

Annual Public Meeting

21 JUNE 2018 SUMMARY REPORT



I – Description

Context

As part of government-wide efforts to increase accountability and transparency, over the past 15 years, the National Capital Commission (NCC) has organized an annual public meeting with the board of directors.

The format of the meeting has been adapted to ensure greater interaction between board members and the public. In the context of the NCC's strategic planning exercise, the meeting included a brief presentation by the Chair and the Chief Executive Officer (CEO) on the year in review, as well as priority projects for the year to come. This was followed by a question period and a workshop. Board members, the Executive Management Committee and an NCC moderator were seated at tables with members of the public, who were asked to provide feedback and ideas on the current year's priorities. Each table covered the same list of priorities.

Objectives

The objectives of the assembly were as follows:

- Provide the public with an overview of the NCC's accomplishments in the past year.
- Provide the public with an outline of the priorities for the year to come.
- Offer the public an opportunity to provide input on the corporate priorities and have a meaningful dialogue with Board members.
- Provide the Board with an opportunity to learn from the public and take into account their views as part of the NCC's planning and decision-making processes.
- Enhance the public's awareness and understanding of the NCC's mandate.
- Enhance public outreach by inviting the media.

II - Process

Overview

Date and location: Thursday, June 21, 2018, at the NCC's Urbanism Lab, Room

501, 40 Elgin Street, Ottawa

Time: 7 pm to 9 pm

Meeting proceedings

- Introduction by Luc Fournier, Director, Public Affairs (5 minutes)
- Presentation by the Chair: Strategic directions and governance (10 minutes)
- Presentation by the CEO: Year in review, priority projects (15 minutes)
- Public question and comment period (30 minutes)
- Workshop on corporate priorities (40 minutes): Participants were invited to seat themselves at one of many tables where a representative of the Board of Directors, a member of the Executive Management Committee, and a moderator from the NCC hosted a discussion on NCC priorities in the year ahead.
- Plenary (15 minutes): Each table summarized the top three ideas that they discussed.

Invitations and promotion

- An invitation was sent by email to the following:
 - the Public Affairs distribution list (members of the public and interest groups)
 - elected officials
- The media were invited to participate.
- The workshop was advertised in local newspapers (Ottawa Citizen, Le Droit).
- Facebook and Twitter messages promoted the annual public meeting.

Participants

Speakers

- Marc Seaman, Chair, NCC
- Dr. Mark Kristmanson, CEO, NCC

Guests

- Members of the public
- Members of the media

NCC Board members attending

- Mireille Apollon
- Larry Beasley
- Victor Brunette
- Michael Foderick
- Tanya Gracie

- Aditya Jha
- Carol Loughrey
- Lisa M. MacDonald
- Deborah Lynn Morrison
- Norm Odjick
- Sara Jane O'Neill
- Basil L. Stewart
- Denis B. Vaillancourt

NCC Executive Management Committee attending

- Daniel Champagne, Executive Director, Capital Planning
- Mark Dehler, General Counsel and Commission Secretary
- Jayne Hinchliff-Milne, Director, Audit, Research, Evaluation and Ethics, and Chief Audit Executive
- Michel Houle, Executive Director, Corporate Services, and Chief Financial Officer
- Greg Kenney, Executive Director, Official Residences
- Anne Ménard, Acting Executive Director, Capital Stewardship
- Natalie Page, Executive Director, Public and Corporate Affairs

NCC staff attending

- Luc Fournier, Director, Public Affairs (emcee)
- Stanley Leinwand, Acting Chief, Long-Range Planning and Transportation
- Lucie Bureau, Director, Planning and Federal Approvals
- Christie Spence, Director, Quebec Urban Lands and Gatineau Park
- Jacqueline Théoret, Director, Strategic Media
- James Yang, Acting Director, Strategic Planning
- Émilie Girard-Ruel, Manager, Public Consultations
- Jocelyne Moncion, Officer, Public and Community Relations
- Cédric Williams, External Relations Officer
- Brigitte Castagne, Committee Coordinator
- Mario Tremblay, Media Relations Advisor
- · Caitlin O'Higgins, Social Media Coordinator
- Mario Leduc, Manager, Web Services

III - Question and Comment Period

The following is an overview of questions and comments received from members of the public.

No.	Interest group	Member of the public	Subject
1	Corporation du sentier récréatif de Prescott-Russell	Serge Joly	What can the NCC do to link the Prescott-Russel recreational trail to the NCC's trail network?
2		Anonymous	What can the NCC do about conflicts between different types of users involving dogs that are not kept on leashes by their owners?
3		Twitter question	What is the latest progress at Nepean Point?

IV – Workshop and Plenary

Below is the documentation that was provided to participants for the workshops and plenary session.

Strategic Directions

For the 2018–2019 to 2022–2023 planning period, three strategic directions will guide the NCC as it delivers its agenda to continue to build a dynamic, sustainable, inspiring and thriving Capital Region.

- Strengthen relations with the community, Indigenous peoples and all orders of government to foster an inclusive and meaningful National Capital Region.
- Conserve and celebrate natural assets, cultural landscapes and built heritage under the NCC's stewardship to ensure a picturesque and natural capital.
- Plan, develop and improve the NCC's assets such that they contribute to a thriving, connected and sustainable capital that inspires Canadians.

Priorities

To realize these strategic directions, the NCC will concentrate its efforts on five priorities over the planning period. These priorities represent the continuation of many important efforts undertaken by the NCC over the past few years to inspire excellence, and to transform and build lasting contributions to Canada's Capital Region.

- Address the condition of NCC infrastructure and assets, including the
 official residences, to ensure that they meet the expectations and needs of
 Canadians.
- 2. Facilitate the redevelopment of LeBreton Flats and the islands in becoming signature destinations of national significance.
- 3. Offer public access and new connections for Canadians to discover the shorelines and waterways.
- 4. Modernize the planning framework to provide for timely and effective coordination of federal land use and design in the Capital Region, and renew the Gatineau Park Master Plan.
- 5. Be a value-added partner to create lasting legacies that serve as sources of pride for Canadians.

Questions used during the workshop

- What do you like about the current strategic directions and priorities? What would you change?
- Should other strategic directions or priorities be added? If so, why?
- What, in your view, are the most pressing issues that the Board should address?
- How can the NCC better communicate and engage with residents, stakeholders, interest groups and community associations?
- What is the NCC doing well?
- What can the NCC improve, and how?

Summary of comments made at the meeting

- Making historical moments: If we build it, they will come. Engage 36 million Canadians.
- Strengthen engagement with all Canadians and First Nations communities in Ottawa.
- Strengthen the future funding forms of all of the work of the NCC.
- Be more forward-looking: Focus on all Canadians, not just residents of the National Capital Region.
- Place a greater emphasis on a welcoming and meaningful National Capital Region.

V – Next Steps

The results from the workshop were discussed during the NCC's strategic planning exercises with the Board of Directors in September 2018.