complaints |
|--|------------------------------|
| Received in 2022-2023  | 0                            |
| Received in 2021-2022  | 0                            |
| Received in 2020-2021  | 0                            |
| Received in 2019-2020  | 0                            |
| Received in 2018-2019  | 0                            |
| Received in 2017-2018  | 0                            |
| Received in 2016-2017  | 0                            |
| Received in 2015-2016  | 0                            |
| Received in 2014-2015  | 0                            |
| Received in 2013-2014 or earlier                               | 0                            |
| Total  | 0                            |

#### Section 5: Social Insurance Number

| Has your institution begun a new collection or a new consistent use of the SIN in |    |
|---|----|
| 2022-2023?  | No |

## Section 6: Universal Access under the Privacy Act

| How many requests were received from confirmed foreign nationals outside of | _ |
|---|---|
| Canada in 2022-2023?  |   |

Canadä



#### Delegation Order / Arrêté de délégation

## Access to Information Act and Privacy Act / Loi sur l'accès à l'information et de la Loi sur la Protection des renseignements personnels

In accordance with section 95 of the *Access to Information Act* and section 73 of the *Privacy Act*, the Chairperson of the National Capital Commission hereby delegates authority granted for the provisions of these *Acts* as indicated below. Any prior Delegation Orders are hereby revoked.

Chairperson/Président

Conformément à l'article 95 de la *Loi sur l'accès à l'information* et à l'article 73 de la *Loi sur la Protection des renseignements personnels*, le président de la Commission de la capitale nationale délègue, par le présent, l'autorité prévue dans les articles de ces *Lois*, ci-dessous mentionnés. Tous les arrêtés préalablement en vigueur sont révoqués.

| Position/Poste   | Provisions of the Access to Information Act & Regulations / Articles de la Loi sur l'accès à l'information et Règlements                                   | Provisions of the <i>Privacy Act &amp; Regulations</i> / Articles de la <i>Loi sur la Protection des</i> renseignements personnels et Règlements |
|--|--|--|
| Chief Executive Officer /<br>Premier dirigeant   | Full authority/Autorité absolue  | Full authority/Autorité absolue  |
| Vice-President Public, Legal<br>and Corporate Affairs / Vice-<br>président Affaires publiques,<br>juridiques et d'entreprise                     | Full authority/Autorité absolue  | Full authority/Autorité absolue  |
| Chief, Access to Information<br>and Privacy (ATIP) / Chef,<br>Accès à l'information et la<br>protection des renseignements<br>personnels (AIPRP) | Full authority/Autorité absolue  | Full authority/Autorité absolue  |
| Senior Analyst, ATIP /<br>Analyste principal, AIPRP<br>(RE-05)   | Full authority/Autorité absolue  | Full authority except for 8(2)(m) /Autorité absolue sauf pour 8(2)(m)  |
| ATIP Analyst / Analyste de l'AIPRP (RE-04)   | <b>Act</b> / <b>Loi:</b> 4(2.1), 7, 8(1), 9, 10, 11(2), 19(1), 24(1), 25, 26, 27(1), (4), 33, 44(2), 35(2)(b) <b>Regulations</b> / <b>Règlements:</b> 6(1) | 14, 15, 17(2)(b), 26, 33(2)  |
| Junior ATIP Analyst /<br>Analyste sub-alterne de<br>l'AIPRP (RE-03)  | <b>Act / Loi:</b> 4(2.1). 8(1), 11(2), 27(1), (4) <b>Regulations / Règlements:</b> 6(1)  |  |
| Director AREE and Chief<br>Audit Executive / Directeur<br>ARÉÉ et direigeante de<br>l'audit interne  | 10, 16.5, 35(2)(b)   | 22.3, 33(2)  |
| DocuSigned by: 22D20990F50D47F   |  | 2022-May-02  |
| Marc Seaman  | <del></del>  | Date   |