

Frequently Asked Questions

What is the National Capital Commission Voluntary Roadside Truck Survey?

The 2023 National Capital Commission (NCC) Interprovincial Voluntary Roadside Truck Survey involves face-to-face interviews with drivers along King Edward Avenue.

The major focus of the survey is to gain knowledge of the truck activity and commodity flow in the National Capital Region, specifically, those trucks that use the Macdonald-Cartier Bridge, by capturing the travel activities of medium and heavy trucks. This covers Class 5 to Class 13 vehicles in the FHWA classification system. Trucks with four wheels (FHWA Class 4) are considered light trucks and will not be included in the survey. Those vehicles not eligible include small pickup trucks, or any SUV, even those with a commercial logo.

Is this survey legitimate? Who is sponsoring this survey?

Yes, the voluntary survey is being conducted on behalf of the NCC in conjunction with the TRANS committee. TRANS is a joint technical committee on transportation systems planning in the National Capital Region. It spans both sides of the Ottawa River and all levels of government through its member agencies:

- National Capital Commission (NCC)
- Ministry of Transportation of Ontario (MTO)
- City of Ottawa (including OC Transpo)
- Ministère des Transports, de la Mobilité durable (MTMD)
- Ville de Gatineau, and
- Société de transport de l'Outaouais (STO)

Since its inception in the late 1970s, TRANS has played a key role in leading region-wide data collection and transportation modelling projects within the National Capital Region. In particular, TRANS has assumed leadership in managing the regional Origin-Destination (O-D) survey, which was first initiated in 1986 and most recently conducted in 2022.

As part of its mandate related to interprovincial mobility, the NCC has contracted the professional services of R.A. Malatest & Associates Ltd. to undertake a voluntary truck roadside survey in the National Capital Region. The data will provide valuable information on current commercial vehicle activity and commodity flow across the Ottawa River within the National Capital Region and will support the development of a regional commercial vehicle model.

Who will conduct this survey?

Canada-based research firm R.A. Malatest & Associates Ltd. will conduct the survey on behalf of the NCC and TRANS committee.

When will the survey take place?

The survey will take place on 10 weekdays between Monday, August 21, 2023 and Friday, September 1, 2023. Surveying will be done during the week; five days northbound and five days southbound. Only one direction will be surveyed on any given day.

Is the survey mandatory?

Your participation in this survey is voluntary, and any information you provide will be confidential. You may stop the interview at any time. If there are any questions you feel uncomfortable answering, please let me know and I will move on to the next one.

While voluntary, your participation is important. The few minutes you take to participate will have a significant impact by helping to gather data to assist in long-range transportation planning across the Ottawa River, in the National Capital Region.

Is the information I provide confidential?

Yes. All information collected is managed in accordance with the *Freedom of Information and Protection of Privacy Act*. No results from an identifiable business or participant will be published. All data will be aggregated.

Who will be surveyed?

Trucks using the Macdonald-Cartier Bridge. This covers Class 5 to Class 13 vehicles in the FHWA classification system.

How long will the survey take?

The survey should take approximately 10 minutes to complete.

In what languages can the survey be completed in?

The survey can be completed in English or French.

Who can I contact with questions about the survey?

You can reach a representative at Malatest toll-free at **1-855-688-1140** or reach out via email at ottawatrucksurvey@malatest.com.

Malatest Contacts:

- Derek Hughes
Vice President, Research
613-688-1847, ext. 105
d.hughes@malatest.com
- Nick Auger
Project Manager, SH National
613-688-1847, ext. 113
n.auger@malatest.com
- Ryan Auger
Research Analyst
613-688-1847, ext. 118
r.auger@malatest.com

Client Contacts:

- Nina Maher
Nina.Maher@ncc-ccn.ca
- Meghan Whitehead
Meghan.Whitehead@ncc-ccn.ca
- Adham Badran
Adham.Badran@ncc-ccn.ca