



NATIONAL CAPITAL COMMISSION
COMMISSION DE LA CAPITALE NATIONALE

2023 Active Use Program Survey Report

June 2024

Canada

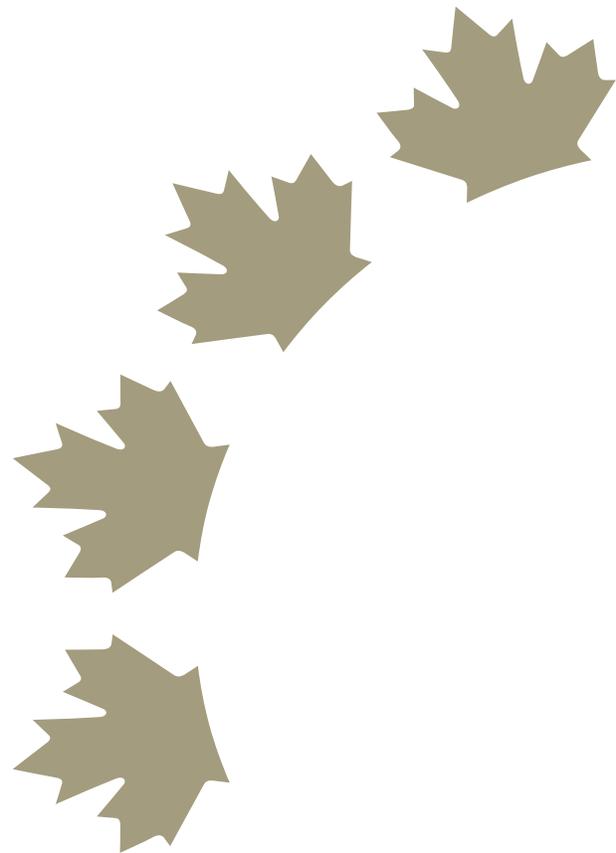


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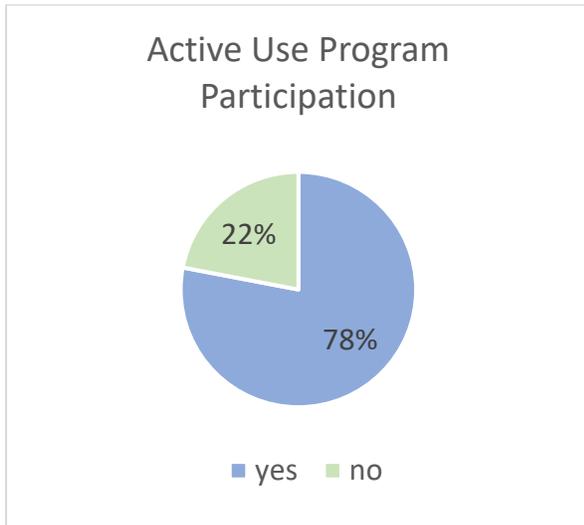
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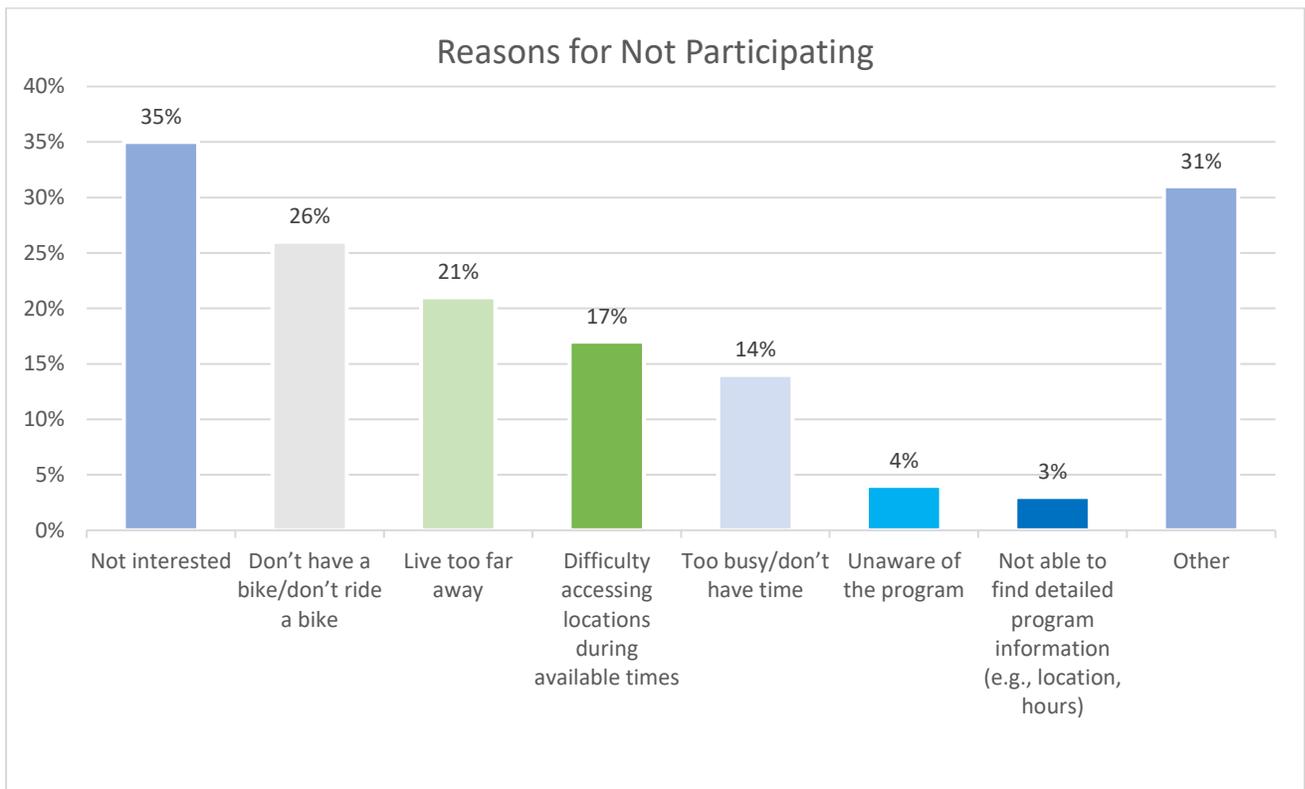
Q21. Do you have any additional comments that you would like to share regarding the active use of the parkways? 32

Q1. Have you used one of the parkways or the driveway when it was reserved for active use? (all respondents)



| Response Options | Count | Percentage |
|------------------|---------------|-------------|
| Yes | 8,022 | 78% |
| No | 2,292 | 22% |
| Totals | 10,314 | 100% |

Q1b. Why have you not participated? Select all that apply. (program non-participants)



| Response Options | Count | Percentage |
|--|---------------|------------|
| Not interested | 759 | 35% |
| Don't have a bike/don't ride a bike | 562 | 26% |
| Live too far away | 450 | 21% |
| Difficulty accessing locations during available times | 360 | 17% |
| Too busy/don't have time | 298 | 14% |
| Unaware of the program | 81 | 4% |
| Not able to find detailed program information (e.g. location, hours) | 58 | 3% |
| Other | 666 | 31% |
| Totals | 3,234* | N/A |

*total responses provided by 2,177 respondents to this question

For respondents who selected *other*, the most salient themes specified were:

- a preference for using existing multi-use pathways;
- opposition to reserving roads for active use;
- the belief that roads should not be closed because existing multi-use pathways suffice;
- being physically unable to participate; and
- needing or wanting to drive to a location to participate in activities.

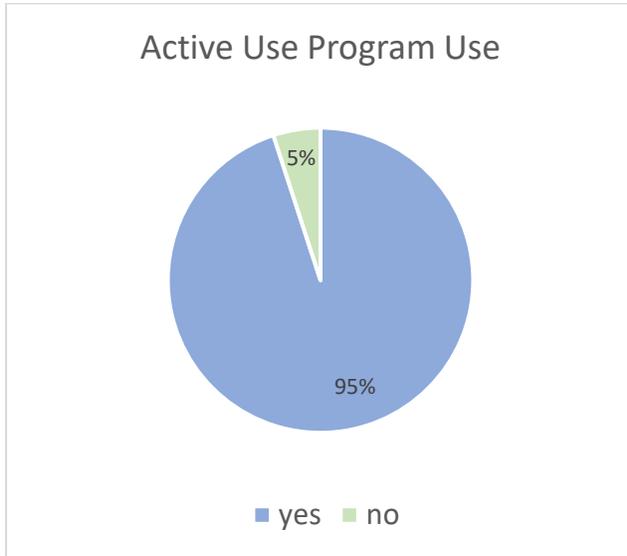
Q1c. What could the NCC do that would make you want to participate?
(program non-participants)

As this question was open-ended, a systematic qualitative analysis was undertaken to uncover common themes and code responses to estimate the prevalence of these themes. Of the 1,943 responses received for this question, the following were the top themes:

| Top Themes | Count | Percent* |
|--|-------|----------|
| There is nothing the NCC could do | 622 | 31% |
| I disagree with closing roads to vehicles/cancel the program | 290 | 15% |
| Roads are for vehicles and should not be restricted | 241 | 12% |
| Reduce closures, they are too restrictive (time/space) | 214 | 11% |
| Road closures cause traffic problems | 164 | 8% |

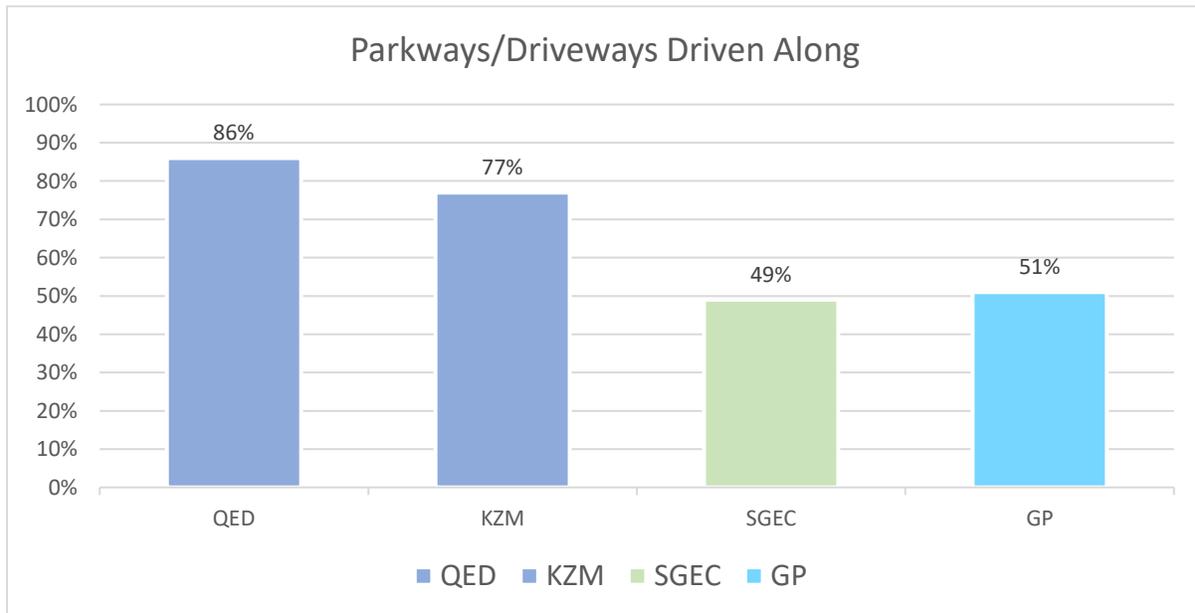
*As comments may touch on multiple themes, these percentages are calculated as a percentage of total comments (n=1943) and therefore do not total 100%.

Q1d. Have you travelled on any of the parkways in a motor vehicle?
(program non-participants)



| Response Options | Count | Percentage |
|------------------|--------------|-------------|
| Yes | 1,892 | 95% |
| No | 90 | 5% |
| Totals | 1,982 | 100% |

Q1e. Which of the following parkways did you drive along? Select all that apply.
(program non-participants)



| Response Options | Count | Percentage |
|------------------------------------|---------------|------------|
| Queen Elizabeth Driveway | 1,617 | 86% |
| Kichi Zībī Mīkan | 1,444 | 77% |
| Sir George-Étienne Cartier Parkway | 930 | 49% |
| Gatineau Park parkways | 956 | 51% |
| Totals | 4,947* | N/A |

*total responses provided by 1,883 respondents to this question

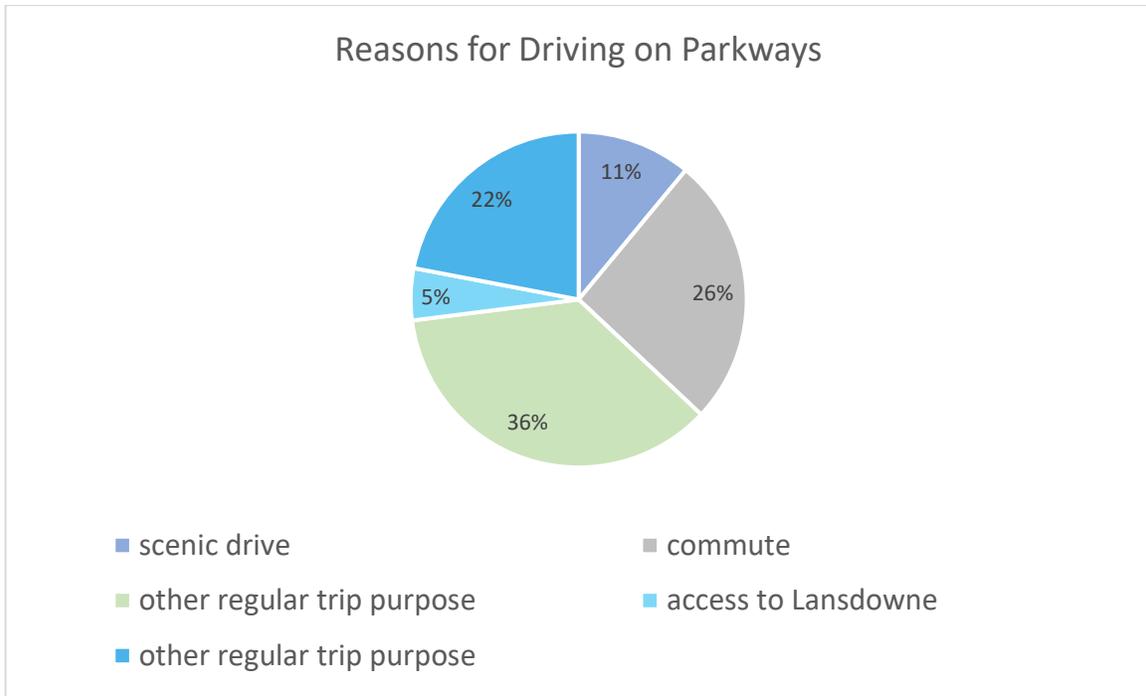
Q1f. How often do you normally use the parkways for travel in a motor vehicle?

(program non-participants)

| Parkways | Queen Elizabeth Driveway | | Kichi Zībī Mīkan | | Sir George-Étienne Cartier Parkway | | Gatineau Park parkways | | Totals |
|----------------------|--------------------------|-----|------------------|-----|------------------------------------|-----|------------------------|-----|--------------|
| | Count | % | Count | % | Count | % | Count | % | Count |
| Once a month or less | 276 | 17% | 312 | 22% | 354 | 38% | 465 | 49% | 1,407 |
| 2-3 times a month | 251 | 16% | 337 | 24% | 237 | 26% | 204 | 22% | 1,029 |
| Once a week | 173 | 11% | 214 | 15% | 105 | 11% | 99 | 10% | 591 |
| Several times a week | 536 | 34% | 393 | 28% | 163 | 18% | 87 | 9% | 1,179 |
| Every day transit | 318 | 20% | 148 | 10% | 45 | 5% | 15 | 2% | 526 |
| Other | 45 | 3% | 21 | 1% | 17 | 2% | 74 | 8% | 157 |

The results for this question demonstrate driving frequency on each of the parkways for survey respondents who indicated that they did not participate in active use on any of the parkways. In addition, it sheds light on the popularity of each of the parkways for driving routes, at least for these survey respondents. The Queen Elizabeth Driveway was the most popular route to drive on, followed closely by the Kichi Zībī Mīkan. However, the frequency with which these respondents typically drove on each of these routes differed. The Queen Elizabeth Driveway was most commonly used several times per week and for everyday transit, while the Kichi Zībī Mīkan was used several times per week, a few times per month, or once a month or less. Both the Sir George-Étienne Cartier and Gatineau Park parkways were typically used for driving infrequently (once a month or less or a few times per month).

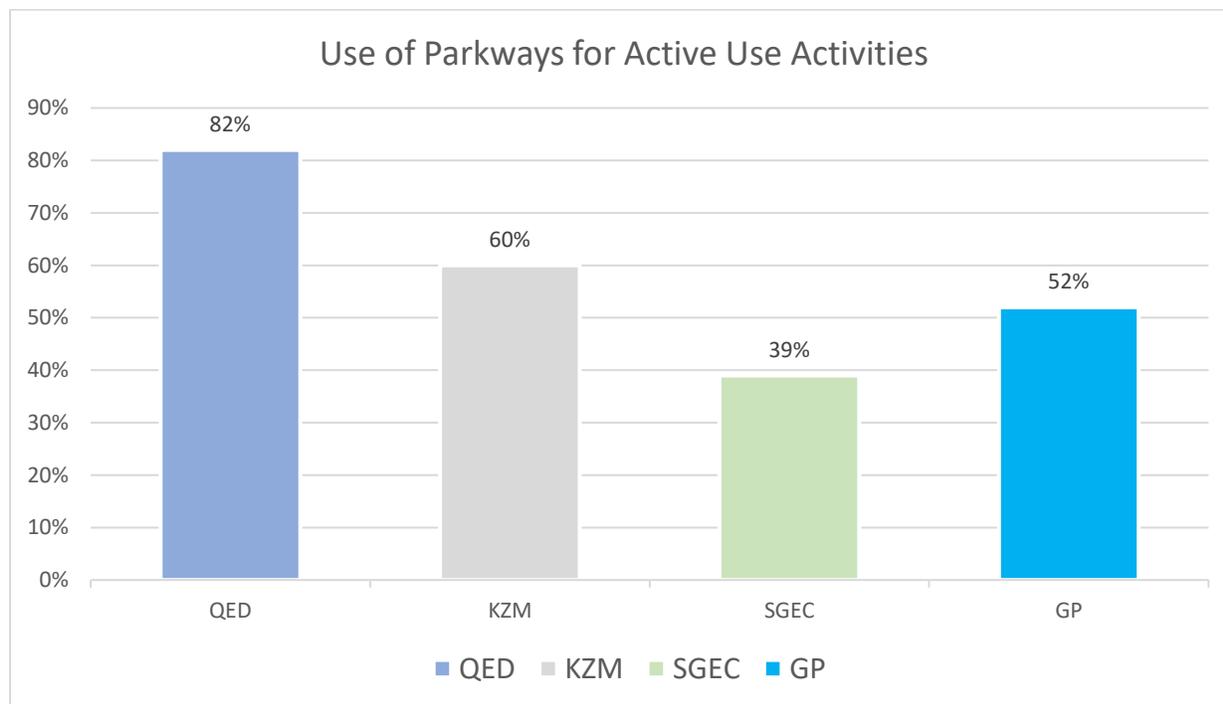
Q1g. For what reason do you travel on the parkways by motor vehicle?
 (program non-participants)



| Response Options | Count | Percentage |
|----------------------------|--------------|-------------|
| Other regular trip purpose | 663 | 36% |
| Commute | 479 | 26% |
| Scenic drive | 200 | 11% |
| Access to Lansdowne | 89 | 5% |
| Other | 415 | 22% |
| Totals | 1,846 | 100% |

For the non-participants who responded to this question, regular trips including commuting were the most common reasons for driving on the parkways. However, a strong theme that emerged from analysis of the comments under *other* was that there are multiple reasons for driving on the parkways. Other respondents indicated in *other* that they use parkways to access Gatineau Park.

Q2. Which of the following parkways/driveways did you use? Please select all that apply.
(program participants)

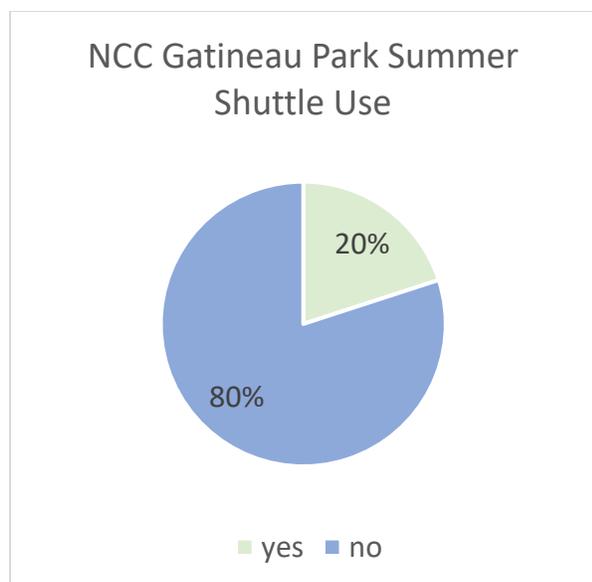


| Response Options | Count | Percentage |
|------------------------------------|----------------|------------|
| Queen Elizabeth Driveway | 6,475 | 82% |
| Kichi Zībī Mīkan | 4,790 | 60% |
| Sir George-Étienne Cartier Parkway | 3,066 | 39% |
| Gatineau Park parkways | 4,125 | 52% |
| Totals | 18,456* | N/A |

*total responses provided by 7,925 respondents to this question

Q2b. Did you use the NCC Gatineau Park summer shuttle?
(program participants)

The free NCC Gatineau Park summer shuttle was piloted in 2022 to increase accessibility for those who need or want vehicle access to the park. The service was available from June 25 to August 28 and there were 11 stops (3 outside of the park and 8 within). The pilot was a success, and the service was offered again during the 2023 summer season with a few adjustments, including longer availability from May 20 to August 27. The service remains popular, and some respondents advocated for an expansion of the service in terms of frequency, number of stops, and availability throughout the year.



| Response Options | Count | Percentage |
|------------------|---------------|-------------|
| Yes | 835 | 20% |
| No | 3,272 | 80% |
| Totals | 4,107* | 100% |

Q3. How did you get to your starting point? Please select all that apply. *(program participants)*

| Parkways | Queen Elizabeth Driveway | | Kichi Zībī Mīkan | | Sir George-Étienne Cartier Parkway | | Gatineau Park parkways | | Totals (mode of travel) |
|--|--------------------------|-----|------------------|-----|------------------------------------|-----|------------------------|-----|-------------------------|
| | Count | % | Count | % | Count | % | Count | % | Count |
| Bike | 4,993 | 53% | 4,172 | 67% | 2,678 | 70% | 3,332 | 60% | 15,175 |
| Foot | 3,069 | 32% | 1,049 | 17% | 447 | 12% | 501 | 9% | 5,066 |
| Car | 797 | 8% | 684 | 11% | 515 | 13% | 1435 | 26% | 3,431 |
| Public transit | 364 | 4% | 244 | 4% | 124 | 3% | 206 | 4% | 938 |
| In-line skating/roller skiing | 131 | 1% | 79 | 1% | 47 | 1% | 81 | 1% | 338 |
| Mobility aid (e.g. wheelchair, scooter, walker, etc.) | 48 | 1% | 18 | <1% | 13 | <1% | 11 | <1% | 90 |
| Other | 73 | 1% | 25 | <1% | 15 | <1% | 24 | <1% | 137 |

Bicycle was the most common mode of transportation that survey respondents used to access the parkways while reserved for active use activities. This was especially true for those participating in activities on the Kichi Zībī Mīkan and Sir George-Étienne Cartier Parkway. Arriving by foot was also a popular option to access the Queen Elizabeth Driveway. While environmentally friendly modes of transport were the norm, accessing Gatineau Park by car was the second most common way to access the park.

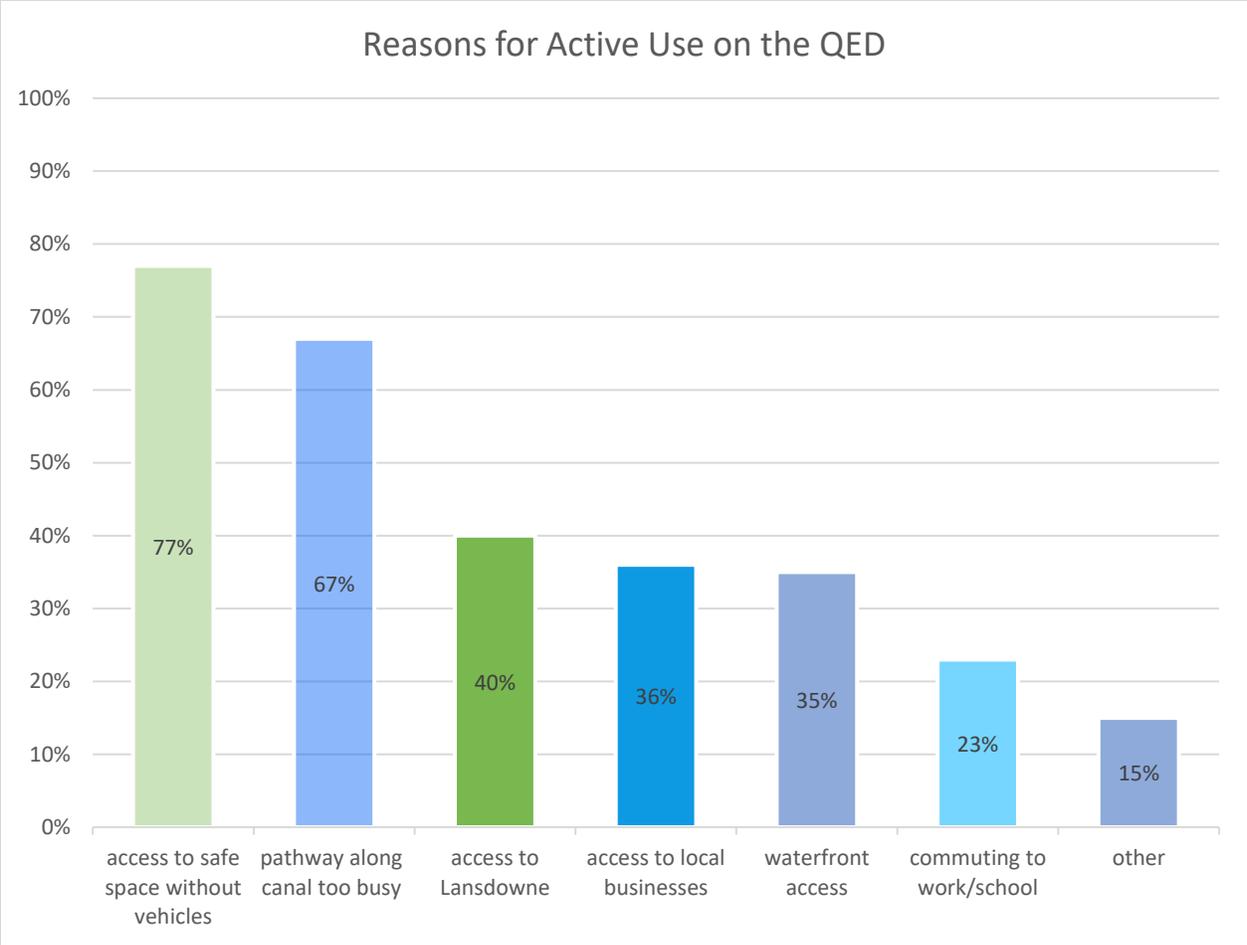
Q4. Which of the following activities did you do? Please select all that apply.
(program participants)

| Parkways | Queen Elizabeth Driveway | | Kichi Zībī Mīkan | | Sir George-Étienne Cartier Parkway | | Gatineau Park parkways | | Totals |
|--|--------------------------|-----|------------------|-----|------------------------------------|-----|------------------------|-----|---------------|
| | Count | % | Count | % | Count | % | Count | % | Count |
| Biking | 5,265 | 46% | 4,329 | 62% | 2,817 | 67% | 3,689 | 59% | 16,100 |
| Walking | 3,706 | 32% | 1,427 | 20% | 667 | 16% | 1,279 | 20% | 7,079 |
| Running/jogging | 1,945 | 17% | 952 | 14% | 514 | 12% | 942 | 15% | 4,353 |
| In-line skating/ roller skiing | 252 | 2% | 154 | 2% | 121 | 3% | 234 | 4% | 761 |
| Travelling with mobility aid (e.g. wheelchair, scooter, walker, etc.) | 103 | 1% | 32 | <1% | 22 | 1% | 34 | 1% | 191 |
| Other | 150 | 1% | 71 | 1% | 34 | 1% | 78 | 1% | 333 |

Cycling was the most popular activity to undertake on the parkways when they were reserved for active use. In addition, other activities, like walking and running/jogging were also popular. According to the survey results, the Kichi Zībī Mīkan and Sir George-Étienne Cartier Parkway were the most popular locations for cyclists and the Queen Elizabeth Driveway was a popular spot for pedestrians.

Q5. For what reasons to you use the Queen Elizabeth Driveway for active use? Please select all that apply. (Queen Elizabeth Driveway program participants)

Safety in undertaking activities away from vehicle traffic was the primary reason for choosing the Queen Elizabeth Driveway as a location for active use activities, followed closely by avoiding the crowded pathway along the canal. For those respondents who selected *other*, the main reason they indicated was simply because the driveway was available for activity. However, an equal proportion of respondents indicated that they would have been content with using the adjacent pathway if this had not been the case. Some indicated a preference for using the pathway for activities over the driveway and others expressed the belief that the adjacent pathway is sufficient for activity and there is no need to close the driveway (or at least not as often). Other common themes in *other* were using the Queen Elizabeth Driveway while reserved for active use to connect to other places, to exercise, to have more space for activity, to enjoy cycling, and for more specific safety reasons (e.g. participating in activities with children, avoiding conflicts with other users).

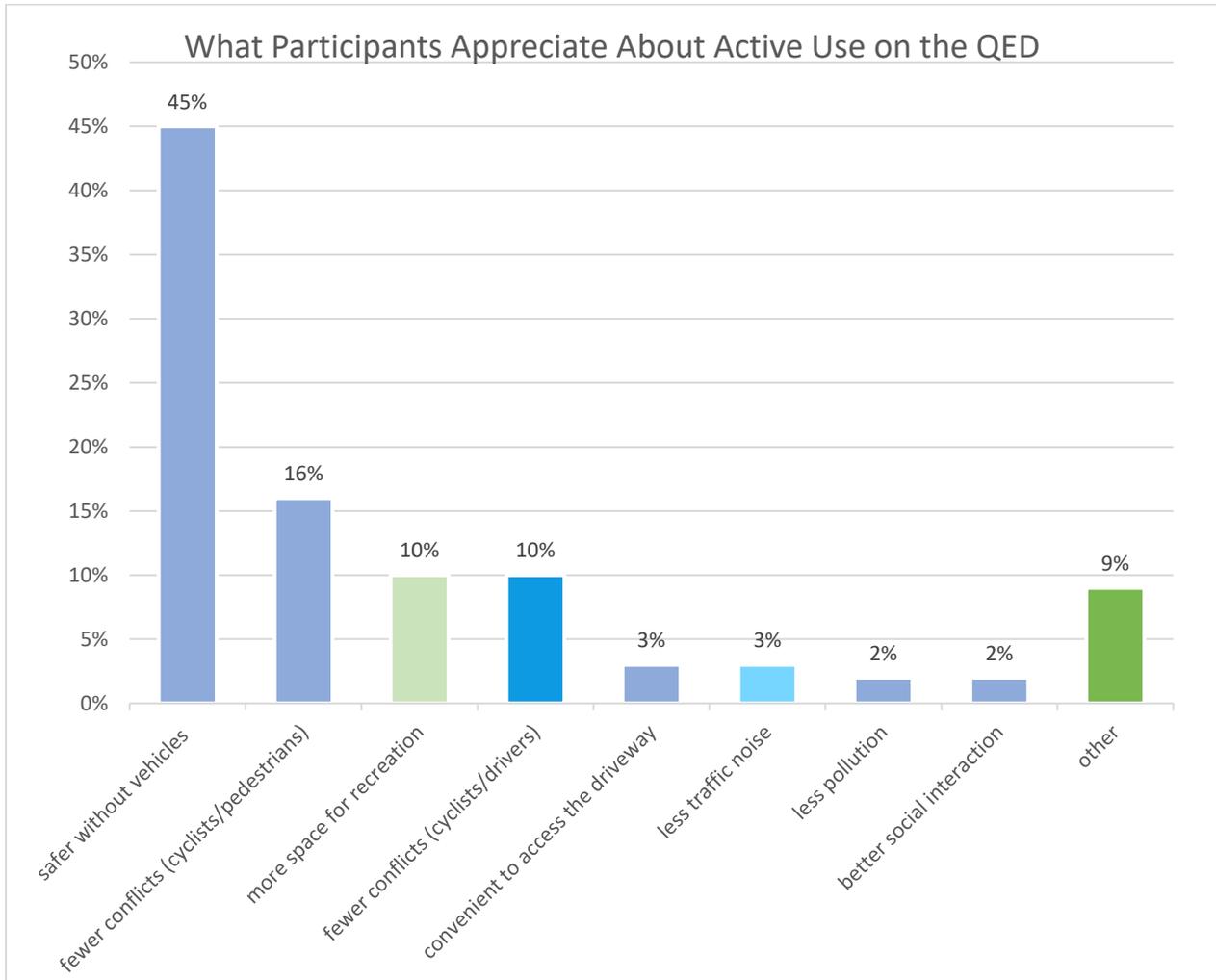


| Response Options | Count | Percentage |
|--|----------------|------------|
| Access to safe space for recreational activities without vehicle traffic | 4,795 | 77% |
| Pathway along the canal is too busy | 4,145 | 67% |
| Access to Lansdowne | 2,503 | 40% |
| Access to local businesses (retail, services, restaurants) | 2,249 | 36% |
| Access to the waterfront | 2,179 | 35% |
| Commuting to work or school | 1,407 | 23% |
| Other | 939 | 15% |
| Totals | 18,217* | N/A |

*total responses provided by 6,221 respondents to this question

Q6. What do you appreciate the most about the active use program on Queen Elizabeth Driveway?

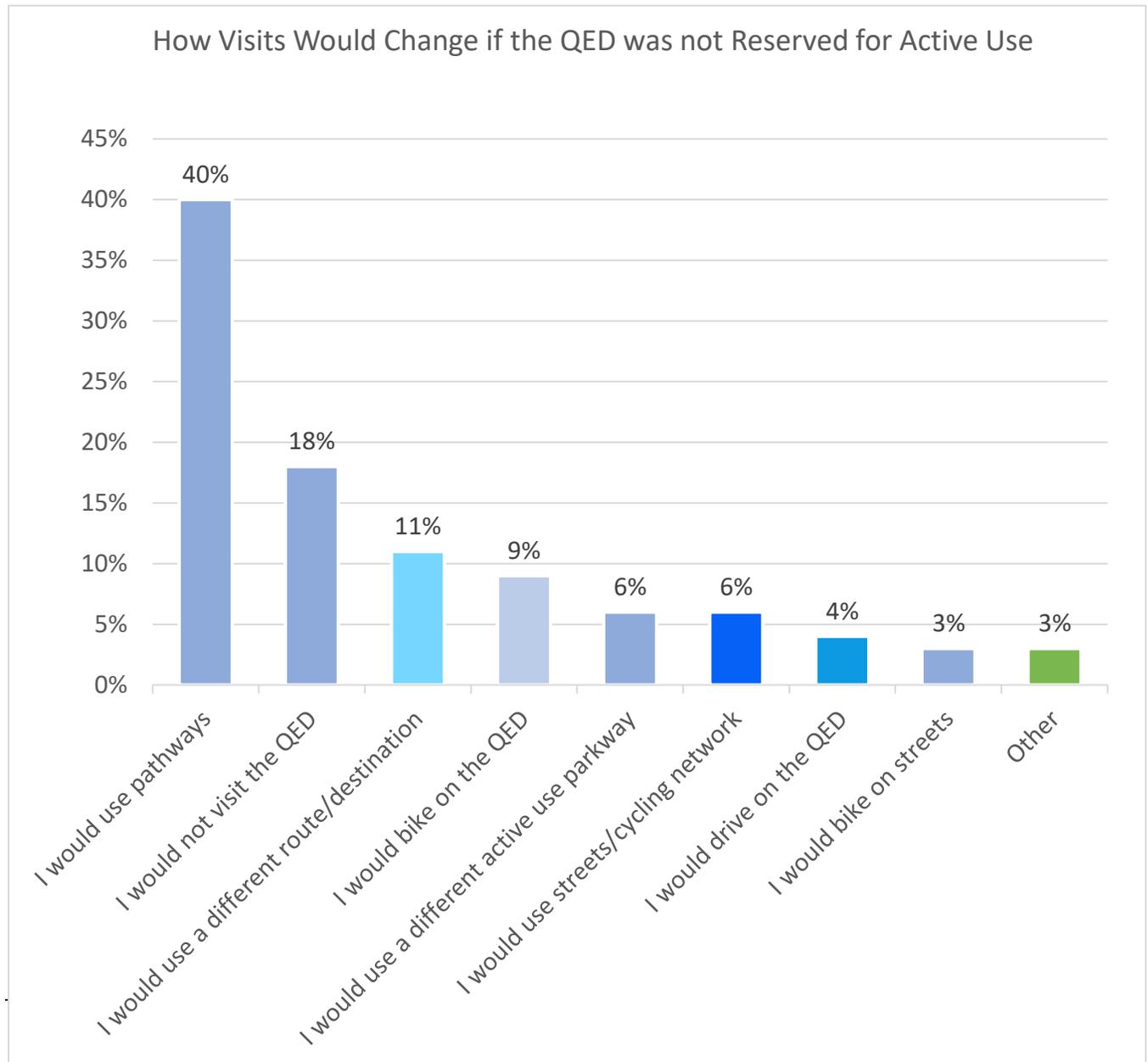
(Queen Elizabeth Driveway program participants)



| Response Options | Count | Percentage |
|---|--------------|-------------|
| Safer for active use without vehicles | 2,770 | 45% |
| Fewer conflicts between cyclists and pedestrians | 976 | 16% |
| More space for recreation | 628 | 10% |
| Fewer conflicts between cyclists and drivers | 626 | 10% |
| Convenient to access the driveway | 195 | 3% |
| Less noise from traffic | 157 | 3% |
| Less pollution | 139 | 2% |
| Better social interaction with other active users | 117 | 2% |
| Other | 531 | 9% |
| Totals | 6,139 | 100% |

For respondents who left comments under *other*, some chose to reiterate their disapproval of the program, typically due to traffic congestion or a belief that roads should not be closed because existing pathways are sufficient. On the other hand, other respondents reiterated that they appreciated the safety afforded by the additional space. Some respondents expressed that “all of the above” (all response options) applied, while others were neutral in their feelings and simply used the Queen Elizabeth Driveway for activities because it was an option, although some of these respondents would have been content to use the pathway instead.

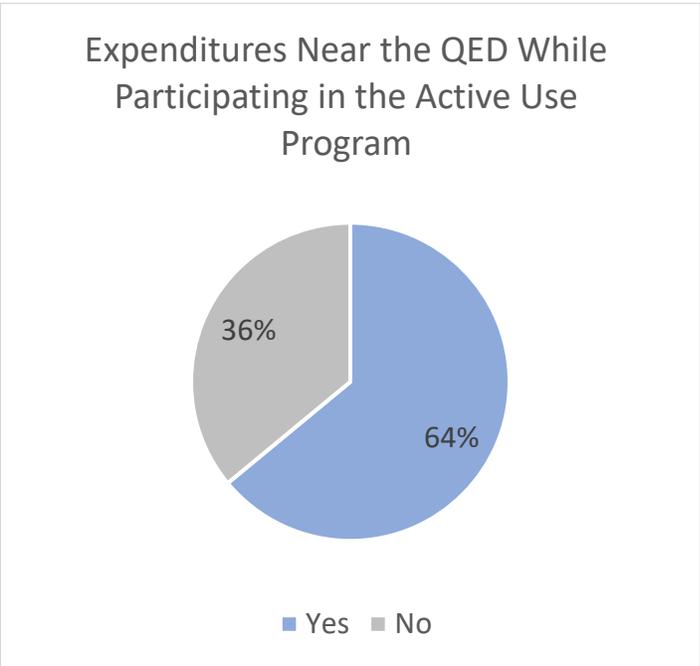
Q7. Had the Queen Elizabeth Driveway not been reserved for active use, how would your visit change? (*QUEEN ELIZABETH DRIVEWAY program participants*)



| | | |
|---|--------------|-------------|
| I would bike on the Queen Elizabeth Driveway alongside motor vehicles | 532 | 9% |
| I would use a different parkway that was reserved for active use | 370 | 6% |
| I would use municipal streets and the cycling network | 339 | 6% |
| I would drive on the Queen Elizabeth Driveway | 273 | 4% |
| I would bike on municipal streets alongside motor vehicles | 206 | 3% |
| Other | 200 | 3% |
| Totals | 6,088 | 100% |

Q8. During your visit to the Queen Elizabeth Driveway, did you purchase any goods or services at a nearby business?

(Queen Elizabeth Driveway program participants)



| Response Options | Count | Percentage |
|------------------|--------------|-------------|
| Yes | 3,905 | 64% |
| No | 2,168 | 36% |
| Totals | 6,073 | 100% |

Q8b. Approximately how much did you spend? *(Queen Elizabeth Driveway program participants)*

This open-ended question was interpreted in different ways by the 3,862 total respondents who replied with both numeric and text responses. A systematic qualitative analysis was

undertaken to uncover common themes and code responses to estimate the prevalence of these themes.

Three broad themes emerged:

1. the sort of spending scale that was or was not specified;
2. the level or amount of spending indicated; and
3. textual responses that indicated the type of spending and/or where the spending occurred.

These broad themes were further analyzed, and the results are presented in the tables below.

| Spending Scale | Count | Percentage* |
|--|--------------|-------------|
| No scale specified | 3,154 | 89% |
| Spending per individual visit | 284 | 8% |
| Cumulative spending over multiple visits/over the season | 111 | 3% |
| Total | 3,549 | 100% |

*percentage calculated on number of responses related to spending scale (n=3,549)

| Spending Level | Count | Percentage* |
|----------------|--------------|-------------|
| \$1 - \$99 | 2,356 | 65% |
| \$100 - \$999 | 1,175 | 33% |
| \$1000 or more | 78 | 2% |
| Total | 3,609 | 100% |

*percentage calculated on number of responses related to spending level (n=3,609)

| Type/Location of Spending | Count | Percentage* |
|--|------------|------------------------|
| Refreshments/restaurants | 162 | 34% |
| Groceries and local markets | 105 | 22% |
| Lansdowne merchants/events | 93 | 20% |
| Queen Elizabeth Driveway/Glebe merchants | 48 | 10% |
| NCC bistros | 30 | 6% |
| Bank Street merchants | 24 | 5% |
| Elgin Street merchants | 9 | 2% |
| Total | 471 | 99%[^] |

*percentage calculated on number of responses related to type of spending (n=471)

[^]does not total 100 due to rounding

Q9. Which changes would most improve your active use of the NCC parkways? Please select your top 3. (*program participants*)

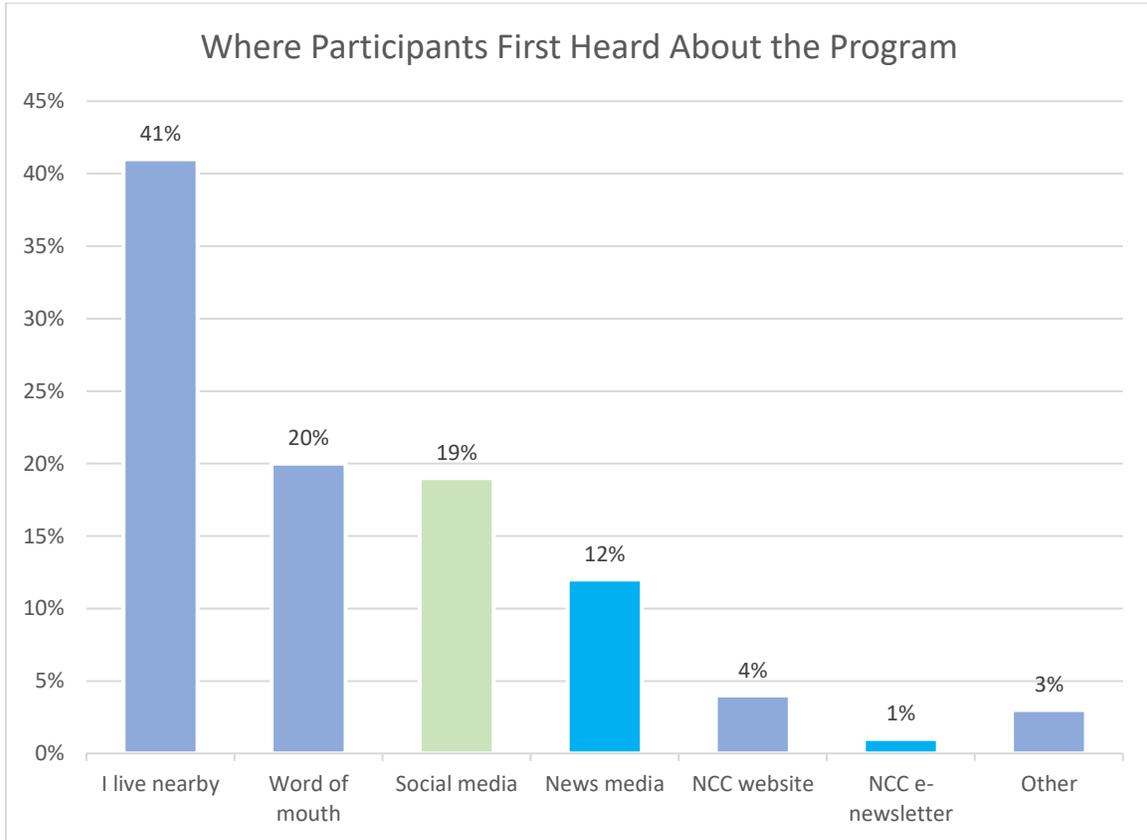
| Response Options | Count | Percentages* |
|---|---------------|---------------------|
| Extended length of active use parkway/driveway | 4,083 | 56% |
| Extended hours of active use program | 3,792 | 52% |
| More food and beverage options | 1,585 | 22% |
| More bathrooms | 1,565 | 21% |
| Special events and/or street fairs | 1,395 | 19% |
| Clearer and easier-to-find information about closures | 1,009 | 14% |
| Safety improvements | 748 | 10% |
| I don't have any suggestions | 710 | 10% |
| Accessibility improvements | 278 | 4% |
| More seating | 228 | 3% |
| Other | 856 | 12% |
| Totals | 16,249 | N/A |

*total responses provided by 7,322 respondents to this question

Many program participants who responded to this question would like to see “more”: more space for active use, and more time when parkways are reserved for activity without vehicle traffic. They would also enjoy more amenities such as water sources, food and beverage options, bathrooms, and special events and other organized activities on/near the parkways. Under *other*, there were similar calls for “more,” including more space for activities and space available at all times of the year (e.g. snow clearing on pathways and cross-country ski grooming). Some expressed the need for more maintenance on pathways and parkways. There were also calls for less. These responses revealed respondents’ conflicting wants and needs. Some called for scheduling consistency so that both active users and drivers could more easily plan, while others would prefer that road closures be limited to weekends. There were also respondents who would prefer no road closures.

10. Where did you first hear about the NCC’s active use program on the parkways?
(program participants)

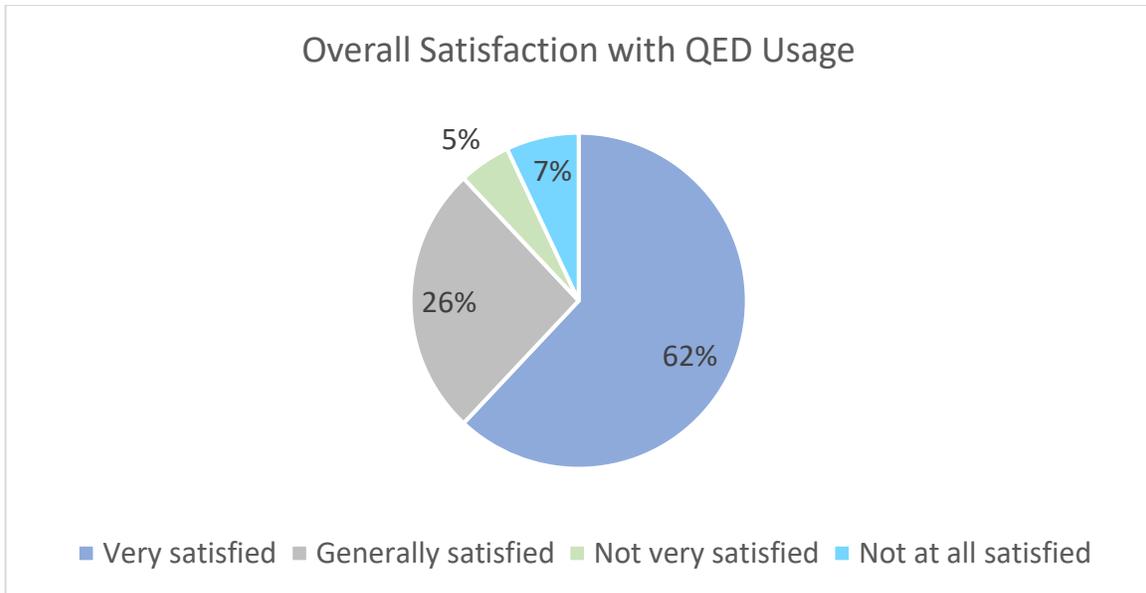
Living nearby, word of mouth, and social and other forms of media were the top ways to hear about the active use program.



| Response Options | Count | Percentage |
|------------------|--------------|-------------|
| I live nearby | 2,984 | 41% |
| Word of mouth | 1,445 | 20% |
| Social media | 1,416 | 19% |
| News media | 839 | 12% |
| NCC website | 294 | 4% |
| NCC e-newsletter | 91 | 1% |
| Other | 227 | 3% |
| Totals | 7,296 | 100% |

The next question (Question 11) was asked of all respondents who indicated they participated in active use activities on NCC parkways in question 1, and tailored to which parkways they indicated in question 2. The results for question 11 are presented below, by parkway.

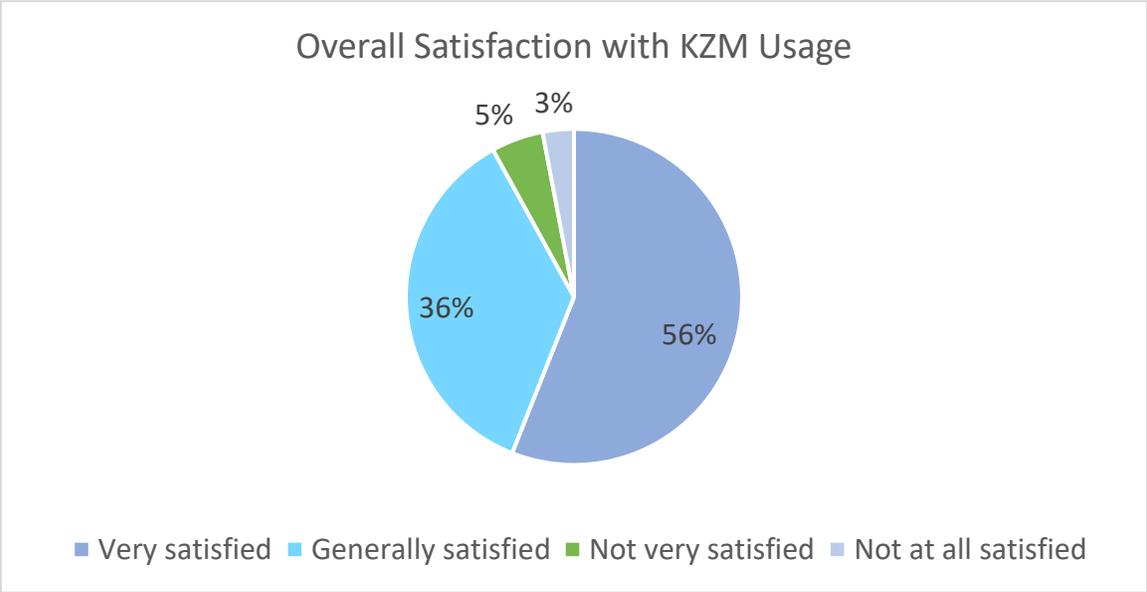
Q11. Overall, how satisfied are you with your use of the Queen Elizabeth Driveway while open for active use? *(Queen Elizabeth Driveway program participants)*



| Response Options | Count | Percentage |
|----------------------|--------------|-------------|
| Very satisfied | 3,678 | 62% |
| Generally satisfied | 1,544 | 26% |
| Not very satisfied | 290 | 5% |
| Not at all satisfied | 429 | 7% |
| Totals | 5,941 | 100% |

Overall satisfaction with the Queen Elizabeth Driveway as program location is high with these survey respondents, with most participants very satisfied and a combination of very and generally satisfied totalling 88%.

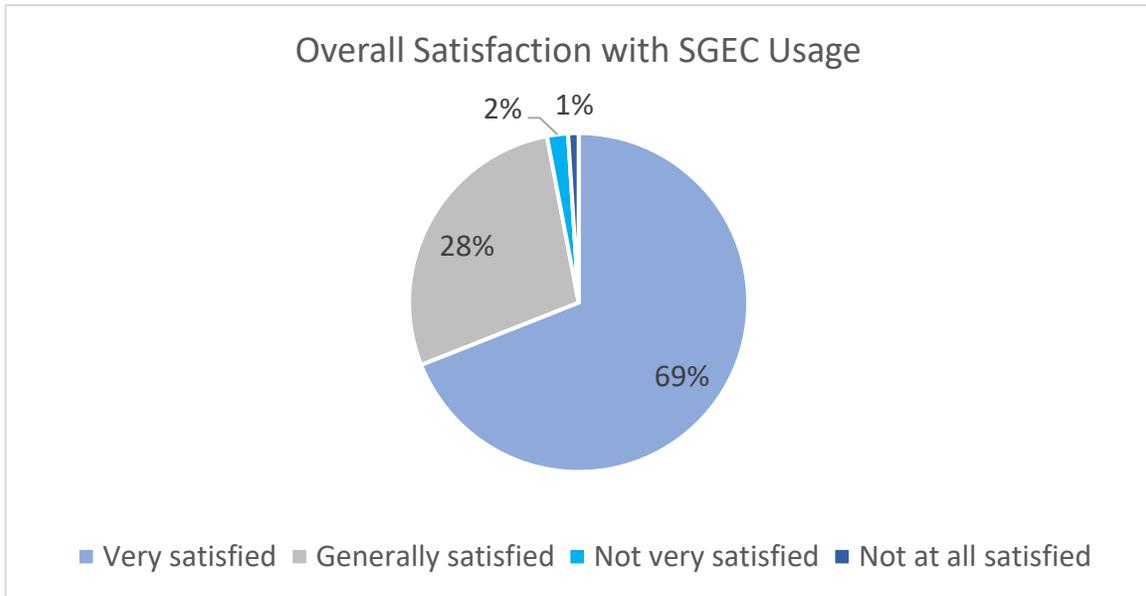
Q11. Overall, how satisfied are you with your use of the Kichi Zībī Mīkan while open for active use? (Kichi Zībī Mīkan program participants)



| Response Options | Count | Percentage |
|----------------------|--------------|-------------|
| Very satisfied | 2,472 | 56% |
| Generally satisfied | 1,600 | 36% |
| Not very satisfied | 217 | 5% |
| Not at all satisfied | 110 | 3% |
| Totals | 4,399 | 100% |

Similarly, overall satisfaction with the Kichi Zībī Mīkan as program location is high, with most participants very satisfied and a combination of very and generally satisfied totalling 92%.

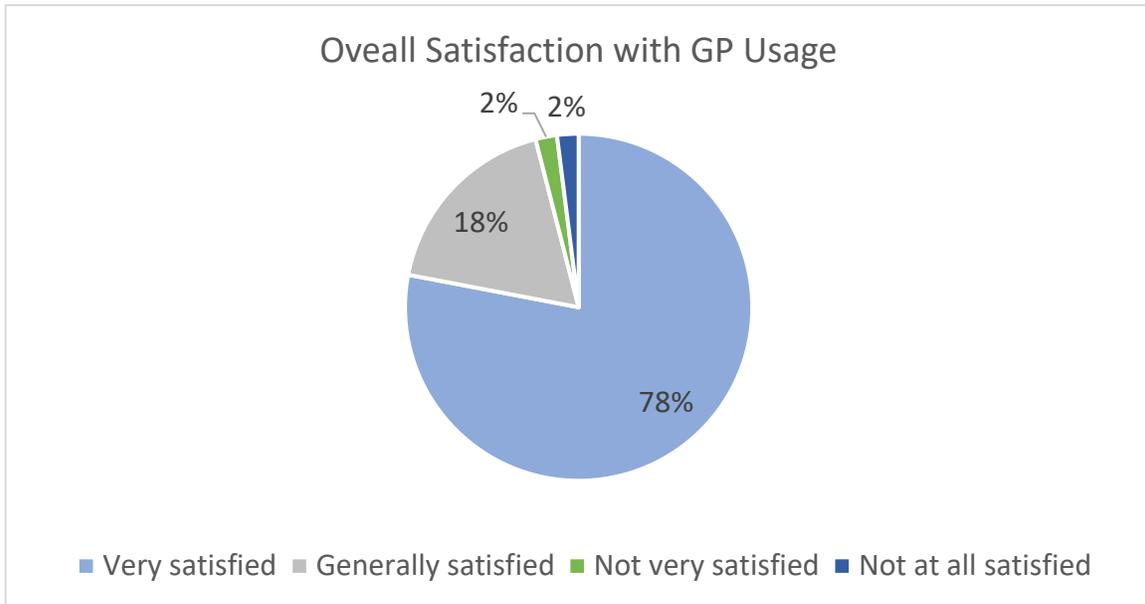
Q11. Overall, how satisfied are you with your use of the Sir George-Étienne Cartier Parkway while open for active use? (*Sir George-Étienne Cartier Parkway program participants*)



| Response Options | Count | Percentage |
|----------------------|--------------|-------------|
| Very satisfied | 1,909 | 69% |
| Generally satisfied | 790 | 28% |
| Not very satisfied | 52 | 2% |
| Not at all satisfied | 31 | 1% |
| Totals | 2,782 | 100% |

Overall satisfaction with the Sir George-Étienne Cartier Parkway was the highest of all locations, with most participants very satisfied and a combination of very and generally satisfied totalling 97%.

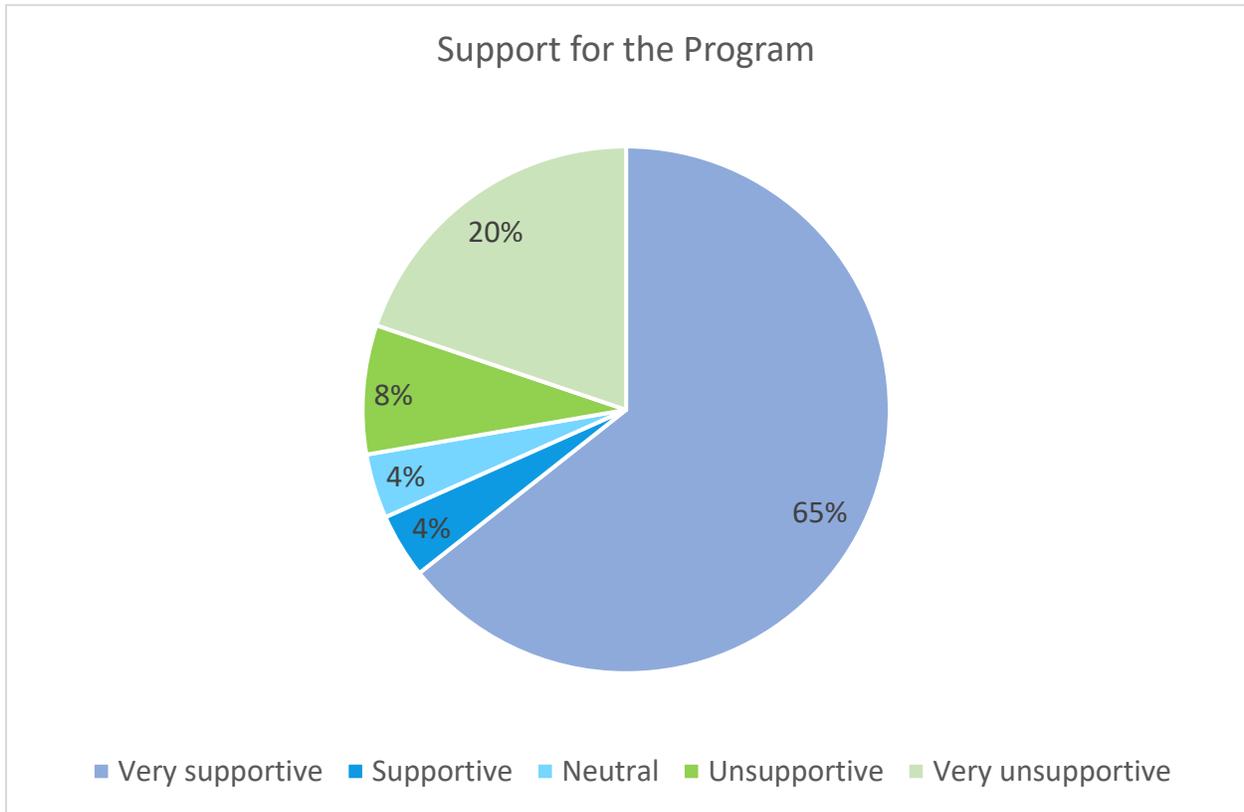
Q11. Overall, how satisfied are you with your use of the Gatineau Park parkways while open for active use? (Gatineau Park program participants)



| Response Options | Count | Percentage |
|----------------------|--------------|-------------|
| Very satisfied | 2,948 | 78% |
| Generally satisfied | 695 | 18% |
| Not very satisfied | 81 | 2% |
| Not at all satisfied | 75 | 2% |
| Totals | 3,799 | 100% |

Gatineau Park had the highest “very satisfied” rating and a combination of very and generally satisfied responses totalling 96%.

Q12. How supportive would you be for the NCC to continue the active use program on the parkways? (all respondents)



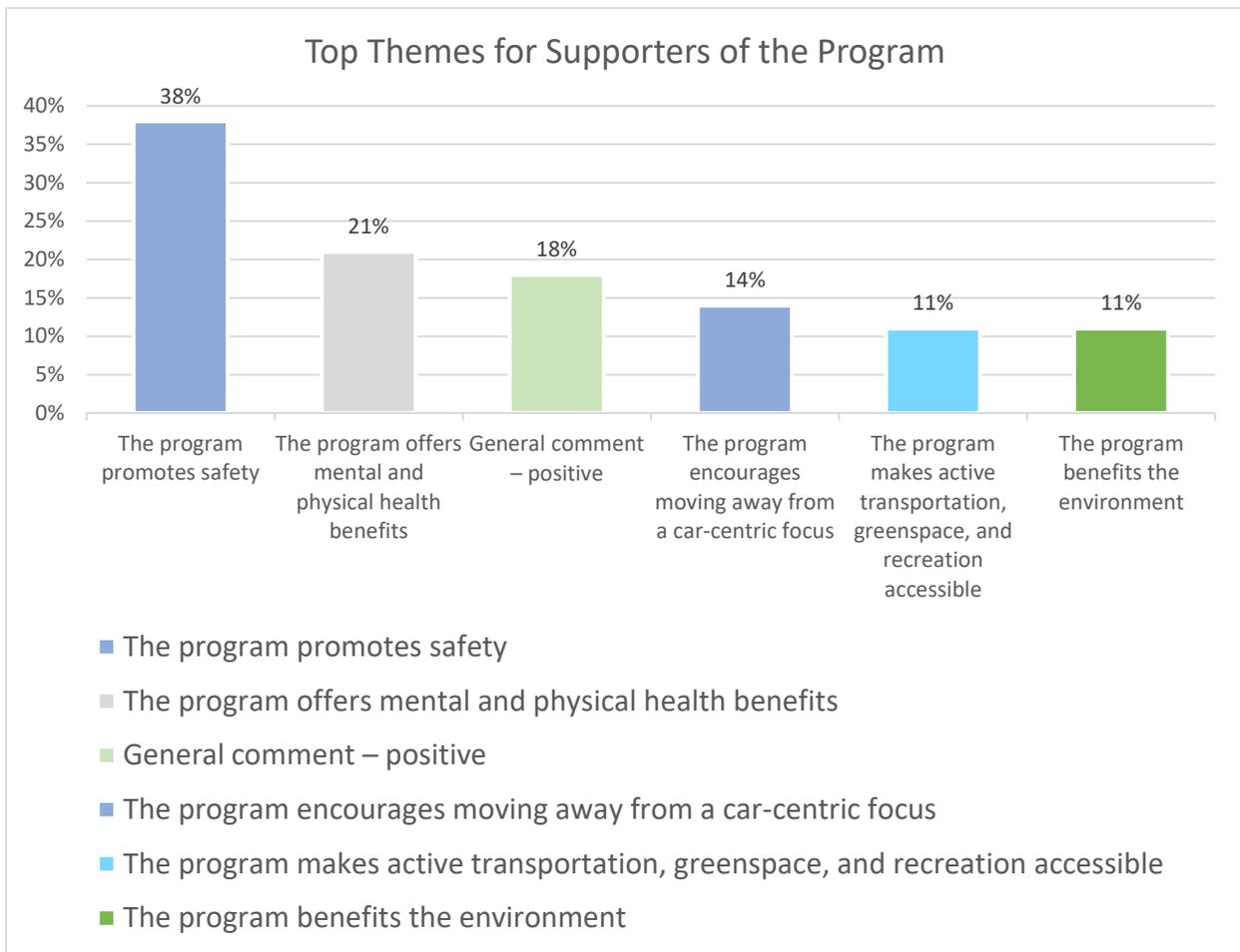
| Response Options | Count | Percentage |
|-------------------|--------------|--------------|
| Very supportive | 5,995 | 65% |
| Supportive | 333 | 4% |
| Neutral | 330 | 4% |
| Unsupportive | 706 | 8% |
| Very unsupportive | 1,795 | 20% |
| Totals | 9,159 | 101%* |

*does not add to 100 due to rounding

Q12b. What makes you say that you're very supportive/supportive?

A systematic qualitative analysis was undertaken for these open-ended follow-up questions to uncover common themes. Responses were coded to estimate the prevalence of these themes.

Top themes of respondents who were very supportive/supportive of the program:



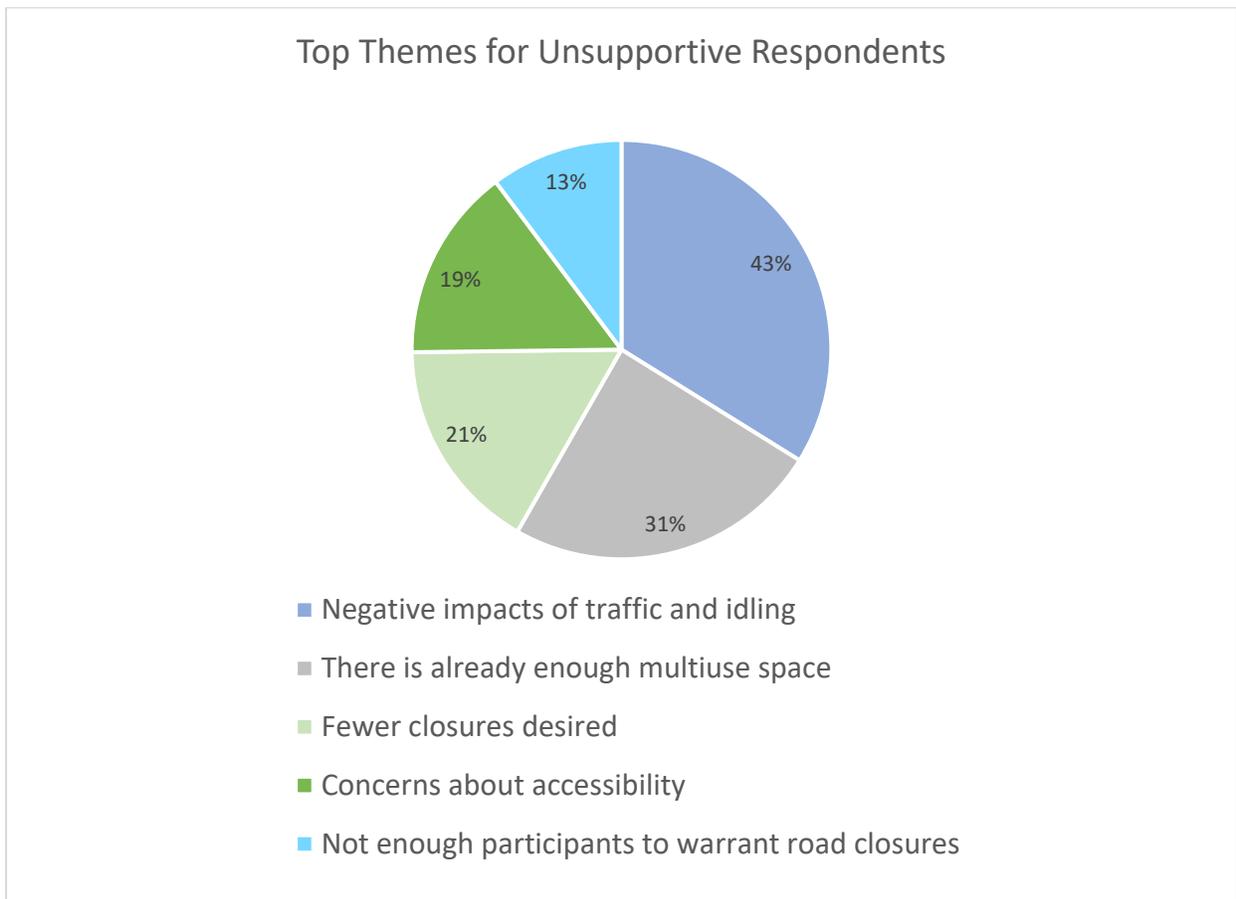
| Top Themes | Count | Percentage* |
|--|-------|-------------|
| The program promotes safety | 2,405 | 38% |
| The program offers mental and physical health benefits | 1,350 | 21% |
| General comment – positive | 1,162 | 18% |
| The program encourages moving away from a car-centric focus | 859 | 14% |
| The program makes active transportation, greenspace, and recreation accessible | 726 | 11% |
| The program benefits the environment | 708 | 11% |

*As comments may touch on multiple themes, these percentages are calculated as a percentage of total comments (n=6,328) and thus do not total 100%.

Supporters of the program felt that it promotes various benefits. Access to safe, car-free space for activities was the most prominent of these benefits, and respondents highlighted physical and mental health benefits. Supportive respondents noted that the program is a positive move away from prioritizing cars and discussed environmental benefits, including less noise pollution. Additionally, they appreciated access to areas for recreation and greenspace and related social benefits.

What makes you say that you're very unsupportive/very unsupportive?

Top themes of respondents who were very unsupportive/unsupportive of the program:



| Top Themes | Count | Percentage |
|--|-------|------------|
| Negative impacts of traffic and idling | 1,087 | 43% |
| There is already enough multi-use space | 774 | 31% |
| Fewer closures desired | 518 | 21% |
| Concerns about accessibility | 480 | 19% |
| Not enough participants to warrant road closures | 329 | 13% |

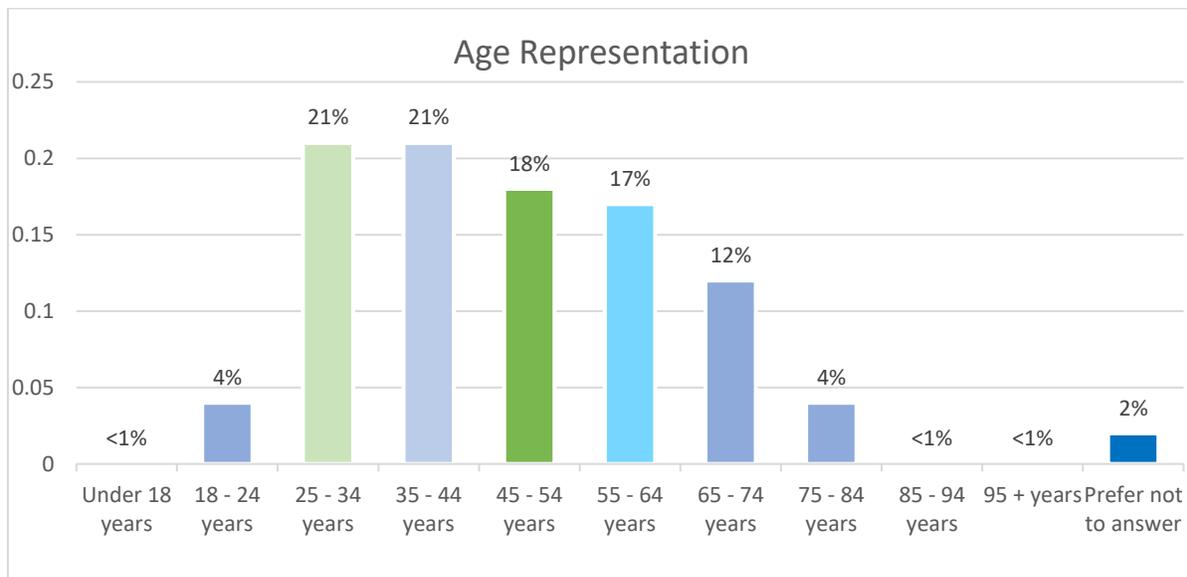
*As comments may touch on multiple themes, these percentages are calculated as a percentage of total comments (n=2501) and thus do not total 100%.

Respondents who do not support the program felt that the heightened traffic was a burden, and that the closure schedule should be more accommodating during the rush-hour commute. Some expressed that there is enough space for activity on the multi-use pathways, and that there were not enough active use participants using roadways to warrant the closures. Accessibility was also a concern, primarily in Gatineau Park where hikers, walkers, and those with mobility issues felt they could not access desired trails.

Demographic Information

The following demographic questions were asked of all survey respondents.

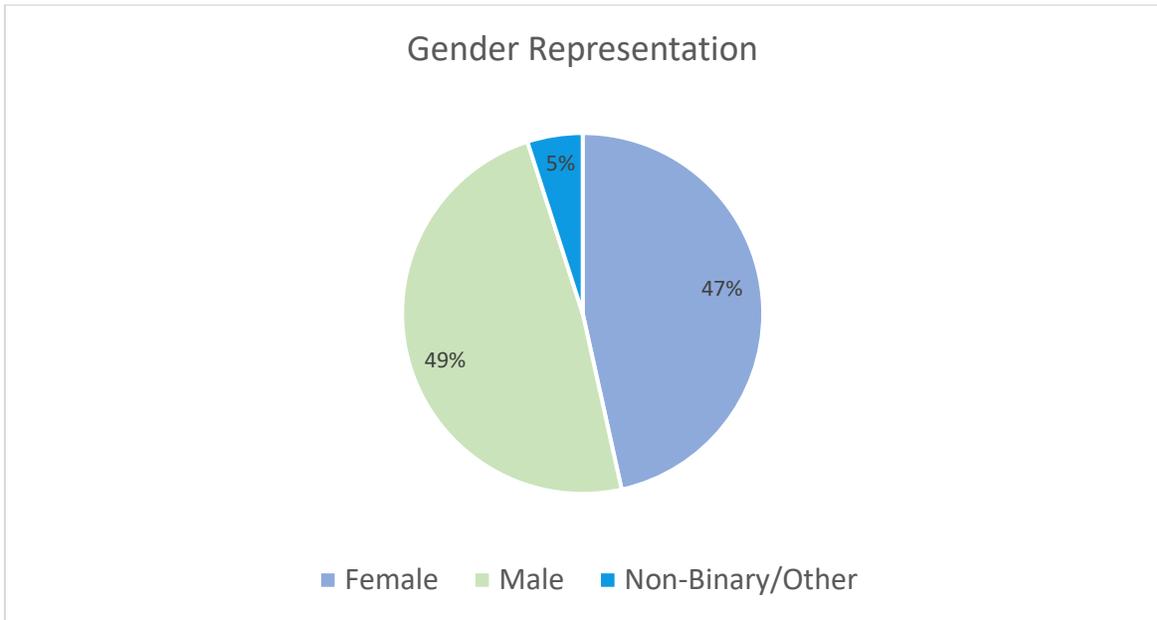
Q13. What is your age group?



| Response Options | Count | Percentage |
|----------------------|--------------|---------------|
| Under 18 years | 36 | <1% |
| 18 - 24 years | 356 | 4% |
| 25 - 34 years | 1,887 | 21% |
| 35 - 44 years | 1,936 | 21% |
| 45 - 54 years | 1,604 | 18% |
| 55 - 64 years | 1,535 | 17% |
| 65 - 74 years | 1,062 | 12% |
| 75 - 84 years | 364 | 4% |
| 85 - 94 years | 26 | <1% |
| 95 + years | 3 | <1% |
| Prefer not to answer | 206 | 2% |
| Totals | 9,015 | ~100%* |

*Does not add to 100 due to rounding

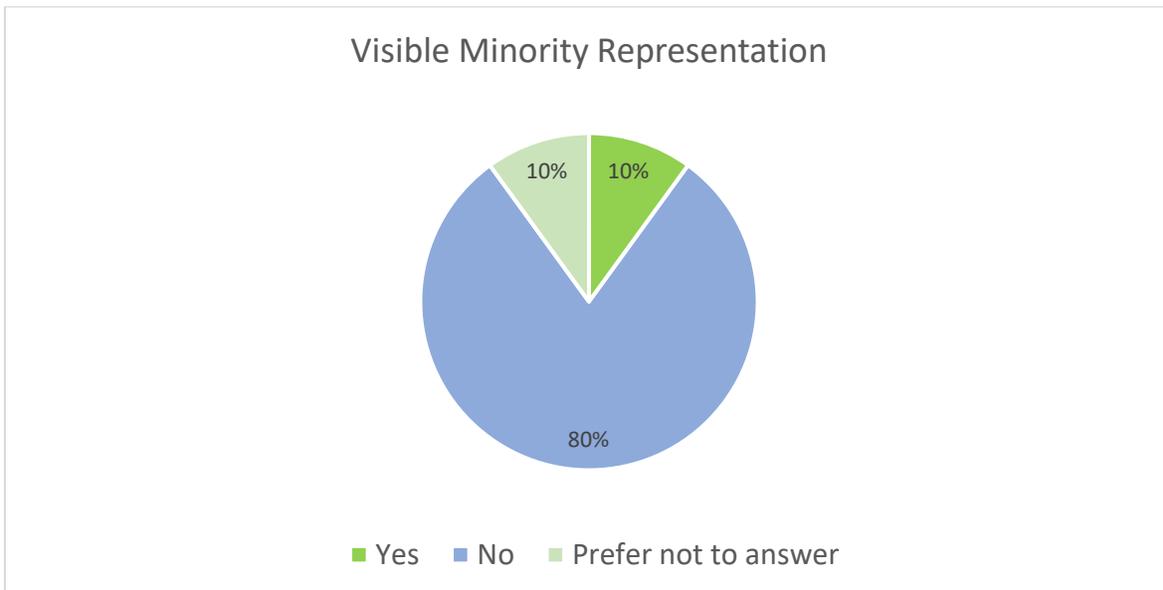
Q14. What is your gender?



| Response Options | Count | Percentage |
|------------------|--------------|--------------|
| Female | 3,925 | 47% |
| Male | 4,028 | 49% |
| Non-Binary/Other | 441 | 5% |
| Totals | 8,394 | 101%* |

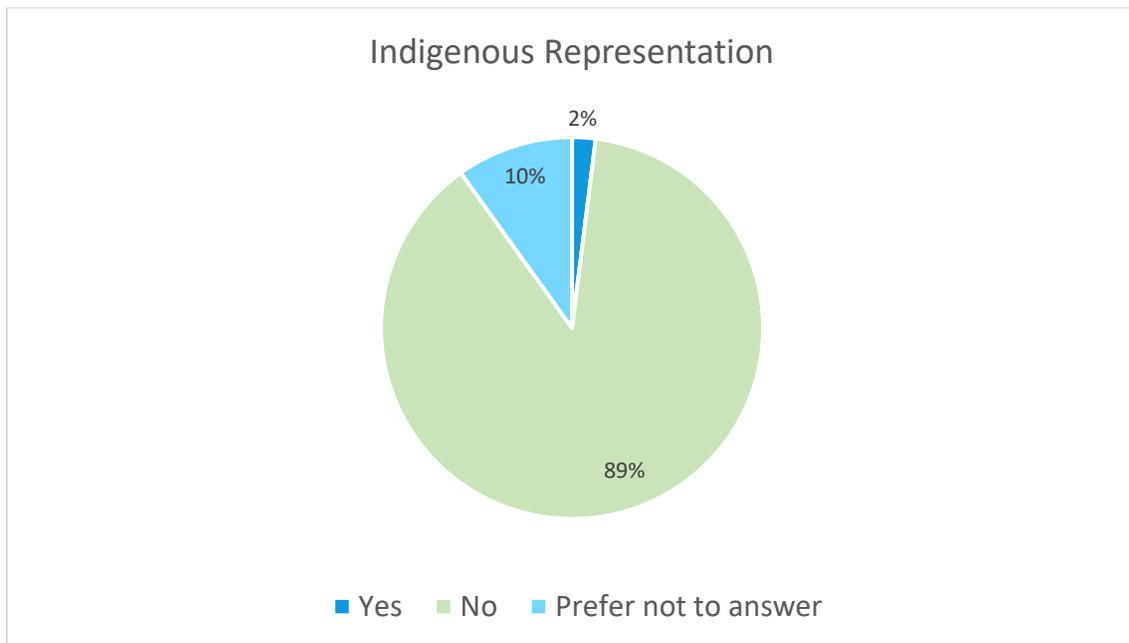
*Does not add to 100 due to rounding

Q15. Do you identify as a member of a visible minority in Canada?



| Response | Count | Percentage |
|----------------------|--------------|-------------|
| Yes | 907 | 10% |
| No | 7,169 | 80% |
| Prefer not to answer | 922 | 10% |
| Totals | 8,998 | 100% |

Q16. Do you identify as Indigenous — that is, First Nations, Métis or Inuit?

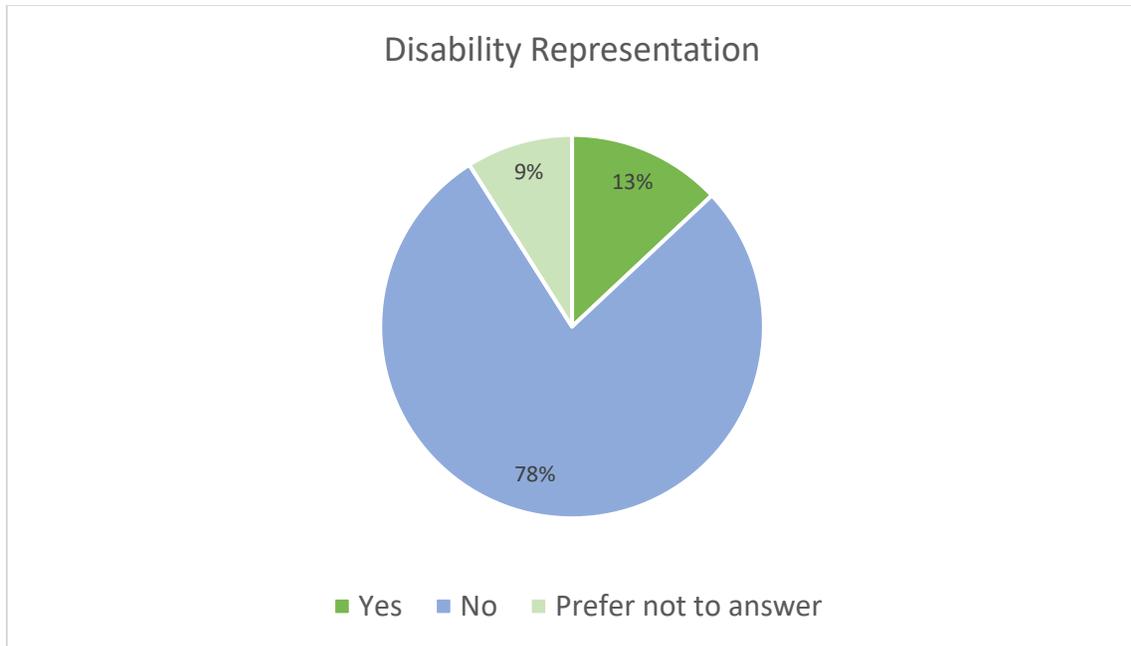


| Response | Count | Percentage |
|----------------------|--------------|--------------|
| Yes | 169 | 2% |
| No | 7,969 | 89% |
| Prefer not to answer | 860 | 10% |
| Totals | 8,998 | 101%* |

*Does not add to 100 due to rounding

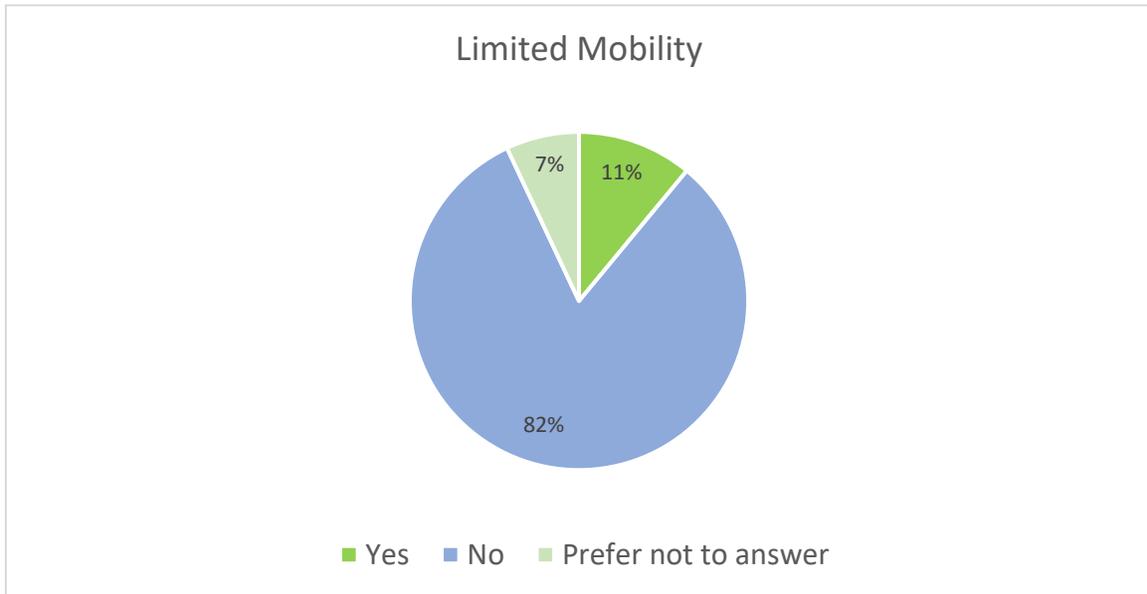
Q17. Do you identify as a person with a disability?

According to the *Accessible Canada Act*, disability means “any impairment, including a physical, mental, intellectual, cognitive, learning, communication or sensory impairment — or a functional limitation — whether permanent, temporary or episodic in nature, evident or not, that, in interaction with a barrier, hinders a person’s full and equal participation in society.”



| Response | Count | Percentage |
|----------------------|--------------|-------------|
| Yes | 1,130 | 13% |
| No | 7,046 | 78% |
| Prefer not to answer | 813 | 9% |
| Totals | 8,998 | 100% |

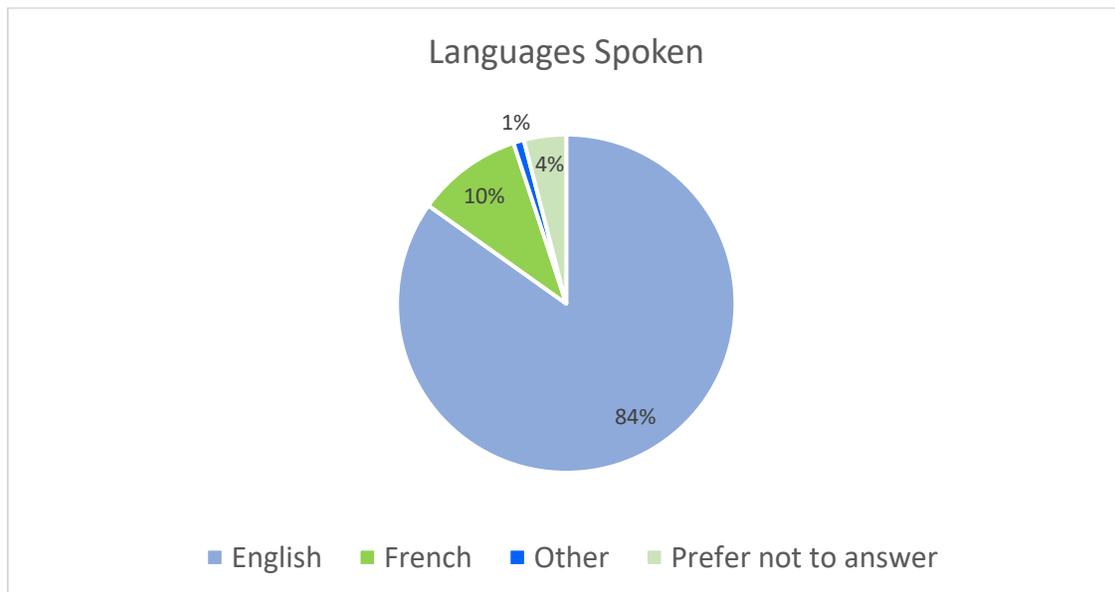
Q18. Would you say you have issues with mobility, whether permanent or temporary?



| Response | Count | Percentage |
|----------------------|--------------|--------------|
| Yes | 970 | 11% |
| No | 7,379 | 82% |
| Prefer not to answer | 633 | 7% |
| Totals | 8,982 | 101%* |

*Does not add to 100 due to rounding

Q19. What language do you speak most often?



| Response | Count | Percentage |
|----------------------|--------------|-------------|
| English | 7,554 | 84% |
| French | 932 | 10% |
| Other | 93 | 1% |
| Prefer not to answer | 399 | 4% |
| Totals | 8,998 | 99%* |

*Does not add to 100 due to rounding

Q20. What are the first three characters of your postal code?

For privacy reasons, the general location of respondents will be provided as opposed to postal code data.

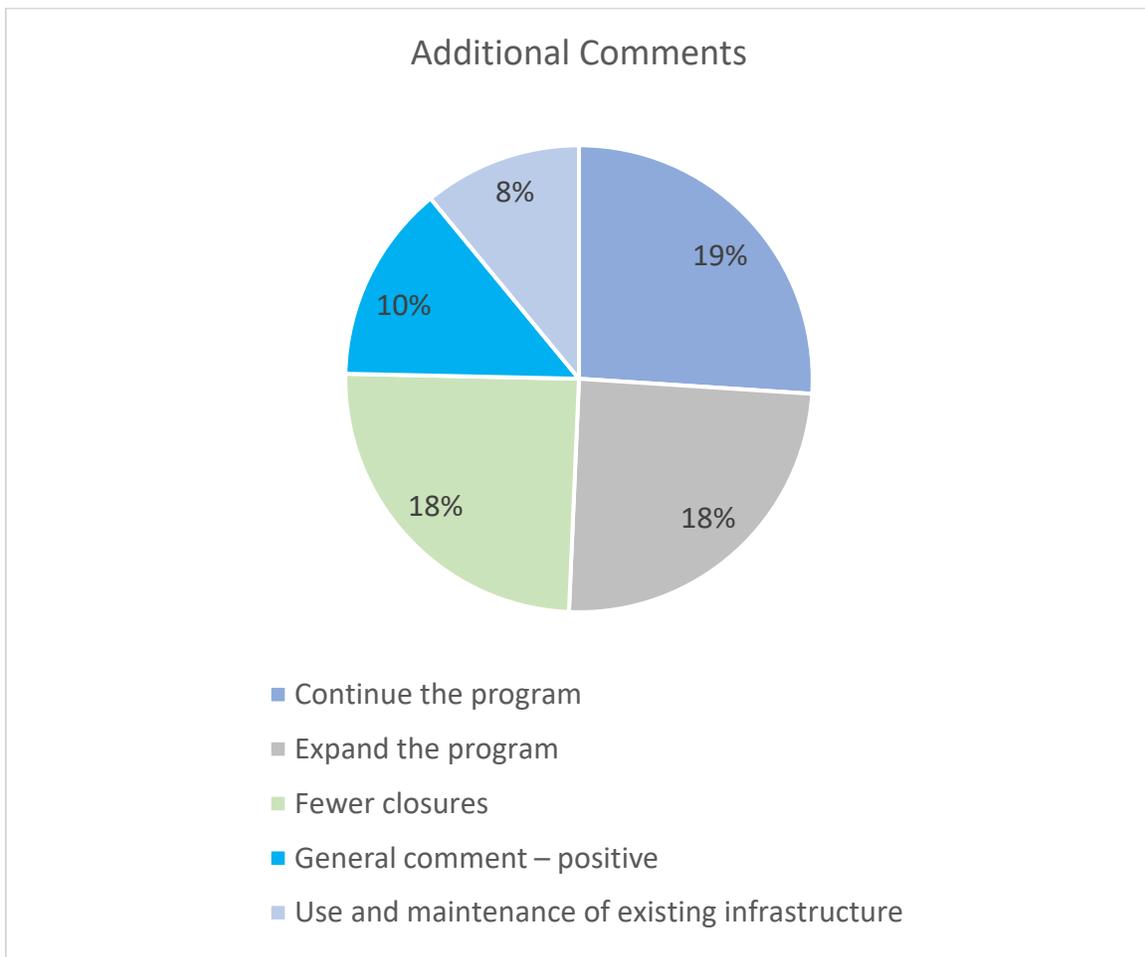
| Location | Count | Percentage |
|-------------------|--------------|-------------|
| Old Ottawa South | 1,822 | 21% |
| Centretown | 1,493 | 17% |
| Alta Vista | 571 | 6% |
| Gatineau | 530 | 6% |
| Hintonburg | 508 | 6% |
| Westboro | 507 | 6% |
| Lowertown | 373 | 4% |
| Orleans | 357 | 4% |
| Nepean | 301 | 3% |
| Quebec | 235 | 3% |
| Aylmer | 198 | 2% |
| Overbrooke | 184 | 2% |
| Centrepointe | 177 | 2% |
| Britannia Heights | 176 | 2% |
| Outer Ottawa | 176 | 2% |
| Vanier | 161 | 2% |
| Kanata | 133 | 2% |
| Other | 886 | 10% |
| Totals | 8,788 | 100% |

Q21. Do you have any additional comments that you would like to share regarding the active use of the parkways?

(all respondents)

As this question was open-ended, a systematic qualitative analysis was undertaken to uncover common themes and code responses to estimate the prevalence of these themes.

Of the 5,776 overall responses to this question, the following themes emerged as most salient:



| Top Themes | Count | Percentage* |
|--|-------|-------------|
| Continue the program | 1,086 | 19% |
| Expand the program | 1,065 | 18% |
| Fewer closures | 1,037 | 18% |
| General comment – positive | 599 | 10% |
| Use and maintenance of existing infrastructure | 442 | 8% |
| Local traffic issues | 376 | 7% |

*As comments may touch on multiple themes, these percentages are calculated as a percentage of total comments (n=5,776) and thus do not total 100%.

Responses to this question reinforced support, or lack thereof, for the program. The conflicting needs and wants of both participants and non-participants were highlighted in these results and echoed sentiments expressed throughout the survey. The desire for the program to be continued and expanded are high, but the reduction of closure hours, or reserved parkway length is also prominent. Some expressed their gratitude for the program while others used this space to highlight issues like maintenance and traffic. Maintenance comments included the expansion of existing infrastructure like the multi-use pathways and addressing road conditions. Traffic issues included the dangers caused by congestion, increased travel time, and the emissions produced by idling cars.