



NATIONAL CAPITAL COMMISSION  
COMMISSION DE LA CAPITALE NATIONALE

# New Proposals for the NCC Bistro at Patterson Creek Park

PUBLIC CONSULTATION REPORT  
MARCH 11 TO 26, 2021

Canada

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## **I. Project description**

### **A. Background**

As principal steward of vital public places in Canada's Capital Region, the NCC regularly seeks to showcase iconic sites that are key to our shared natural, symbolic and cultural heritage.

In 2019, in partnership with local restaurant entrepreneurs, the NCC launched a pilot project to enhance the experience of our urban parks and shorelines. As part of this project, we opened bistros featuring an assortment of food and beverage options in two locations: Confederation Park and Remic Rapids Park. A third bistro is proposed for Patterson Creek Park in summer 2021.

The NCC Bistro at Patterson Creek Park will be located in a beautifully landscaped park, next to a creek in Ottawa's Glebe neighbourhood. The creek flows into the adjacent Rideau Canal, a UNESCO World Heritage Site, which, in summer months, is popular with runners, walkers and cyclists.

### **B. Project objective**

As the principal steward and largest landowner in Canada's Capital Region, one of the National Capital Commission's priorities is to animate NCC properties, as well as the Capital's historic riverfront and shoreline assets.

The NCC Bistros will offer residents and visitors a unique opportunity to enjoy the beauty of some of the Capital's outdoor assets.

### **C. Latest proposals for the 2021 season**

In response to feedback from members of the community, the NCC has made several changes to the proposed design, operations and site management of the NCC Bistro at Patterson Creek Park.

#### **Site design**

Instead of installing repurposed shipping containers and temporary outdoor washrooms on-site, the NCC proposes to house the bistro in the Patterson Creek Park Pavilion.



*Pictured above: The Patterson Creek Park Pavilion*

As part of this adaptive reuse, the NCC will undertake the following:

- Consult with heritage experts to ensure that changes made to the building are consistent with the historic character of the pavilion and its surroundings.
- Make modular design improvements to the building, including making it universally accessible, such that winter use of the pavilion can resume during the Rideau Canal Skateway season.

The new design would reduce the site footprint from 2,500 to 1,000 square feet (excluding paths and walkways), and feature a small exterior patio seating area.

No trees will be removed as part of the project.

Only low-wattage, candle-type lighting will be used on tables and to identify walkways, as required for safety and security.

### **Operations**

The bistro will be permitted to operate from May 15 to October 15, during the following hours:

- May, 9 am to 8:30 pm
- June 1 to July 15, 9 am to 9 pm
- July 16 to August 15, 9 am to 8:30 pm
- August 16 to September 15, 9 am to 8 pm
- September 16 to October 15, 9 am to 7 pm

Note: The proposed launch date for the Patterson Creek Park bistro is June 2021. The NCC will continue to monitor public health regulations, as they relate to suitable opening dates for the 2021 season. The above-noted dates and times are subject to change.

In addition, the capacity of the bistro will be limited to 40 guests, and delivery hours will be restricted. All fencing, planters and furniture will be removed at the end of the operating season.

## Site management

The NCC commits to the following site management provisions:

- No loudspeakers, amplified music or sound, radio or television, or ambient music on the premises.
- No glass bottles will be sold or permitted on-site.
- Only limited food preparation will occur on-site (small appliances, no additional ventilation).
- A sufficient number of waste disposal bins will be installed on-site.
- Garbage will be removed daily, and additional on-site signage will remind guests to properly dispose of their garbage.
- All patio elements will be maintained in good condition throughout the operating season.

## II. Public consultation process

### A. Overview

The NCC Bistro pilot project at Patterson Creek Park was originally scheduled to launch in 2019. In June and July of 2019, the NCC received multiple objections regarding the project. In response to the concerns raised by members of the neighbouring community, the NCC held an [on-site consultation in June 2019](#), and ultimately postponed the bistro's opening. During this time, the NCC Ombudsman launched an investigation into the objections. The findings of this investigation were published in March 2020. In 2020, we again postponed the project to allow for more engagement with the community, and because of the COVID-19 pandemic.

In January 2021, the NCC reached an agreement with local residents who had objected to the issuing of an alcohol permit for the NCC Bistro at Patterson Creek Park. This agreement, together with feedback provided by community members and park users over the past two years, has led to a range of new proposals for the pilot project, which address long-standing concerns and enhance the experience we hope to provide for park visitors.

To communicate the details of the latest proposals and solicit feedback, the NCC organized a virtual meeting with members of the community, and held an online consultation over a two-week period. The feedback provided by members of the public as part of these public engagement initiatives is summarized in the sections below.

#### a. Consultation objective

The objectives of the latest phase of consultation were as follows:

- To share information about the latest proposals for the project, and actions taken to address concerns previously expressed by members of the community and park users.
- To provide members of the public with an opportunity to comment on the latest proposals for the project, and share any concerns they may have.

## **b. Date and time**

Virtual meeting

- March 11, 2021, 6:30 pm to 8:30 pm

Online consultation

- March 12 to 26, 2021

## **B. Consultation procedure and tools**

### **a. Virtual meeting**

The virtual meeting was held via Microsoft Teams. It featured a presentation by the project team, followed by a question and discussion period.

The presentation featured the following information:

- An overview of NCC Bistro pilot projects at all three sites
- A comparison of the initial and new design concepts for the Patterson Creek Park bistro
- Details on proposed mitigation measures related to landscape design, operations and site management at the Patterson Creek Park location
- The pilot project timeline, including details about upcoming opportunities to provide additional feedback on the project

During the question and discussion period, participants were invited to write their questions or comments in the chat box. These were then addressed sequentially by members of the project team.

NCC staff took notes throughout the meeting.

### **b. Online consultation**

The online consultation consisted of a project web page paired with an online survey.

The [project web page](#) featured the following information:

- Project background
- The latest proposals for the 2021 season
- Public consultation objectives for this phase of the project
- Project timeline, including details on fall 2021 public engagement activities centred on the evaluation of the bistro pilot project

Participants were then invited to complete a short survey. In the survey, participants were invited to share the following:

- Their concerns about the latest proposals for the NCC Bistro at Patterson Creek Park
- Ways in which they would like the proposals to be improved

- What they like most about the proposals
- General comments on the project

Interested members of the public were also invited to provide feedback on the project by contacting NCC client services by phone or email.

### **C. Invitation and promotion**

#### **a. Virtual meeting**

An invitation to the virtual meeting was sent to community stakeholders, including the Glebe Community Association and other adjacent community associations, the residents of Linden Terrace, stakeholder groups involved in sustainable transportation and heritage, the NCC's GBA+ outreach list, and elected officials, as well as interested citizens who had previously communicated with the NCC regarding the proposed bistro. A link to the registration page was posted on the NCC's Patterson Creek Park and Bistro web pages. The meeting was also announced on the NCC's social media accounts, and targeted advertising reached local residents.

#### **b. Online consultation**

The online consultation was promoted at the virtual meeting with members of the community. It was also announced and advertised on the NCC's social media accounts (Facebook and Twitter) and website.

### **D. Participants**

#### **a. Virtual meeting**

- Approximately 85 participants (the number varied throughout the meeting).

#### **b. Online consultation**

- A total of 752 participants, of whom 582 completed the survey from start to finish.
- We also received 7 emails about the project during the online consultation period.

## **III. Public consultation highlights**

Perspectives among public consultation participants on the latest proposals for the bistro at Patterson Creek Park differed sharply. For some, the proposed bistro is an exciting initiative that will breathe new life into the area, and enhance the public's experience of Patterson Creek Park. For others, it is a misguided enterprise that will detract from a cherished green space and negatively impact the community.

Many participants had no concerns about the project. Foremost among the apprehensions of those who did were the adverse effects that the bistro may have on the quality of life of residents and on the aspects of Patterson Creek Park that are near and dear to its current users. For many of these participants, Patterson Creek Park is, in objective terms, simply not a suitable site for a bistro, and the best way to improve proposals for the pilot project is to either cancel the project entirely or relocate the bistro.

In contrast, many participants shared their enthusiasm for the project, and put forward a variety of suggestions as to how the bistro and surrounding park could be further improved. In a number of cases, this involved pushing back against proposed mitigation measures. Among those elements of the proposals that participants said they liked best were the bistro's beautiful setting, adaptive reuse of the existing pavilion, the life it will bring to the area and the new experiences it will offer park users.

The COVID-19 pandemic was a recurring consideration in participant feedback. Some thought it ill-advised to launch the pilot in the middle of a pandemic, while others viewed the prospect of an outdoor bistro as a great opportunity—if done properly—to provide people with a place to safely congregate and enjoy each others' company. From a different perspective, several participants questioned the fairness of the NCC Bistro competing with local businesses rendered vulnerable by the pandemic. Others raised possible issues with the evaluation of a pilot project in a context not representative of normal social and commercial conditions.

## **IV. What we heard**

### **A. Virtual meeting**

#### **a. Concerns**

Meeting participants expressed a range of concerns about the pilot project. These are categorized and summarized below.

#### **Negative impacts on park users and residents**

Some participants feel strongly that Patterson Creek Park should not be commercialized, and that the bistro will ultimately compromise the enjoyment park users derive from what is today an unprogrammed, tranquil green space.

Several participants questioned the decision to locate the bistro in a residential area. These participants feel that the operation of a bistro at Patterson Creek Park will be very disruptive to the lives of nearby residents and members of the broader community. By contrast, they noted, there exist other NCC lands where this risk would not be present. Some participants provided examples of such sites, to which they suggested the NCC relocate the proposed bistro.

#### **Commercial context**

Several participants noted that there already exist a number of cafés, restaurants and bars in the area surrounding Patterson Creek Park. Some therefore feel that there is no local need for

the proposed bistro. Others argued that the bistro would create additional competition for local businesses at a time when, due to the COVID-19 pandemic, they are in greatest need of support.

### **Parking and traffic**

Concerns were also raised from a parking and traffic perspective. Some participants highlighted the lack of nearby parking, ease of access for delivery and challenges related to traffic flow on local streets (especially when the Queen Elizabeth Driveway is closed) as obstacles to the project, and wondered how the NCC plans to effectively address these issues.

### **Heritage**

Some participants urged the NCC to consult more extensively with stakeholders on the heritage aspects of the project, in order to ensure that the latest proposals for the project respect the heritage character of the site and its surroundings.

### **Regulations**

Some participants indicated they do not believe that the proposed bistro complies with City of Ottawa bylaws or NCC policies.

A few participants worried that regulations for commercial spaces such as that of a bistro would result in reduced access to Patterson Creek Park for dogs and dog owners.

### **COVID-19**

Some participants expressed concern about the operation of the bistro within the context of the COVID-19 pandemic. These participants wondered what kind of safety measures would be in place to ensure the safety of patrons and staff.

### **Park management**

Participants raised the following issues in relation to the maintenance of the bistro and park as a whole:

- The importance of nightly garbage removal, given the proximity to a waterway and the risk of attracting rats if garbage is left out
- The presence of sinkholes on the site
- The need to replace existing benches
- Risks related to land permeability and the loss of lawn space

One participant raised the fact that some park visitors use outlets at the Patterson Creek Park Pavilion to recharge their electric wheelchairs, and wondered if this would still be possible once the pavilion has been outfitted to house the bistro.

## **Public engagement**

Some participants expressed frustration with the public engagement carried out by the NCC in relation to the Patterson Creek Park bistro pilot project. In particular, these participants felt that the NCC made the decision to select Patterson Creek Park as the location of one of its bistro pilot projects without meaningfully consulting nearby residents and community members.

### **b. Positive feedback**

A number of participants expressed support for the project, and shared what appealed to them about the proposals.

Several participants indicated that they believe the bistro will enhance the experience of park users. For some, it will create an attractive new destination for pedestrians and cyclists to stop for a snack or a drink, and for friends and families to meet. Some participants indicated that they look forward to visiting the bistro and enjoying food and/or refreshments in the park. A few participants contrasted the beautiful and peaceful setting of the proposed bistro with the noise and hustle and bustle of Bank Street and Lansdowne Park.

Some viewed the bistro concept from a broader perspective, and felt that it would make the neighbourhood and city more livable and interesting to residents and visitors alike. Part of the appeal for some participants is that it will encourage more people to come and enjoy the park.

Some participants addressed concerns previously expressed about the project. Points raised by these participants included the following:

- That the park is sufficiently large to accommodate the bistro without adversely affecting users for whom the bistro holds no appeal.
- That it will primarily cater to pedestrians and cyclists, and that parking is thus not likely to be a problem.
- That it will help support, rather than detract from, local businesses by drawing new visitors to the area.

A few participants expressed support for allowing live music on-site. Others were supportive of efforts to encourage active mobility, and wondered about the kind of bike parking that would be offered. One participant recommended that the bistro source its products from local businesses.

### **c. Pilot project evaluation**

The evaluation of the pilot project was the subject of a number of questions and comments throughout the meeting.

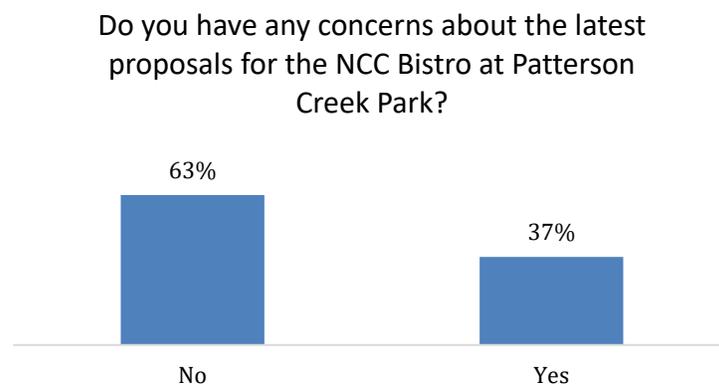
Several participants were keen to understand how the success of the pilot project would be evaluated, and how members of the community and broader public would be involved. There was a desire among several participants to provide input not just on their experience of the pilot, but on the evaluation criteria as well. Participants also expected transparency around the data used in the evaluation process, and consequences for the project if targets are not met.

Some participants noted the challenges of conducting a pilot project during a pandemic, when aspects of the project being evaluated may be heavily influenced by factors that would not be at play under normal circumstances.

## B. Online consultation

### a. Concerns

Sixty-three percent of participants indicated that they had no concerns about the latest proposals for the NCC Bistro at Patterson Creek Park.



Note: This graph illustrates the responses of 618 participants.

The issues raised by the 37 percent of participants who indicated they did have concerns are summarized below.

#### **Negative impacts on park users and residents**

Echoing feedback provided during the previous round of consultation, a number of participants indicated that they fear the proposed bistro will have a detrimental effect on the experience of park users and on the quality of life of local residents. These participants highlighted cherished features of Patterson Creek Park that they feel will be compromised by the proposed bistro: its natural beauty, peaceful atmosphere and open space that lends itself to a wide range of recreational pursuits.

A number of participants objected to the bistro due to its residential setting. Several of these participants questioned why the NCC decided to locate the bistro in an area where its negative impacts would be magnified due to the bistro's proximity to private residences and a local school. Participants also noted the lack of available parking in the area as another challenge that could be remedied by relocating the bistro.

The underlying factors most frequently cited by participants as being detrimental to the quality of life of park users and local residents included the following:

- Unwanted noise in a previously tranquil setting

- Increased traffic on residential streets, and competition for limited parking spots
- A reduction in the amount of unprogrammed green space in an urban setting where parkland is already scarce
- Additional litter in the park, and disturbances caused by deliveries and garbage collection
- A sharp increase in the number of visitors such that the park feels crowded and less intimate
- Safety concerns and unwanted behaviour associated with the sale and consumption of alcohol

### **Commercial context**

A number of participants questioned the need for and relevance of the bistro due to its proximity to similar businesses on Bank Street, at Lansdowne Park and along the canal. These participants argued that the demand for food and drink in what they view as a bar-like setting is already amply met by existing businesses in the area. Other participants were concerned that the proposed bistro would unfairly compete with local businesses during a time when, due to the COVID-19 pandemic, many of these businesses are in dire financial straits. A number of participants simply indicated that they believe public spaces should not be commercialized.

Some participants were skeptical of the financial viability of the bistro. A few of these participants questioned the soundness of the bistro business plan, or pointed to examples of similar ventures that were relatively short-lived. Others worried that the latest proposals scaled back the bistro's appeal to a degree that might jeopardize its success. A few felt that proposed mitigation measures should be less restrictive (e.g. larger patio, greater capacity, live music, longer hours, high-quality food).

### **Sustainability**

Several participants expressed concern with the policy not to allow glass bottles on-site. These participants worried that the operator would instead use disposable plastic, and that this would generate significant waste.

### **Facilities and access**

Participants expressed various concerns related to the use of existing facilities and access to the park. These included the following:

- Aside from when the Queen Elizabeth Driveway is closed to motor vehicles, there is no safe way to cross from the pathway along the canal to Patterson Creek Park.
- The bistro may limit access and make the pavilion and its amenities (e.g. washrooms) open to patrons only.
- Pathways and access to the existing dock may be obstructed by patrons and/or patio chairs.

## COVID-19

Some participants felt that the proposals for the bistro were incompatible with public health guidelines in relation to the COVID-19 pandemic. These participants were concerned that the operation of the bistro would encourage members of the public to congregate in a way that poses transmission risks.

### b. Improvements

We asked participants to share ideas about how to improve the proposals for the NCC Bistro at Patterson Creek Park. Responses were varied, and reflected sharp differences of opinion about the project.

#### Latest proposals

A number of participants used this opportunity to simply indicate that they support the latest proposals for the bistro. Others felt that the latest proposals were too restrictive, and suggested the following changes:

- Extending the proposed hours of operation so that the bistro would be open either earlier in the morning (primarily for coffee) or later in the evening.
- Increasing the capacity of the bistro.
- Increasing the size of the seating area. Several participants added that this was especially important within the context of the COVID-19 pandemic to allow for sufficient spacing between tables.
- Permitting music to be played on-site. Nearly all comments to this effect referred specifically to live music.
- Ensuring that bistro operations are as environmentally sustainable as possible. Some participants urged the NCC to reconsider the ban on the use of glass bottles, and advised against using disposable plastic.
- Reverting to the concept originally proposed for the Patterson Creek Park bistro.
- Expanding the food and drink offering, and ensuring that high-quality and interesting options are available.
- Adding decorative lighting to enhance the evening experience of the bistro.

Some participants opposed the sale of alcohol at the bistro, while others were keen to see various alcoholic beverages on offer.

Some participants felt that the latest proposals did not sufficiently curtail operating hours. These participants would like the bistro to close earlier in the evening, or have a shorter operating season. A few participants felt that the footprint and capacity of the proposed bistro should be further reduced.

Echoing some of the concerns expressed in response to the previous question in the survey, some participants stressed the importance of efforts to address issues related to noise, litter, unwanted behaviour, parking, traffic and deliveries. A few participants stressed the importance of monitoring and enforcement to ensure that potential disturbances were quickly and effectively addressed.

Other suggestions included the following:

- Partnering with local businesses and/or sourcing products from local businesses.
- Keeping the bistro open in the winter.
- Ensuring that the Bistro is aesthetically pleasing and consistent with the existing character of the site and neighbourhood.
- Ensuring that all litter (both in designated bins and improperly disposed of) is collected, and that the pavilion facilities are properly maintained.
- Meaningfully engaging with the community and soliciting its members' input.

### **Opposition to the bistro**

A number of participants indicated that they oppose the bistro project at Patterson Creek Park, and that it should not be implemented. Others specifically recommended that the NCC select a different and more suitable location for the bistro.

A few participants recommended that the pilot project be postponed by at least a year.

### **Amenities and access**

Proposed improvements to park amenities and access included the following:

- Adding bike racks.
- Ensuring year-round access to public washrooms.
- Ensuring that access to the existing dock is maintained, and enhancing it to allow more people to access the park by canoe or kayak.
- Providing a safe way for active mobility users on the canal pathway to cross the Queen Elizabeth Driveway and access Patterson Creek Park. Some participants recommended that a designated crossing be added. Others suggested closing the Queen Elizabeth Driveway to motor vehicles.

### **c. Most appreciated features**

We asked participants to share with us what they liked most about the proposals for the NCC Bistro at Patterson Creek Park.

Many participants pointed to the experiential aspects of the project and the ways in which it will enhance the park. These included the following:

- The attractive setting in which the bistro will be located
- The rehabilitation and adaptive reuse of the Patterson Creek Park Pavilion
- The enjoyable experience the bistro will offer its patrons
- The life and animation it will bring to the area
- The creation of a new gathering place where people will be able to meet and socialize
- The improved use it will make of Patterson Creek Park
- The creation of a new place to stop, rest and/or eat while out and about

- The likelihood that it will attract more people to Patterson Creek Park and to the broader area
- The availability and improvement of washrooms
- The fact that it is within walking distance

Several participants simply indicated that they liked the concept of the bistro. For some, the bistros bring a distinctively European character to Ottawa. Some urged the NCC to open more bistros on its lands.

Several participants view the proposed bistro as an ideal venue at which to safely share a meal or have a drink with friends and family outdoors.

A number of participants expressed appreciation for efforts to limit any potential adverse effects the project may have on residents and park users. These included the following:

- The proposed site footprint and limit on capacity
- The fact that music will not be permitted, and that noise will be limited
- The proposed hours
- The proposed mitigation measures as a whole
- The fact that the shipping container and porta-potties have been dropped from the proposed design
- The fact that public use of the pavilion during the winter (e.g. to change into skates) will continue and not be affected by the project
- The fact that no trees will be removed as part of the project
- The use of low lighting after dark
- The proposed site maintenance plan

A number of participants indicated that they oppose the project or that there was nothing about it they found desirable. Some objected to the question itself, and found it to be leading.

#### **d. Additional feedback**

At the end of the survey, we asked participants if there was any other feedback they would like to share with us regarding the NCC Bistro pilot project at Patterson Creek Park.

A number of participants simply expressed their support for the project, and urged the NCC to make it happen. The elements most frequently raised in the positive feedback on the project were as follows:

- The hope that opposition to the project among certain members of the community does not result in the pilot being shelved.
- The appeal of the bistro as a way of animating Patterson Creek Park, enhancing the experience of park users and attracting more people to the area.
- Encouragement to create more bistros across the National Capital Region.

Some participants expressed appreciation for the latest proposals and mitigation measures, which they felt reflected a meaningful effort on the NCC's part to respond to residents' concerns about the project. Some urged the NCC to continue engaging with stakeholders throughout the implementation and project evaluation process.

A number of participants used this opportunity to stress their opposition to the project. Among these participants, the most common grievances were as follows:

- That public consultation on the project was inadequate, and that the NCC did not meaningfully consider community feedback.
- That Patterson Creek Park is an inappropriate location for the proposed bistro, and that the pilot project should be launched elsewhere.
- That Patterson Creek Park should not be commercialized.
- That the bistro will detract from the natural environment of the park, and reduce the amount of green space available to park users.
- That the needs to which the bistro caters are already being met by local businesses, and that the bistro would unjustly compete with these businesses at a time when they are especially vulnerable.

Several participants re-emphasized items raised in response to earlier questions. This included stressing the importance of efforts to address issues related to noise, litter, unwanted behaviour, parking, traffic and deliveries. A few participants encouraged the NCC to invest in park infrastructure (benches, bike racks, fixing damage).

## **V. Response to feedback**

In addition to feedback received to date regarding the proposed bistro at Patterson Creek, the online virtual meeting held March 11 and online consultation held between March 12 and 26 provided the NCC's project team with additional information for consideration and review. The virtual meeting and online consultation reinforced the need for proper site management and oversight.

Waste management will be a key operational consideration, and the NCC is currently working with the park's maintenance service provider to ensure adequate servicing is completed during the pilot project.

The revised landscape design will incorporate a small outdoor patio limited to 1,000 square feet, public bike racks, and adequate waste receptacles to service the bistro site. The project team is currently reviewing possible locations for an alternative power source accessible to the public, a need for which had been identified during the virtual meeting.

Feedback received to date will be reviewed and analyzed by the NCC project team. At the end of the pilot period (2021 season), the NCC will compile all feedback and comments regarding the proposed bistro at Patterson Creek Park.

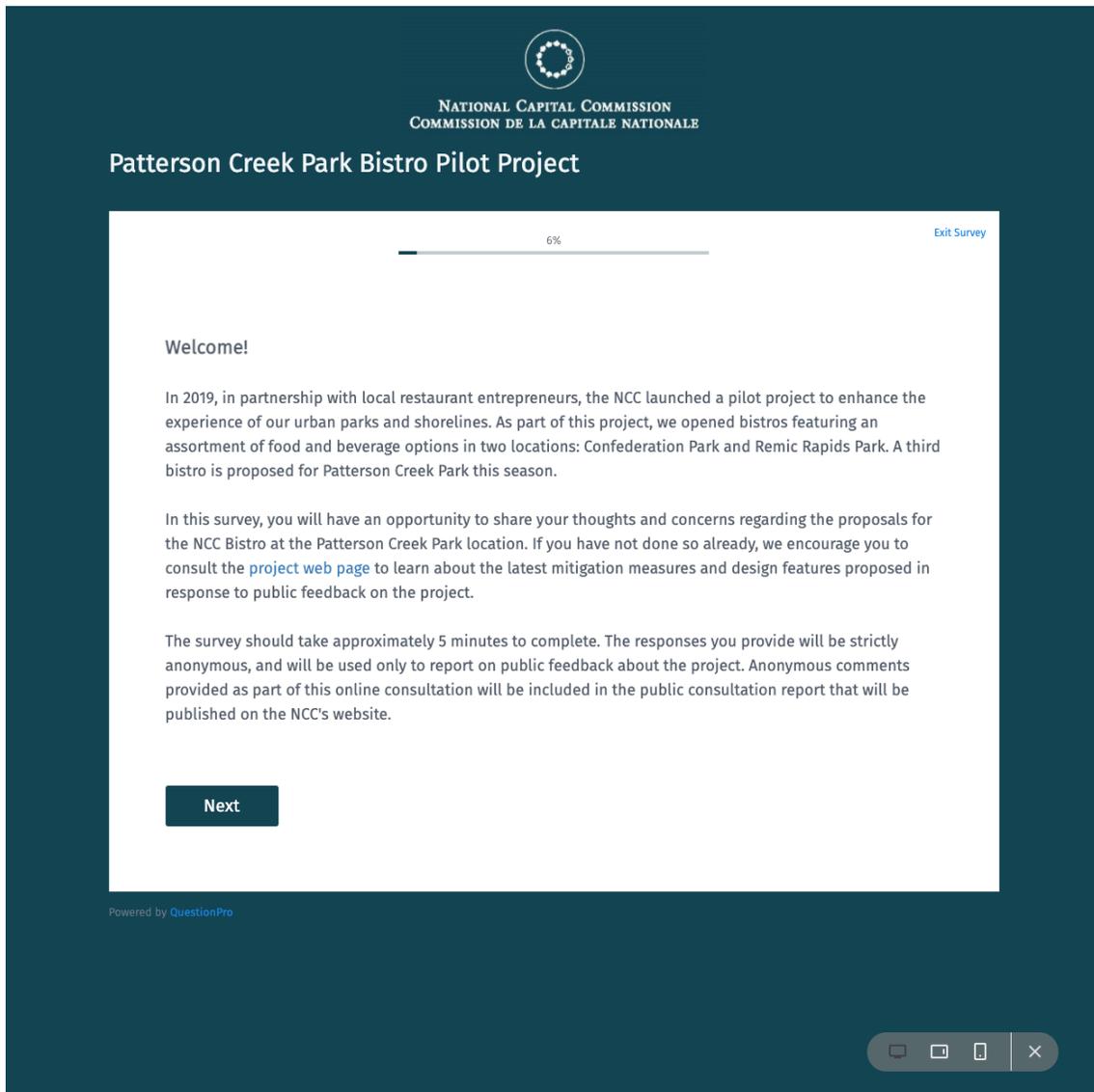
Following the 2021 season, the NCC project team will develop a recommendation to Executive Management Committee on next steps, and identify suitable design and operational revisions, based on evaluation and feedback received during the 2021 season.

The NCC encourages the public to provide feedback and comments during the pilot period to ensure the project team is considering all relevant information related to the NCC Bistro at Patterson Creek Park.

## **VI. Next steps**

The current plan is to begin interior and exterior construction in mid- to late-May, with a proposed launch date in mid- to late-June. The NCC will continue to monitor public health regulations as it relates to suitable opening dates for the 2021 season. The proposed construction start date and launch date of the bistro are subject to change, depending on current public health regulations and restrictions.

## VII. Appendix 1: Online survey



The screenshot shows a survey interface for the Patterson Creek Park Bistro Pilot Project. At the top, the National Capital Commission logo and name are displayed. The survey title is 'Patterson Creek Park Bistro Pilot Project'. A progress bar indicates 6% completion, with an 'Exit Survey' link on the right. The main content includes a 'Welcome!' message, a paragraph about the 2019 pilot project, a paragraph about the survey's purpose, and a paragraph about the survey's duration and anonymity. A 'Next' button is located at the bottom left of the survey content area. The footer of the survey content area says 'Powered by QuestionPro'. At the bottom right of the entire page, there are navigation icons for back, forward, and close.

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### Patterson Creek Park Bistro Pilot Project

6% [Exit Survey](#)

**Welcome!**

In 2019, in partnership with local restaurant entrepreneurs, the NCC launched a pilot project to enhance the experience of our urban parks and shorelines. As part of this project, we opened bistros featuring an assortment of food and beverage options in two locations: Confederation Park and Remic Rapids Park. A third bistro is proposed for Patterson Creek Park this season.

In this survey, you will have an opportunity to share your thoughts and concerns regarding the proposals for the NCC Bistro at the Patterson Creek Park location. If you have not done so already, we encourage you to consult the [project web page](#) to learn about the latest mitigation measures and design features proposed in response to public feedback on the project.

The survey should take approximately 5 minutes to complete. The responses you provide will be strictly anonymous, and will be used only to report on public feedback about the project. Anonymous comments provided as part of this online consultation will be included in the public consultation report that will be published on the NCC's website.

**Next**

Powered by [QuestionPro](#)



## Patterson Creek Park Bistro Pilot Project

18%

[Exit Survey](#)

### Privacy Notice Statement

The collection and use of your personal information in this questionnaire is in accordance with the *Privacy Act*, and authorized under the *National Capital Act*. We will use your responses for the following purposes: to inform the design and operation of the NCC Bistro at Patterson Creek Park and to better understand the reach of the NCC's public engagement initiatives. Information relating to "Outreach Activities" is described in Personal Information Bank PSU 938. The information is protected in accordance with the provisions of the *Privacy Act*. Your personal information will not be shared. Under the *Privacy Act*, you have the right to access your personal information, request corrections if you believe that some personal information is erroneous or incomplete, and add a notation to the information at issue. If you wish to access your personal information that is contained in Personal Information Banks PSU 938, you should communicate with the Chief, Access to Information and Privacy, at 613-239-5678, extension 5788, or via the following email address: [atip-airp@ncc-ccn.ca](mailto:atip-airp@ncc-ccn.ca).



Next

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## Patterson Creek Park Bistro Pilot Project

43%

[Exit Survey](#)

### Bistro Pilot Project Proposals

Q. Do you have any concerns about the latest proposals for the NCC Bistro at Patterson Creek Park?

- Yes
- No

Please share your concerns with us in the box below.

Q. How would you improve the proposals for the NCC Bistro at Patterson Creek Park?

Q. What do you like most about the proposals for the NCC Bistro at Patterson Creek Park?



Next





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## Patterson Creek Park Bistro Pilot Project

56%

[Exit Survey](#)

### Final Thoughts

Q. Is there anything else you would like to share with us regarding the NCC Bistro pilot project at Patterson Creek Park?

Yes

No

Please share your thoughts with us in the box below.



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## Patterson Creek Park Bistro Pilot Project

100%

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### Your Profile

Responding to the following questions is entirely optional. Your responses, should you choose to provide them, will be used to better understand the reach of this online engagement.

Q. What is your age?

-- Select --

Q. With which of the following gender identities do you most identify?

-- Select --

Q. Do you identify as a member of a visible minority in Canada?

- Yes
- No
- Prefer not to say

Q. Do you identify as Indigenous — that is, First Nations (North American Indian), Metis or Inuit?

- Yes
- No
- Prefer not to say

Q. According to the *Accessible Canada Act*, disability means “any impairment, including a physical, mental, intellectual, cognitive, learning, communication or sensory impairment — or a functional limitation — whether permanent, temporary or episodic in nature, evident or not, that, in interaction with a barrier, hinders a person’s full and equal participation in society.”

Do you identify as a person with a disability?

- Yes
- No
- Prefer not to say



Finish

